



Essential Skills Manual

Plumber

NOC 7251

PLUMBER MANUAL CONTENTS

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ABOUT TRADE ESSENTIALS

Trade Essentials is a research project funded under the Pan-Canadian Innovations Initiative, Human Resources and Skills Development Canada, in partnership with the Apprenticeship Section of the PEI Department of Innovation and Advanced Learning.

The Trades Essentials program was designed to increase participation in trades by providing a well-defined pathway for each client to build on present skills and access services necessary for success in his or her occupation.

This new concept, focusing on essential skills and recognition of prior learning (RPL), provides assessment, interventions and coordination of services for clients. This is the first project to provide a seamless learning path to trades certification.

To create this path, a number of educational tools were created and tested for thirteen trades. These tools are available in both official languages for use in any jurisdiction.

The Tools:

- Trade Specific Essential Skills Inventories (ESI)

Through a dynamic assessment process using contextualized Essential Skills assessments, clients can identify individual proficiency levels of the following Essential Skills: reading text, document use, numeracy, oral communication, writing and using computers.

The Essential Skills Inventory and the Technical Skills Inventory assist the client to develop a learning path which includes measurable targets to reach his/her individual goals.

- Trade Specific Essential Skills Curriculum

Trade specific curriculum frameworks have been created for each of the thirteen trades along with trades specific curriculum guidelines and suggested resource materials.

- Technical Skills Inventories (TSI)

Through a self assessment process, clients are able to identify their individual trade specific skills.

The Thirteen Trades:

Automotive Service Technician - Cabinet Maker – Carpenter - Construction Electrician – Cook - Industrial Electrician – Machinist - Metal Fabricator - Oil Burner Mechanic - Plumber - Refrigeration and Air Conditioning Mechanic - Steamfitter/Pipefitter - Welder

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This project is the result of the collaboration of the following dedicated adult educational consultants in Prince Edward Island:

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Karen Chandler
Gaelyne MacAulay
Karen Dempsey.

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We are grateful to the assessors, tutors and classroom instructors who patiently piloted our materials and who gave back invaluable insights and advice.

All Trade Essentials materials have been validated by teams of tradespeople who hold Certificates of Qualification, Red Seal Endorsement. We gratefully acknowledge the crucial contribution made by the following team members:

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Ryan Rogerson (Carpenter)
Darren Richards (Construction Electrician)
Mark Seaman (Construction Electrician)

Ken Zakem (Cook)
Rod Lukeman (Cook)
Barry Strongman (Industrial Electrician)
Gregg Francis (Industrial Electrician)
Jake Shaw (Machinist)
Sue LeFort (Machinist)
John Hebert (Metal Fabricator / Welder)
Joe Johnson (Metal Fabricator)
Jim Arsenault (Metal Fabricator)
Kent Mitchell (Oil Burner Mechanic / Steamfitter-Pipefitter)
Rod Arsenault (Oil Burner Mechanic / Refrigeration and Air
Conditioning Mechanic)
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Scott Lacey (Steamfitter-Pipefitter)
Vincent Jenkins (Welder)

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APPENDIX A - FORMS

APPENDIX B – EXTRA INFORMATION

GLOSSARY

The definitions are intended as a guide for the language used in the Essential Skills Inventories.

ABE	Adult Basic Education
Apprentice	For the purpose of this Guide, apprentice is an inclusive term that refers to anyone working in a trade except those already certified.
Authentic workplace documents	Actual documents obtained from an employer that may be used as teaching tools. An example document is a Material Safety Data Sheet (MSDS).
Block Release Training	A period of in-school training for apprentices. It may also be referred to as Period Training or a Level.
Dynamic (interactive) Assessment	A flexible, holistic, context-sensitive approach used to evaluate learning.
Essential Skills	The set of nine skills defined by Human Resources and Skills Development Canada as being common to all occupations. The skills are: reading text (technical language), document use, numeracy (math), oral communication, writing, computer use, thinking skills, continuous learning and working with others.
Essential Skills Profile	A document that describes how each Essential Skill is used by an occupational group.
GED	General Education Diploma; a Grade 12 equivalency for adults.
Grade 12	A diploma issued by a provincial or territorial government that recognizes completion of High School. It is a challenge to use this as a common credential, since there are several different Grade 12 diplomas.

ESSENTIAL SKILLS INVENTORY ASSESSOR'S GUIDE

Intervention	For the purpose of this Guide, intervention refers to a trade-specific Essential Skills program delivered to either a group or an individual.
Journeyperson	A person who holds a Certificate of Qualification in a designated trade. A certified journeyperson is allowed to train and mentor apprentices.
Red Seal	A seal of endorsement applied to a Certification of Qualification for a trade. It allows for mobility among provinces and territories. A certified journeyperson is allowed to train and mentor apprentices.
Trade Essentials	A three-year research project to develop Essential Skills and Prior Learning assessments and curricula specific to 13 trades and to pilot the materials with six of those trades. The 13 trades included in this project were: Automotive Service Technician, Carpenter, Cabinetmaker, Cook, Construction Electrician, Industrial Electrician, Machinist, Metal Fabricator, Oil Burner Mechanic, Plumber, Refrigeration and Air Conditioning Mechanic, Steamfitter/Pipefitter and Welder. Materials were piloted with Carpenters, Steamfitter/Pipefitters, Welders, Automotive Service Technicians, Plumbers and Cooks.

1 SECTION 1

The Essential Skills Inventories include:

- reading text
- document use
- numeracy
- oral communication
- computer use
- writing

1.1 Introduction

The Essential Skills Inventories were developed during a three-year Trade Essentials project whose mandate was to develop Essential Skills assessments and curricula for 13 trades. These materials provide an opportunity for tradespeople to identify and update the Essential Skills required for their respective trades as an important step towards successful trade certification. The Essential Skills Inventory is a tool used to identify both strengths and weaknesses in trade-specific Essential Skills profiles.

2 SECTION 2

2.1 Interactive Assessment

Adult learners have different needs than “traditional” students so strategies must be developed to engage, motivate and build their confidence.

The Essential Skills Inventories use an innovative, interactive (dynamic) approach to assessment that is both client-centred and asset-based. An asset-based approach compares the apprentices’ present Essential Skills to the skills needed for their trade, connecting what they already know with what they need to learn.

The Inventory is a process more than a product and requires skilled and experienced assessors to establish an atmosphere where apprentices are comfortable enough to think about and explore their learning in an Essential Skills context. ***Assessors need the “inner technology” to be sensitive to the needs of the apprentice and to know when to stop an Essential Skills Inventory if the apprentice is struggling.*** The interactive assessment explores not only what the apprentice knows and can do, but also, gives an awareness of how the apprentice learns.

This type of assessment can be used in a pre- and post-format but cannot be referred to normative tables for interpretation. It is designed as a starting point for instruction in Essential Skills for the trades.

Essential Skills Inventories:

Automotive Service Technician	7321
Carpenter	7271
Cabinetmaker	7272
Cook	6242
Construction Electrician	7241
Industrial Electrician	7242
Machinist	7231
Metal Fabricator	7263
Oil Burner Mechanic	7331
Plumber	7251
Refrigeration and Air Conditioning Mechanic	7313
Steamfitter/Pipefitter	7252
Welder	7265

By using the trade-specific Essential Skills Inventory you can help an apprentice identify those skills to be updated by building upon the skills he/she already has. This process provides immediate, individual feedback to the learner. This is an assessment used *for* learning, not *of* learning.

Motivation is fundamental to change and this process helps an apprentice become motivated, engaged and confident in learning. Confidence can never be disconnected from skills. However, the apprentice does need to have a readiness, willingness and an ability to learn in order to be successful. In addition, many adults fear returning to a structured learning environment after a lengthy absence. It is very difficult to discover the learning needs of adults without the creation of a "safe environment". This is even more evident with those who have the greatest learning needs.

We need assessment and training so the workforce has the required Essential Skills to adapt to changing demands.

Why do apprentices need to go through this process?

At present, there is neither a process nor a place for those who are already working in a trade to update their trade-related Essential Skills other than completing Block training. Awareness of the trade-specific Essential Skills and the knowledge of the scope of a trade is a starting point on the path to certification. Individual assessments (inventories) followed by appropriate interventions (supports) provide the opportunity for eventual certification in the trade. The objective of this process is to help apprentices be successful in passing certification exams whether they be Block or Interprovincial Red Seal exams.

2.2 Adult Education

It is very important to be mindful of both the principles of Adult Education and the characteristics of adult learners.

2.2.1 Principles of Adult Education ¹

- ***Adults must want to learn.***
Trade Essentials clients have stated the primary reason for participating in an Essential Skills program and

¹ Adapted from www.literacy.ca, *Movement for Canadian Literacy, Principles of Adult Education*

obtaining certification was personal satisfaction, not job mobility or an increase in pay.

