

Customer Service Jobs Research

Complete a chart for each job you are researching.

Occupation

Short description
of the occupation

NOC Code

Three things you
might need to
read

Three types of
documents you
might use

Three things you
might write

Three numeracy
tasks you might
do

Three types of
people you might
communicate
with

Three things you
may need to use
your thinking
skills for

Three types of
digital
technology you
might use