- ***Adults will learn only what they believe they need to learn.***
They have a practical approach to learning as they need to know how this learning affects them now.
- ***Adults learn by doing.***
Ninety-eight percent of the apprentices in the Trade Essentials Project identified their preferred learning style as kinesthetic.
- ***Adult learning focuses on problems and the problems must be realistic.***
The Essential Skills Inventories use trade-specific materials and focus on the apprentice's ability to solve problems since that is the nature of their jobs.
- ***Experience affects adult learning.***
All apprentices bring a varied background of acquired skills and knowledge together with an attitude about learning.
- ***Adults learn best in an informal situation.***
Many of the apprentices indicated they appreciate the opportunity to learn with their peers at a time convenient to them (evenings, Saturdays) and in a setting where they are comfortable sharing their knowledge with others. For the first time, there is a place dedicated to apprentices where they can access the information and the support they need.
- ***Adults want guidance.***
While experienced in their individual trades, apprentices may need help to create a learning plan to meet their objective.

2.2.2 Characteristics of Adult Learners ²

- ***Adult students are mature people and prefer to be treated as such.*** Being "lectured at" can cause resentment and frustration. Apprentices are usually kinesthetic learners and need to be active when

² Adapted from www.assetproject.info. *Learner Centred Methodologies*, Wynne, R.

learning. They also learn from each other in a classroom setting.

- ***Adults are goal/relevancy-oriented.*** Adults need to know why they are learning because their needs are concrete and immediate. They will be more interested in theory if it links to practical application.
- ***Adults may have insufficient confidence.*** A number of apprentices *may* have had prior experiences within the education system that have led to feelings of inadequacy, fear of study and failure. Many apprentices have been out of a formal learning situation for 20 years or more. Returning to a classroom environment can be daunting and challenging.
- ***Adults are often tired when they come to class as they are juggling work, family and other responsibilities.*** Most apprentices are working full time and are attending a program in the evenings and on occasional Saturdays. Many drive considerable distances, as well as driving in winter conditions.
- ***Adults learn best when they are ready to learn and when they have identified their own learning needs as opposed to being controlled by someone else.*** They want to choose options based on their own needs. Providing the apprentices with a chance to self-assess and identify their strengths and weaknesses is an important first step.

Adults learn at different rates and in various ways according to their learning styles, educational levels, experiences and relationships. The first section of the ESI is a Learning Styles Inventory. Most apprentices have never identified their own learning styles and this is often an “aha” moment for them. Being able to use this information for learning and studying techniques is invaluable to them.

- ***Adults have accumulated life/work experiences.*** They tend to favour learning that draws on their prior skills and knowledge. The Essential Skills Inventory is an assessment *for* learning, providing an opportunity for each apprentice to realize what he/she already knows and to move forward from that base. The Essential Skills Inventory identifies skills in need of updating using in-context materials and a guided self-

assessment. The skills may have been learned in a formal setting or on the job.

3 SECTION 3

3.1 The Essential Skills Inventory

Conducted in a manner that engages the apprentice and helps build confidence, the completed Inventory provides a picture of the apprentice's learning needs while recognizing the skills that have already been acquired. The Inventory is as much a process as a product. The time required to complete an Inventory will vary depending on the apprentice but should be completed in one and a half to two hours. Six of the nine Essential Skills are assessed in these Inventories and are in this order: reading text (technical language), document use, numeracy, oral communication, computer use and writing. The Inventory is divided into sections and the section questions are ordered from simple to complex.

3.1.1 Process

Sit *beside*, not across from, the apprentice as a table or desk impedes good communication and can be interpreted as one person being in a position of authority over another. If a round table is available, use it. Apprentices are not often asked to self assess, but will do so willingly if they are comfortable with the assessor and understand the process.

3.1.2 Essential Skills Profiles

The concept of Essential Skills and Essential Skills Profiles will likely be new to the apprentice. At the beginning of the interview therefore, introduce the trade-specific Essential Skills Profile. Give the apprentice a hard copy of the profile to take away with him/her. Encourage a thorough review of the profile as well as the Essential Skills website (www.hrsdc.gc.ca/essentialskills) for additional information.

*Knowledge is knowing ...
or knowing where to
find out.*

- Alvin Toffler

When introducing the profile, include these points:

- The profiles are Canadian. They were developed by interviewing fellow tradespersons, supervisors, managers and researchers in workplaces across the country.

- Over 350 occupational profiles are available on the website with development ongoing for additional profiles.
- Nine skills are identified as core skills common to all occupations. (The Trade Essentials Project developed learning materials for six of the nine Essential Skills).
- The Essential Skills are used in different ways and at different degrees of complexity, depending on the occupation.
- The complexity levels have nothing to do with Grade levels; they refer to the degree of difficulty of tasks completed at work. A scale of 1-5 is used for complexity levels and, even though there is a range in complexity levels, one must be able to complete tasks at the most complex level.

Gather the supplies you need prior to beginning the Essential Skills Inventory:

- *scientific calculator*
- *pencils and an eraser*
- *intake form*
- *skills summary form*
- *ESI printed on coloured paper*
- *Answer Key*

It is important to keep this discussion brief and framed in a positive manner. Adults do not want to spend time re-learning what they already know so it is helpful to give examples of the advantages of using the profile. Suggestions are: a) a plumbing apprentice may not ever need to know how to solve quadratic equations but will need to be very good at measurement and calculations for such uses as determining grade, elevation and slope, b) an apprentice may not have to read an entire operating manual but will need to find and use specific pieces of information from the manual, c) an apprentice will have to be very accurate when completing an incident or an accident report but will not be required to write an essay. The writing, in this instance, does not have to be long or complicated but it does need to be accurate and precise. It is important to make the connections between what they have learned in a more "academic" setting and how to apply those skills in a work setting.

3.1.3 Preparation

Print the apprentice's copy of the ES Inventory on light-coloured paper, preferably beige, as it reflects less light than white paper so is easier to read; the black print actually is clearer on a pastel background. The font used is Verdana, a sans serif font, 11 point, which is slightly easier to read than a serif font; 11 point is also easier to read than a smaller font.

The rationale for this formatting is that there is a need to provide equal opportunity for all apprentices without compromising standards. No two learners (apprentices) are the same. There is a possibility that an apprentice could have a learning disability and unless the apprentice has disclosed that information or provided documentation, you do not know who is at risk. Using standard formatting does not give an advantage to anyone.

Before you begin the actual Inventory, it is very important to explain to the apprentice that you will complete the Skills Summary Form as the assessment proceeds and you will give him/her a copy at the end of the interview. This avoids any discomfort that would be caused if the apprentice does not know why you are recording information during the Inventory. It is important to provide immediate feedback from the Inventory so the apprentice has a picture of the Essential Skills he/she needs to update. This also helps to mitigate anxiety prior to beginning an intervention.

Before you begin an Inventory, be sure to have these items:

- Two copies of the trade-specific **Essential Skills Profile** (one for the apprentice and one for you).
- Appropriate forms. You will need copies of the **Intake Form** and the **Skills Summary Form** (find samples in Appendix A).
- A copy of the **Essential Skills Inventory printed on pastel-coloured paper**, preferably beige or buff. You may want to work from a single copy with the apprentice or have a separate copy for yourself. Do whatever is comfortable for you and the apprentice.
- A copy of the **Answer Key**.
- A **pencil and an eraser**.
- A **basic scientific calculator**.

Although an apprentice may use a programmable or trade-specific calculator on the worksite, these types of calculators *cannot* be used when writing a Block or an Interprovincial exam. However, the prudent use of a basic scientific calculator should be encouraged while completing the Essential Skills Inventory. (One suggestion is the Casio FX-260 Solar.) A calculator is also a time saver on the job which results in increased efficiency and cost savings. Therefore the apprentice needs to be very familiar with its use. For anyone with a learning disability, the calculator can be a particularly helpful tool. The use of a calculator does

not, however, preclude the apprentice's ability to understand mathematical concepts and to estimate reasonable answers.

3.1.4 Sections of the Inventory

3.1.4.1 Learning Styles

Briefly explain the concept of learning styles (refer to Appendix B for more information). Then ask the apprentice to read each of the statements in the Inventory relatively quickly. Tell him/her to check any statements that are true personally, all or most of the time. It is best for the apprentice to go with a first reaction to the statement rather than to spend too much time thinking about it. If a statement does not apply, it is to be left blank. If there are *three or more* checks in one category, that indicates a preferred learning style. A pattern will emerge from the answers; most apprentices will have more than one learning style.

Follow the same instructions for the section on learning in a group or learning alone. This is important information for the apprentice and for the instructor.

3.1.4.2 Technical Language (Reading text)

This section begins with lists of words that are contextualized to the trade and have been taken from either the Essential Skills Profile (ESP) or the National Occupational Analysis (NOA) glossary. The lists are arranged in order from simple to complex, each list containing ten words.

Ask the apprentice to choose a list he/she would be comfortable reading aloud. As long as the apprentice has *seven out of ten* words correct in any list, ask him/her to continue reading aloud as far as possible with the lists. Some apprentices will begin reading at a lower level and continue to the end of list four; others will read list four on the first try. It is important for the apprentice to begin reading at a point of comfort and to proceed from there. *If an apprentice struggles with the first list, stop there.* Use the list to indicate a beginning point for the technical reading excerpts. For example, if an apprentice reads six out of ten words (less than seven) in list three, refer to section two in the reading. ***A crucial aspect of the technical reading is to know when to stop if the apprentice is struggling***

The Essential Skills Inventory provides a wealth of information about the apprentices and their learning.

with a skill. This is one of the most important skills for you to have as an assessor, that is, to be sensitive and responsive to the needs of each apprentice.

Before using the reading excerpts, ask each apprentice to read the list of pseudowords (nonsense words). Explain the reason for using this list; that decoding words is an important reading skill for comprehension, speed and fluency. If the apprentice struggles with this list and cannot read most of the words, this is a warning that the apprentice may have reading difficulties.

The reading excerpts consist of trade-related materials. A readability index has been completed on each passage as a guide for the difficulty of the reading. Give the apprentice the appropriate reading. Ask him/her to read the questions first, then find the answers to the questions from the excerpt. Explain that the answers to certain questions are not direct matches of information but require “reading between the lines” to find the answer. The questions have been intentionally placed at the beginning of the reading to help the apprentice become a “directed” reader.

Record the section(s) with which the apprentice experiences difficulty (if any). While the reading is not timed, you will want to record if an apprentice takes an exceptionally long time to answer the questions. All apprentices need to be able to read and understand at a post-secondary level (level 3) if they are to be able to confidently use materials at work and to keep pace with workplace changes.

If the apprentice does not need to update reading skills, complete the Skills Summary Form with “No updating required”. If the apprentice has difficulty answering any questions in a particular section, record the Section Number on the Skills Summary Form.

3.1.4.3 Document Use

The document use sections contain information that is presented in a format other than text. There may be charts, graphs, tables, schematics and/or blueprints that are trade-related. There is always a question taken from the National Occupational Analysis (NOA), in the form of a pie chart that explains the construction of the Interprovincial (Red Seal) exam and the percentage of questions on each topic (block) for the particular trade. This question not only indicates if

the apprentice can find and use information from a pie chart but also gives you, the assessor, the opportunity to give a brief explanation of the exam format and the scope of the specific trade.

Record the Section and **the type of document** with which an apprentice experiences difficulty. If there is no apparent difficulty, record "No updating required".

3.1.4.4 Numeracy

The numeracy sections are arranged from simple to complex and are based on the Math Skills Summary identified in the Essential Skills Profile for each trade. Not all skills are included for the sake of brevity of the Inventory but enough are included to give an instructor a picture of the skills of the apprentices. There is a *Math Legend* included in each Inventory that identifies the math concept illustrated by each question. Refer to this as you proceed through the Inventory and record the skills needing updates on the Skills Summary Sheet.

Section 1 (S-1) begins with using whole numbers. It is important to have a place for the apprentice to begin where he/she is comfortable and confident and then proceed to more difficult concepts. The apprentice will likely choose to skip the work with whole numbers. An apprentice does not have to write the answers to all the questions as this is often far too time-consuming. You can decide to ask the apprentice *how* to find the answer. *The process is as important as the product.* Stop Inventory if the apprentice is struggling. The numeracy sections take the most amount of time when completing an Inventory.

Record the section number and the concepts the apprentice needs to update. This information will be required by both the apprentice and the instructor or tutor; it will also be used for a post-inventory after instruction or self-study has occurred. If your apprentice can answer all the questions, record "No updating required".

3.1.4.5 Oral Communication

There are two parts to the Oral Communication section of the Essential Skills Inventory. The Speaking Skills Rating Scale is to be completed by you, the assessor; the other is a self-assessment completed by the apprentice. After having

spent one and a half to two hours with the apprentice, you will be able to complete most sections of the scale. If not, document a particular skill as “not assessed” or “not applicable”. The remaining questions are taken directly from the Essential Skills Profile for the trade. The questions (tasks) are arranged in order from simple to complex. The self-assessment scale mirrors the stages of learning or skill building, that is, “needs help”, “can do alone” and “can help an apprentice”. This is an opportune time to mention the fact that it is a responsibility of being a journeyperson to mentor other apprentices.

If the journeyperson indicates he/she cannot help an apprentice, record that updating is required.

3.1.4.6 Computer Use

The questions in the Computer Use section may reflect the information in the trade-specific Essential Skills Profile or may go beyond that profile. In a knowledge-based economy, it is realistic to expect a certain level of computer literacy regardless of the trade in which one is employed. The Computer Use questions reflect the basic skills required. Changes in technology will continue to occur rapidly so it is critical to have at least a basic knowledge of computer use.

Record the skills to be updated. If there are no needs identified, record “No updating required”.

3.1.4.7 Writing

The first questions in the writing section are examples taken directly from the Essential Skills profile and range in difficulty from simple to complex. The scale used reflects the stages of learning: “needs help”, “can do alone”, and “can help an apprentice”. One additional question pertains to the preparation of a resumé, a skill required by all tradespersons.

The last question is a writing sample and is common to all the Inventories. The writing sample provides an opportunity for you to observe if the apprentice is able to:

- use cursive writing (as compared to printing)
- write legibly
- complete the activity with ease or struggle to write a sentence or two

- put thoughts on paper in a logical order
- use punctuation correctly
- spell correctly
- use correct grammar

Record on the Skills Summary Form areas in need of updating, or use "No updating required".

4 SECTION 4

4.1 Essential Skills Inventory Records

*Education is what remains
after one has forgotten
what has been learned at
school.*

- Albert Einstein

You will have completed the Skills Summary form by the end of the Inventory. Using this process as a means of learning the apprentice's strengths and weaknesses provides an opportunity to give each apprentice immediate, individual and confidential feedback about his/her Essential Skills needs. Inform the apprentice that a copy will go to an instructor or a tutor if an Essential Skills intervention is planned. Both the apprentice and the instructor are then cognizant of the Essential Skills needs of each apprentice.

The information from the Skills Summary can be summarized in graph form (bar graph recommended) individually, or as a group dependent on specific needs. It is also helpful for an instructor to have an accompanying narrative.

5 SECTION 5

5.1 Essential Skills Post-Inventory

5.1.1 Post-Inventory Directions

The post-inventory will be different for each apprentice dependent upon his/her learning needs as identified in the original ES Inventory. Only the skills that were to be updated are used to create the post-inventory. There is a scale used to indicate an apprentice's improvement or mastery of the skills. This post-inventory can be used at a time determined either by the instructor or after a specific number of intervention hours.

The administrative directions for the post-inventory are that it is to be given under standard test conditions, that is, each

apprentice is to complete the inventory independently and without assistance. The time required for each post-inventory will vary, but each apprentice must be allowed the time required for completion.

5.1.2 Post-Inventory Reporting Form

See Appendix A for a sample Post-Inventory form.

APPENDIX A

FORMS

**ESSENTIAL SKILLS INVENTORY
INTAKE FORM**

DATE: _____		TIME IN: _____	
TRADE: _____		TIME OUT: _____	
1.	NAME: Last _____	First _____	Middle _____
2.	Mailing Address: _____ _____ _____ _____		Email Address: _____ _____
3.	PHONE: Home _____	Work _____	Cell _____
4.	Who is your present employer? _____		
5.	Have you registered as an apprentice?	<input type="checkbox"/> YES	<input type="checkbox"/> NO
6.	Do you have experience in other trades:	<input type="checkbox"/> YES	<input type="checkbox"/> NO
7.	What school did you attend? (be sure to document if they have Grade 12)	_____ _____	When? _____
8.	How long have you been out of school? _____		
9.	What other training have you taken? _____		
If you have written the Red Seal exam before, continue with questions 10 and 11. If you have not written the exam before, please skip to question 12.			
10.	When did you write the Red Seal exam? _____		
11.	What difficulties did you have with the exam? _____ _____		
12.	Why do you want to write the Red Seal exam? _____ _____		

ESSENTIAL SKILLS INVENTORY
INTAKE FORM

13.	Which Essential Skills updating programs do you believe will be most helpful for you?
14.	What would be the best time for you to attend a program?
	Days of the week? _____
	Time of Day? _____
	Months? _____
15.	How did you hear about this program?

NOTES:

NAME: _____

TRADE: _____

DATE: _____

Having completed the Essential Skills Inventory for your trade, this summary outlines which Essential Skills you need to update as you continue on your chosen career path.

	Auditory (hearing)	Visual (seeing)	Kinesthetic (doing)	Group	Alone
Learning Style					

1. Technical Reading _____

2. Document Use _____

3. Numeracy _____

3.1 Scientific Calculator YES _____ NO _____

4. Oral Communication _____

5. Computer Use _____

6. Writing _____

 Interviewer

Essential Skills Post Inventories

The results of the Essential Skills Inventories, completed by each of your apprentices prior to the beginning of your program, indicated the Essential Skills in need of updating for each apprentice.

To track each apprentice's progress, it is now time to complete a post-inventory of those same skills.

Please administer the Post-Inventory as a "test", that is, each apprentice is to complete the Inventory *without any help*. **Ask each apprentice to complete only the questions that are marked.** The time required will vary for each apprentice as each post-inventory is different; therefore please give each apprentice the time needed to complete the inventory. Upon completion, return the Inventories to Trade Essentials (with your program coordinator). The results will be returned to you to share with your apprentices. This will be one indication of each apprentice's readiness to challenge an exam whether it be the IP Red Seal exam or block exam.

If you have any questions, please contact the Trade Essentials office at 620-3623.

Thanks in advance for your cooperation.

NAME:

TRADE:

DATE:

INSTRUCTOR:

Upon completion of the Essential Skills Inventory prior to the beginning of the program, your Essential Skills Summary indicated that you would benefit from instruction in the Essential Skills shown in the chart below as you prepare for licensing in your trade.

The results of the Post Inventory indicate which of your Essential Skills have improved, which need further development and those that appear to meet trade requirements. Please note that "meets trade Essential Skill requirement" means that you had the correct response to *each* question.

	Shows Improvement	Needs further development	Meets trade Essential Skill requirement
Technical Reading			
➤ Section 1			
➤ Section 2			
➤ Section 3			
➤ Section 4			
Document Use			
➤ Section 1			
➤ Section 2			
➤ Section 3			
➤ Section 4			
Numeracy			
➤ Section 1			
➤ Section 2			
➤ Section 3			
➤ Section 4			

APPENDIX B

EXTRA INFORMATION

The following information is provided as supplemental information for you the interviewer. Because the Essential Skills initial interview is a dynamic assessment involving your input and possible responses to the apprentice, you may need/want additional reference material on both Learning Styles and the Essential Skills required for the various trades.

Learning style refers to the way an individual processes information, that is, the way a person learns best. Most people tend to use one sense more than the other. However, a number of people may learn equally well regardless of how information is presented to them. Knowing your learning style is an important key to improving success in a classroom and on exams.

It is important to know *how* one learns, not just *what* one needs to learn. Completion of the Learning Styles section at the beginning of the Essential Skills Inventory will help the apprentice discover his/her learning style. This can often be an “Aha” moment for the apprentice as s/he may not have had access to this information. The learner can then reflect on, gather, or be provided with information about the study and learning techniques suited to his/her individual learning style. This knowledge should contribute to an improvement in the quality and speed of learning.

There are basically three learning styles preferences: auditory (hearing), visual (seeing), and kinesthetic (doing, experiencing).

Visual learners are those who learn best by seeing things. A visual learner may display these characteristics:

- good at spelling but may forget names
- needs quiet time to study
- needs time to think before understanding a lecture
- understands/likes charts
- good with sign language

Auditory learners are those who learn best by hearing things. An auditory learner may display these characteristics:

- not afraid to speak in a group/class
- likes to read aloud to him/herself
- likes oral reports
- good at explaining
- remembers names
- enjoys music
- good at grammar and foreign languages
- may read slowly
- follows spoken directions well
- good in study groups
- finds it difficult to stay quiet for long periods

Kinesthetic learners are those who learn by experiencing /doing things. A kinesthetic learner is one who:

- can't sit still for long
- may be good at sports
- may not have great handwriting
- likes role playing
- studies with music playing
- takes breaks when studying
- fidgets during lectures

(Adapted from <http://homeworktips.about.com>)

Suggested strategies for studying /learning are:

Auditory	Visual	Kinesthetic
Listen to instructions and information orally	Watch for key words to summarize points	Ask questions and participate in discussions whenever possible
Sit towards the front of the room	Complete readings before class	Do something physical before sitting down to study
Repeat information silently to yourself	Use visuals like symbols and color in notes	Break reading tasks into small chunks
Work in quiet areas	Write down what you hear	Highlight, underline or take notes
Tape important information	Ask for other visual information	Take regular brief breaks to move around
Use rhymes or jingles to summarize important points	Try to remember important terminology by looking for parts of words already known	Break reading into chunks and write brief summaries
Create verbal descriptions	Color code notes	

(Adapted from The University of Western Ontario, Student Development Centre)

Note : There are many Learning Style Inventories available, some of which can be completed on line. These sites may also provide strategies for learning for each Learning Style.

Suggestions are:

www.vark-learn.com

<http://homeworks.about.com>

www.sdc.uwo.ca

π (π) = 3.1415926535 ...

Perimeter formula

Square	$4 * \text{side}$
Rectangle	$2 * (\text{length} + \text{width})$
Parallelogram	$2 * (\text{side1} + \text{side2})$
Triangle	$\text{side1} + \text{side2} + \text{side3}$
Regular n-polygon	$n * \text{side}$
Trapezoid	$\text{height} * (\text{base1} + \text{base2}) / 2$
Trapezoid	$\text{base1} + \text{base2} + \text{height} * [\csc(\theta_1) + \csc(\theta_2)]$
Circle	$2 * \pi * \text{radius}$
Ellipse	$4 * \text{radius1} * E(k, \pi/2)$ $E(k, \pi/2)$ is the Complete Elliptic Integral of the Second Kind $k = (1/\text{radius1}) * \sqrt{\text{radius1}^2 - \text{radius2}^2}$

Area formula

Square	side^2
Rectangle	$\text{length} * \text{width}$
Parallelogram	$\text{base} * \text{height}$
Triangle	$\text{base} * \text{height} / 2$
Regular n-polygon	$(1/4) * n * \text{side}^2 * \cot(\pi/n)$
Trapezoid	$\text{height} * (\text{base1} + \text{base2}) / 2$
Circle	$\pi * \text{radius}^2$
Ellipse	$\pi * \text{radius1} * \text{radius2}$
Cube (surface)	$6 * \text{side}^2$
Sphere (surface)	$4 * \pi * \text{radius}^2$
Cylinder (surface of side)	$\text{perimeter of circle} * \text{height} = 2 * \pi * \text{radius} * \text{height}$
Cylinder (whole surface)	Areas of top and bottom circles + Area of the side
	$2(\pi * \text{radius}^2) + 2 * \pi * \text{radius} * \text{height}$
Cone (surface)	$\pi * \text{radius} * \text{side}$
Torus (surface)	$\pi^2 * (\text{radius2}^2 - \text{radius1}^2)$

Volume formula

Cube	side^3
Rectangular Prism	$\text{side1} * \text{side2} * \text{side3}$
Sphere	$(4/3) * \pi * \text{radius}^3$
Ellipsoid	$(4/3) * \pi * \text{radius1} * \text{radius2} * \text{radius3}$
Cylinder	$\pi * \text{radius}^2 * \text{height}$
Cone	$(1/3) * \pi * \text{radius}^2 * \text{height}$
Pyramid	$(1/3) * (\text{base area}) * \text{height}$
Torus	$(1/4) * \pi^2 * (r1 + r2) * (r1 - r2)^2$

METRIC PREFIX IN ELECTRONICS

Multiplication Factor	Prefix	Symbol
$1,000,000,000,000,000,000 = 10^{18}$	exa	E
$1,000,000,000,000,000 = 10^{15}$	peta	P
$1,000,000,000,000 = 10^{12}$	tera	T
$1,000,000,000 = 10^9$	giga	G
$1,000,000 = 10^6$	mega	M
$1,000 = 10^3$	kilo	k
$100 = 10^2$	hecto	h
$10 = 10^1$	deka	da
$0.1 = 10^{-1}$	deci	d
$0.01 = 10^{-2}$	centi	c
$0.001 = 10^{-3}$	milli	m
$0.000\ 001 = 10^{-6}$	micro	μ
$0.000,000,001 = 10^{-9}$	nano	n
$0.000,000,000,001 = 10^{-12}$	pico	p
$0.000,000,000,000,001 = 10^{-15}$	femto	f
$0.000,000,000,000,000,001 = 10^{-18}$	atto	a

Example: $1500\text{ Hz} = 1.5\text{ kHz} = 1.5\text{ kilohertz} = 1.5 \times 10^3\text{ Hz}$

Example: $0.007\text{ A} = 7\text{ mA} = 7\text{ milliamps} = 7 \times 10^{-3}\text{ Amps}$

Each different ratio has its own formula. These are shown below.

The ratio of $\frac{\text{opposite}}{\text{hypotenuse}} = \text{sine or sin}$

The ratio of $\frac{\text{adjacent}}{\text{hypotenuse}} = \text{cosine or cos}$

The ratio of $\frac{\text{opposite}}{\text{adjacent}} = \text{tangent or tan}$

NOTE

The acronyms for the three ratios are:

- Sine opposite hypotenuse – SOH
- Cosine adjacent hypotenuse – CAH
- Tangent opposite adjacent - TAS

These acronyms are extremely helpful as they can be used to write out the three different formulas and aid in solving trigonometry questions. These three formulas can be changed into three formula triangles and then it is a matter of substituting them into the formula. The three formula triangles are shown in Figure 9.

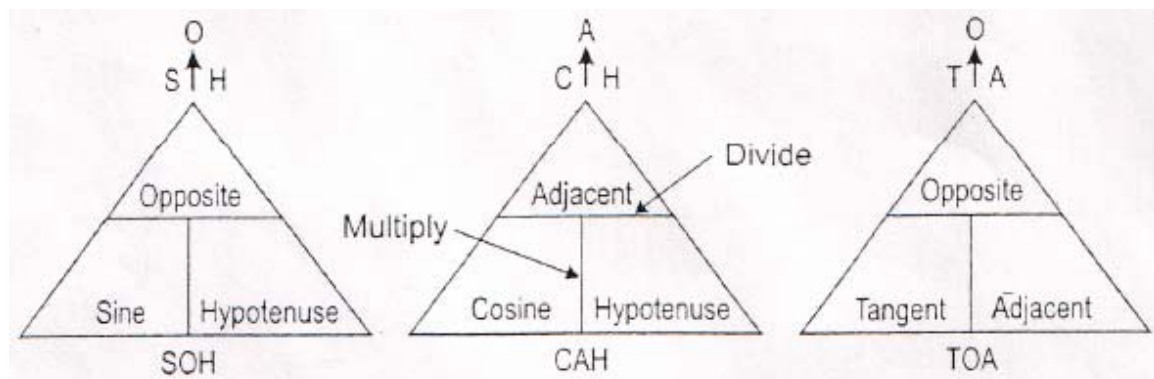


Figure 9 – Formula triangles

To use the formula triangles, cover the unknown and complete the remaining calculation. Each formula triangle can be used to construct three variations.

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NAME:

DATE:

LEARNING STYLES CHECKLIST**Learning by hearing (auditory)**

- ☐ I remember the things I hear better than the things I see.
- ☐ I learn better when someone explains to me how to do something better than when I follow a diagram.
- ☐ I find it easier to remember a telephone number I have heard than one I have read.
- ☐ I prefer to listen to the news on the radio than to read the newspaper.
- ☐ I remember the times tables by saying them to myself.
- ☐ After I am introduced to someone, I'm good at remembering his/her name.

Learning by seeing (visual)

- ☐ I remember what I've seen, better than what I have heard.
- ☐ I remember what happened by seeing the incident in my head.
- ☐ I remember what I hear by picturing it in my head.
- ☐ I am good at remembering faces.
- ☐ When someone says a number, I don't understand it until I see it written down.
- ☐ I can add simple numbers which are written down better than numbers that are in my head (e.g., $16+24+10+98$).
- ☐ To remember a car license number, I picture it in my head.

Learning by doing (kinesthetic)

- ☐ When I put something together, I remember how it works.
- ☐ I remember certain directions after I have done something once or twice.
- ☐ I like to do things like simple repairs where I can use my hands.
- ☐ I can learn best if the instructor uses models, experiments and other practical tools to show what he/she is talking about.
- ☐ Using concrete examples is a good way for me to improve my math or spelling skills.
- ☐ I remember telephone numbers if I've dialed them a few times.

Learning in a group

- ☐ I like learning in a group so I can discuss the work with others.
- ☐ I enjoy helping other people in the group with their work.
- ☐ If I need to do something, I don't mind asking the person next to me.

Learning Alone

- ☐ I can concentrate best if I work on my own.
- ☐ It's hard to work if people are talking around me.
- ☐ I'd be embarrassed to show my mistakes to anyone other than an instructor.
- ☐ I can't concentrate if people are moving around the room.

(Adapted from SGL Handbook, ALSO, Ottawa)

1	2	3	4
trench	data	asbestos	centimetre
stack	offset	technical	subassembly
branch	gasket	siphonage	diagonal
flange	metric	principle	rectangle
wye	cubic	allowance	calculators
height	ratchet	tolerance	circulation
vault	subsoil	radius	capacity
lead	pliers	caliper	elevation
gauge	goggles	pneumatic	cylindrical
flux	propane	hydraulic	oxy-acetylene

poy

meef

fesh

moyp

toof

koyth

hafe

tibe

hoysh

thoop

marp

theg

yome

zule

NAME: _____

DATE: _____

From the article below, answer the following questions.

1. List three systems with which plumbers work.

2. What are common tools that plumbers use?

Plumbers work in both housing and commercial buildings. They put together, install and repair heating, water and drainage systems. Part of their job includes replacing burst pipes. They also install and repair sinks, bathtubs, hot water tanks, dishwashers and water softeners. Other work could be on septic tanks, cesspools and sewers. Towards the end of a job, plumbers may install heating, as well as connect water heaters and plumbing fixtures.

Sometimes plumbers have to cut holes in walls, ceilings and floors. They may have to hang steel supports from ceiling joists to hold pipes in place. To create a system, plumbers cut and bend lengths of pipe. They use saws, pipe cutters and benders. They connect lengths of pipe with fittings. For plastic pipes, they use glues. For copper pipe, they slide fittings over the end of pipe and solder the fittings in place with a torch.

*Adapted from <http://www.clsrecruitment.com>
FOG Index 6.8*

NAME: _____

DATE: _____

From the article below, answer the following questions.

1. Who should deal with workplace hazards?

2. How many regular employees are needed before a committee is formed?

3. How many people may an employer appoint to a committee?

4. Why do you think safety is a concern for your trade?

What is a Joint Health and Safety Committee?

Workplace hazards are best dealt with by employers and workers together to identify health hazards and prevent accidents. One of the best ways to do this is to establish a joint health and safety committee so that those who are in the workplace daily can be on the lookout for hazards and correct them.

Committees are recommended in workplaces where more than 20 workers are regularly employed. Half of the committee's members are non-management personnel and are selected by workers to represent them. The employer appoints an equal number.

*Keeping Islanders Safe at Work, Occupational Health and Safety in PEI
FOG Index 9.8*

NAME: _____

DATE: _____

From the article below, answer the following questions.

1. State the reason for rigid plastic piping being made in three weights.

2. What is the relationship between the strength of plastic pipe and temperature?

3. When the outside diameters of pipes are the same, but the inside diameters are different, what does this indicate?

Plastic Pipe

The plastics industry supplies a variety of compositions of plastic tubing (in coils) and rigid plastic pipe (in lengths) and also the fittings that are used for a wide range of applications in the pipe trades. Because of differences in composition and weights of plastic tubing and pipe, the plumber or pipe fitter should follow specifications for the installation on which the work is done.

Rigid polyvinyl chloride pipe (PVC) is used for pressure, drainage, waste and vent installations. PVC Pipe is made in three weights for different pressure installations.

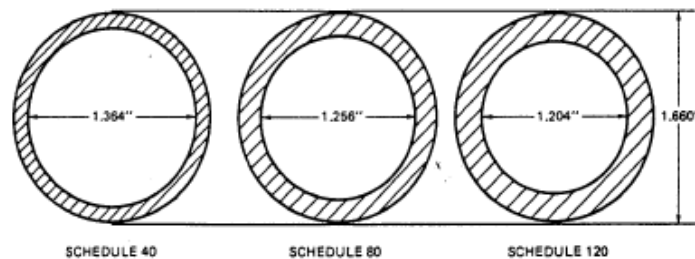
The strength of plastic pipe decreases as temperature increases. A rigid chlorinated polyvinyl chloride pipe (CPVC) is available for hot water use. It is industrial thermoplastic piping with an upper working temperature of 215 degrees Fahrenheit, about 60 degrees above that of other rigid vinyl materials. The fittings should match the specification of the pipe being used.

The outside diameters of PVC pipe are the same as for threaded pipe. The same dimensions are not used for other plastic pipe materials.

Type	Schedule 40 PVC	Schedule 80 PVC	Schedule 120 PVC
Recommended for	Water Pressure to 160 psi Water to 73.4°F 23°C	Water Pressure to 200 psi Water to 72.4°F 23°C	Water Pressure to 315 psi Water to 73.4°F 23°C

Note: CPVC is to be considered for temperatures of 120°F and higher.

The illustrated cross sections show the inside and outside diameters of 1 ¼ " nominal size PVC pipe. The three types have the same outside diameter. Standard lengths are 10 feet and 20 feet.



*Mathematics for Plumbers and Pipefitters, Seventh Edition, Smith, L., Thompson, 2008
FOG Index 10.9*

NAME: _____

DATE: _____

From the excerpt below from the National Plumbing Code 2005, answer the following questions.

1. What do you think non-potable water is?

2. a) If non-potable water piping is located in a food processing plant where food is actually being prepared, does that meet code requirements?

- b) In which section of the code is the answer?

3. a) Can an outlet from a non-potable water system discharge into a sink?

- b) In which section of the code is the answer?

Section 2.7 Non-potable Water Systems

2.7.1 Connection

2.7.1.1 Not permitted

2.7.2 Identification

2.7.2.1 Markings Required

- 1) *Non-potable* water piping shall be identified by markings that are permanent, distinct and easily recognized.

2.7.3 Location

2.7.3.1 Pipes

- 1) Non-*potable* water piping shall not be located:
 - a. Where food is prepared in a food processing plant,
 - b. Above food handling equipment,
 - c. Above a non-pressurized *potable* water tank, or
 - d. Above a cover of a pressurized *potable* water tank.

2.7.3.2 Outlets

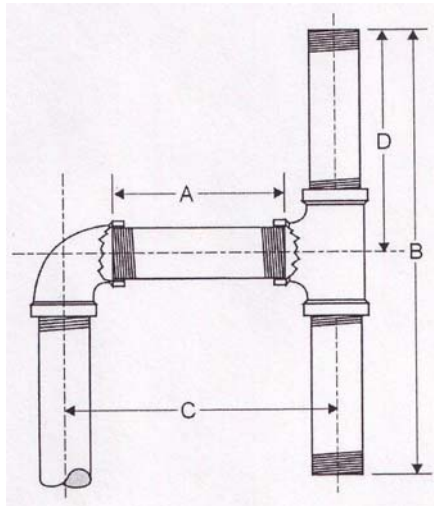
- 1) an outlet from a non-*potable water system* shall not be located where it can discharge into:
 - a. a sink or lavatory,
 - b. a *fixture* into which an outlet from a *potable water system* is discharged, or
 - c. a *fixture* that is used for the preparation, handling, or dispensing of food, drink or products that are intended for human consumption (see Appendix A).

National Plumbing Code of Canada 2005, National Research Council of Canada

NAME: _____

DATE: _____

1. The diagram below shows a few of the most common ways to measure pipes. Match the measurement description with the appropriate letter. Note that there are two measurements that have the "end to end" description.



A _____
B _____
C _____
D _____

1. Centre to end
2. End to end
3. Centre to centre

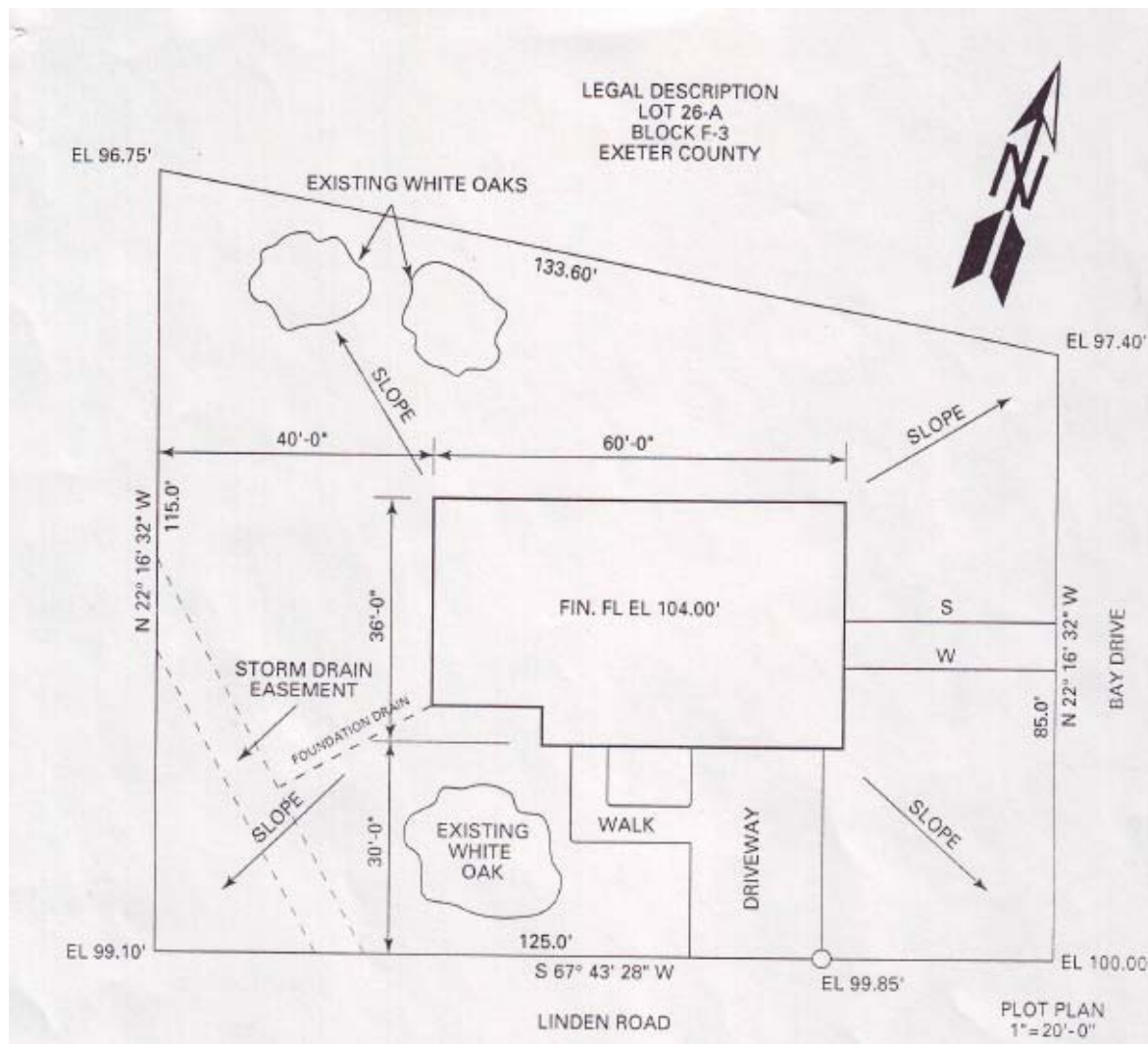
Individual Learning Module.06102cp.0.doc, Alberta Advanced Education, 1998

NAME: _____

DATE: _____

From the plot plan below, answer the following questions.

1. On what street does the driveway exit? _____
2. What is the elevation of the finished floor? _____
3. What is the scale used for the plot plan? _____
4. To what does the foundation drain connect? _____



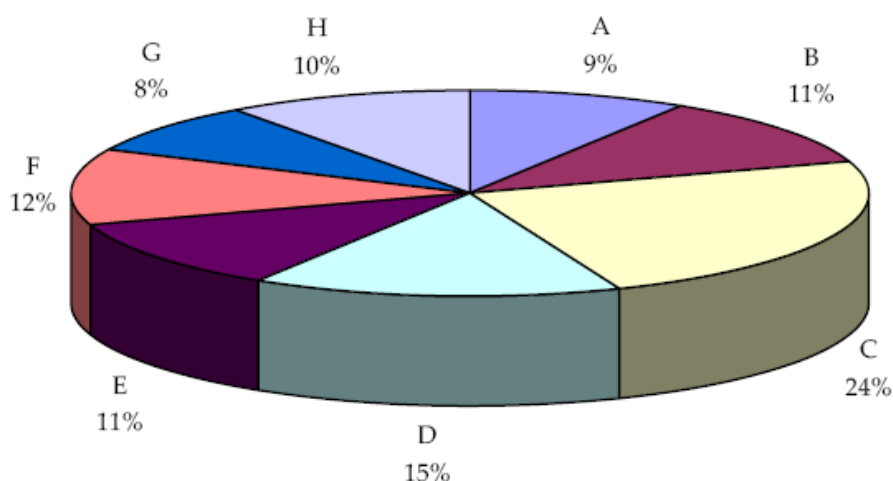
Carpentry, Second Edition, Lewis G., 1995

NAME: _____

DATE: _____

There are 125 multiple choice questions on the Plumbing Red Seal (IP) exam. Use the chart below to calculate how many questions are on each of the following topics:

1. Drainage, waste, vents and private sewage disposal systems _____
2. Hydronic heating / cooling systems _____
3. Maintenance and repairs _____



BLOCK A Occupational Skills

BLOCK E Fixtures, Appliances and Water Treatment

BLOCK B Piping Preparation and Assembly

BLOCK F Hydronic Heating and Cooling Systems

BLOCK C Drainage, Waste, Vents and Private Sewage Disposal Systems

BLOCK G Specialized Systems

BLOCK D Water Service and Distribution

BLOCK H Maintenance and Repair

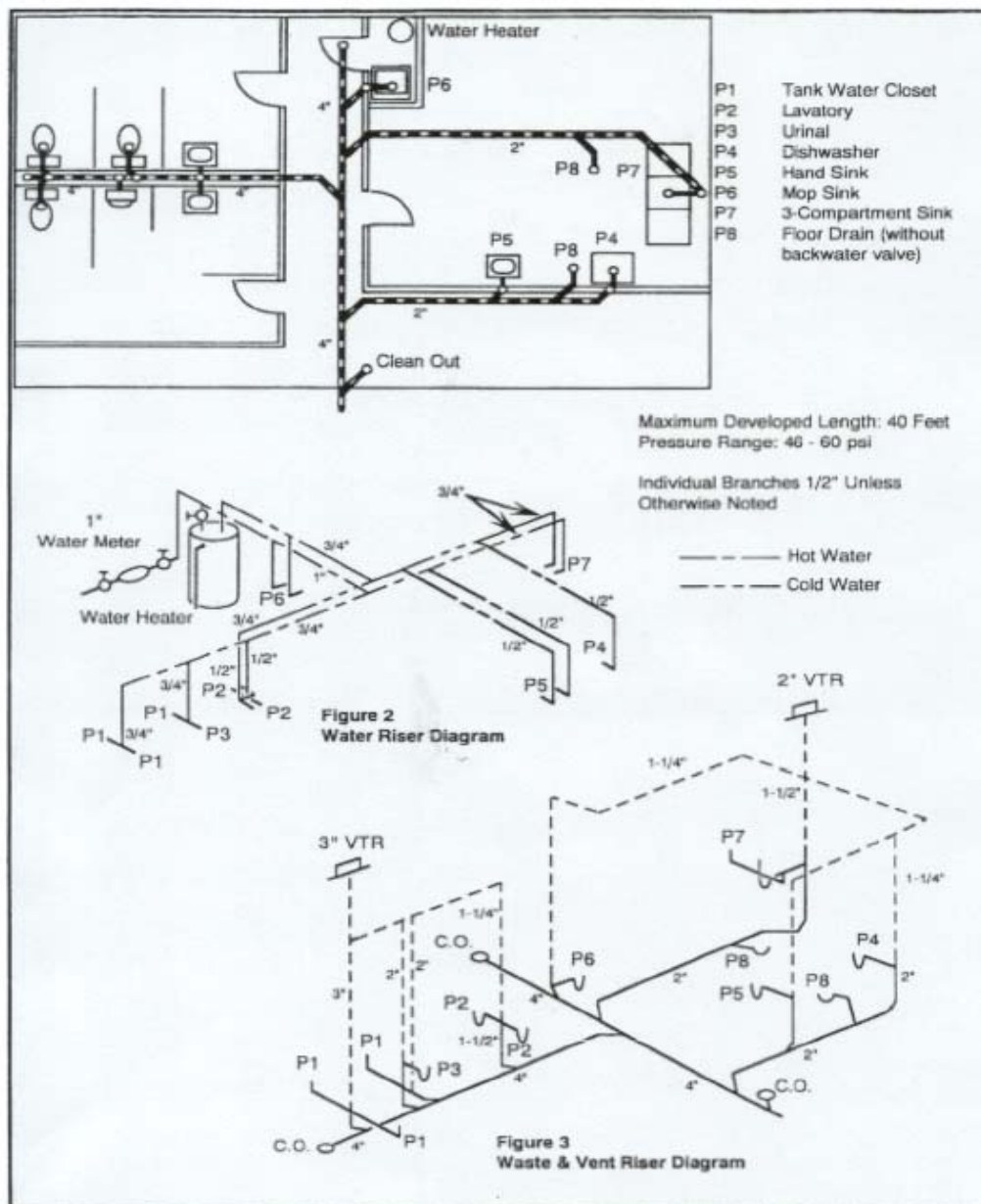
National Occupational Analyses, Plumber, Human Resources Partnership Directorate, 2008

NAME: _____

DATE: _____

Refer to figures 1,2 and 3 to answer the following questions:

1. How many water closets (toilets) are on the plan? _____
2. Draw the symbols for "hot water" and "cold water". _____
3. Does cold or hot water supply the toilet? _____



NAME: _____

DATE: _____

Calculate the following:

- | | | | |
|--|--|---|--|
| 1. $\begin{array}{r} 8654 \text{ mm} \\ + 7234 \text{ mm} \\ \hline \end{array}$ | 2. $\begin{array}{r} 8476 \text{ cm} \\ - 7320 \text{ cm} \\ \hline \end{array}$ | 3. $\begin{array}{r} 6753 \text{ in.} \\ \times 49 \\ \hline \end{array}$ | 4. $\begin{array}{r} 567439 \text{ ft.} \\ \div 5 \\ \hline \end{array}$ |
| 5. $\begin{array}{r} \$ 1234.50 \\ + 98.67 \\ \hline \end{array}$ | 6. $\begin{array}{r} \$852.00 \\ - 69.50 \\ \hline \end{array}$ | 7. $\begin{array}{r} \$1234.00 \\ \times 63.00 \\ \hline \end{array}$ | 8. $\begin{array}{r} 98456 \text{ ft.}^3 \\ \div 3 \\ \hline \end{array}$ |
| 9. $\begin{array}{r} \frac{1}{2} \text{ in.} \\ + \frac{1}{4} \text{ in.} \\ \hline \end{array}$ | 10. $\begin{array}{r} \frac{1}{2} \text{ in.} \\ \times \frac{3}{4} \text{ in.} \\ \hline \end{array}$ | 11. $\begin{array}{r} \frac{2}{3} \text{ in.} \\ - \frac{1}{8} \text{ in.} \\ \hline \end{array}$ | 12. $\begin{array}{r} \frac{3}{8} \text{ in.} \\ \div \frac{7}{8} \text{ in.} \\ \hline \end{array}$ |

Write an equivalent fraction:

13. $\frac{3}{8} \text{ in.} = \underline{\hspace{2cm}} \text{ in.}$ 14. $\frac{7}{8} \text{ in.} = \underline{\hspace{2cm}} \text{ in.}$

Change to a mixed number or an improper fraction:

15. $7\frac{2}{3} \text{ yd.} = \underline{\hspace{2cm}}$ 16. $\frac{39}{8} \text{ yd.} = \underline{\hspace{2cm}}$

Change to a percent:

17. $\frac{1}{2} \text{ yd.} = \underline{\hspace{2cm}}$ 18. $\frac{7}{8} \text{ yd.} = \underline{\hspace{2cm}}$

Change to a decimal:

19. $\frac{3}{4} \text{ in} = \underline{\hspace{2cm}}$ 20. $\frac{3}{16} \text{ in} = \underline{\hspace{2cm}}$

Change to a fraction:

21. .625 in. = _____ in.

22. .125 in. = _____ in.

23. You employ 23 plumbers in your shop who each work 45 hours per week. If you close the shop for two weeks for everyone to have a holiday, how many hours of work are lost?

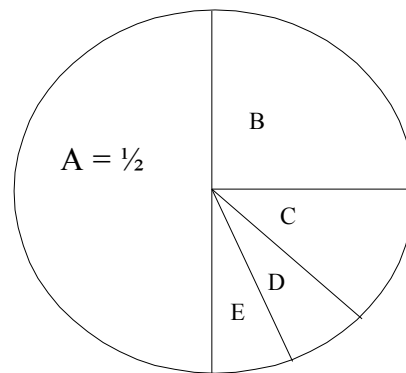
24. A flange can be divided into sections. If section A represents $\frac{1}{2}$ the flange, indicate the number of degrees in each section:

B _____

C _____

D _____

E _____



25. According to this invoice, calculate the taxes and the total cost of the parts.

PETE'S PLUMBING SUPPLIES 4012 Sand Drive Some Beach, CANADA C1A 2B0			
Date: June 18, 2008		Cashier: Fred	
Quantity	Description	Cost per unit	Total
6	Tees	.79	4.74
10	Couplings	.49	4.90
2 sections of pipe 1.5 ft. long	PVC	.50 per linear foot	1.50
		Sub total	11.14
		GST (5%)	
		PST (7%)	
		TOTAL	

NAME: _____

DATE: _____

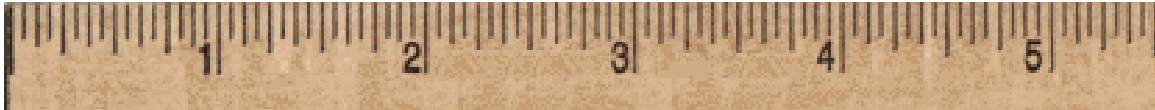
1. On the tapes, indicate:

a) 1 ½ in.

b) 3/8 in.

c) 4 15/16 in.

IMPERIAL



d) 6 mm

e) 4.8 cm

METRIC



Calculate the following:

2. $72 \div 6 + 4 \times 3^\circ\text{C} =$ _____

3. $6 (25-5) + 16 - 2(8-6) ^\circ\text{C} =$ _____

4. $+2 -5 \text{ in.} =$ _____

5. $-4 - (-12) \text{ in.} =$ _____

1 ft. = 12 in.

1 in. = 2.54 cm

Convert the following:

6. 196 days to weeks = _____

7. 8 km to meters = _____

8. 12 ft. = _____ in.

9. 8 ft 6 in. = _____ in.

10. 65 cm = _____ mm

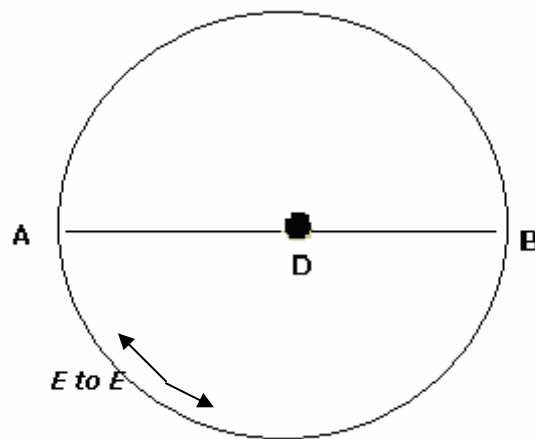
11. 6 in. = _____ cm

12. 91.44 cm = _____ ft.
13. Change 1.78 feet so it can be measured on a tape: _____
14. Change .725 to the nearest $\frac{1}{16}$ th of an inch: _____
15. Calculate the value of: 3^3 ft. = _____ 5^2 mm = _____
16. The diagram represents the end view of a piece of pipe. What is the name used to describe the labelled parts?

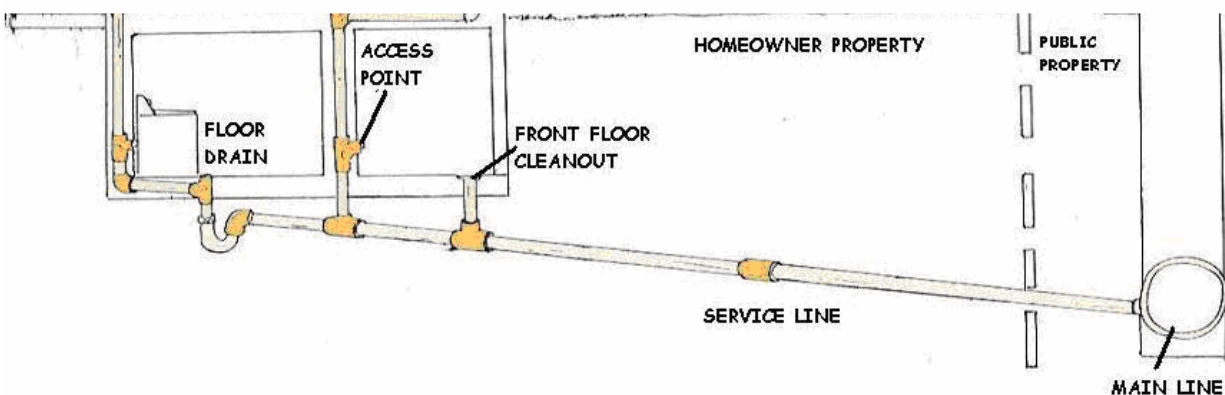
AB _____

AD _____

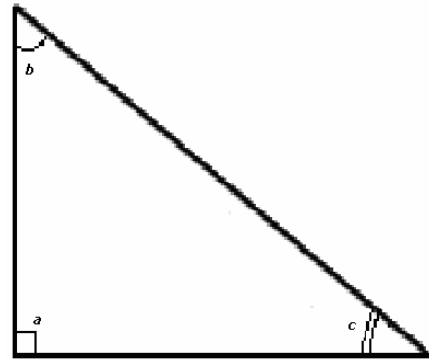
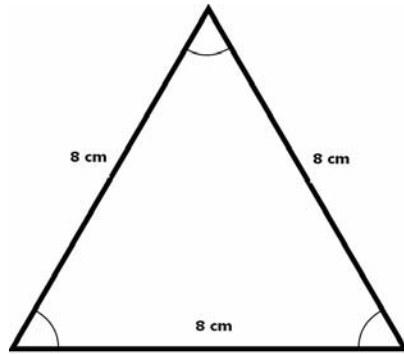
E to E _____



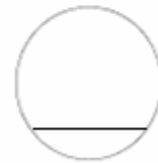
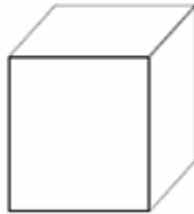
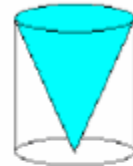
17. According to the diagram, what is the difference in elevation of the service line, if the line is 50 feet long and has a 2 percent grade?



18. Identify the size of the angles in each triangle.



19 Match the formula to the appropriate description (you may use the figures as a guide).



1. $p = 2l + 2w$ _____
2. $V = e^3$ _____
3. $A = \pi r^2$ _____
4. $V = \pi r^2 h$ _____
5. $A = \frac{1}{2}bh$ _____
6. $V = \frac{4}{3}\pi r^3$ _____
7. $C = \pi d$ _____
8. $A = lw$ _____
9. $\frac{\sqrt{4h^2 - d^2}}{3} - 0.608$ _____

- a. area of a triangle
- b. circumference of a circle
- c. volume of a segment (partially filled tank)
- d. area of a circle
- e. volume of a cube
- f. area of a rectangle
- g. volume of a sphere
- h. volume of a cylinder
- i. perimeter of a rectangle

NAME:

DATE:

1. An 800-litre tank is $\frac{1}{3}$ full of oil. You need to know:
 - a) How much oil is in the tank? _____ litres
 - b) How much is empty space? _____ litres
2. If the formula for the area of a rectangle is $A = lw$, what is the formula for:
 - a) l _____
 - b) w _____
3. Your time card shows that you worked 9 hours each day for 5.5 days. Your hourly pay rate is \$15.75. Describe how you would determine your gross pay.

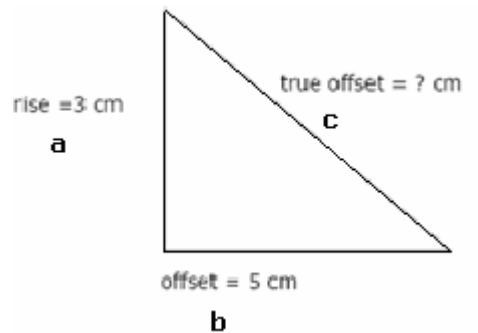
4. Compare the size of the inside diameters of 2 pieces of pipe: one is 18 cm and the other is 24 cm. Reduce the answer to lowest terms:

5. If an engine uses a mixture of 1 L of oil to 25 liters of gas, how much oil has to be added to 75 L of gas?

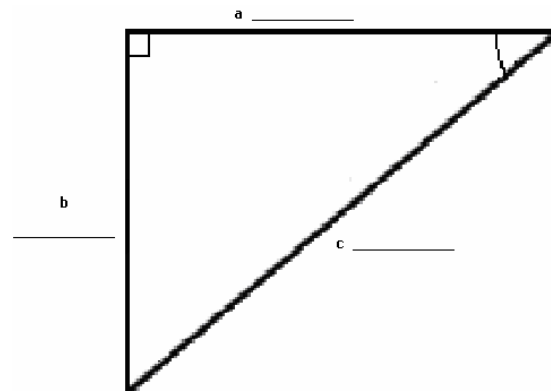
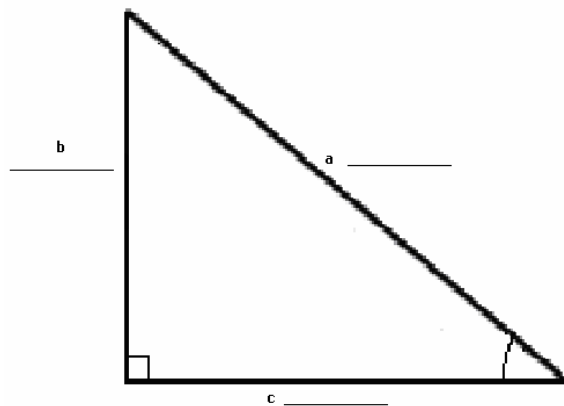
6. A blueprint has a scale of 5 cm = 1 m. How large is a room that measures 45 cm by 60 cm on the blueprint?

7. Calculate the true offset for the pipe layout below using the formula:

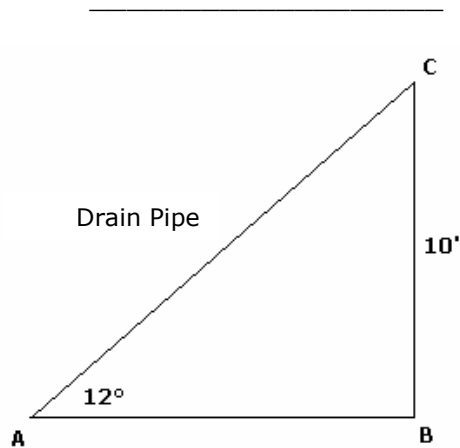
$$a^2 + b^2 = c^2$$



8. In the right triangles below, use the identified angle as a reference point to name the adjacent, opposite and hypotenuse sides (legs) of the triangles.



9. Your job is to lay a drain pipe between 2 points. One point is 10 feet higher than the other. The pipe must slope at a 12° angle with the horizontal. How long does the drain pipe need to be?



NAME:

DATE:

** To be completed by the Assessor – not the Learner***Speaking Skills Rating Scale**

		Improvement Needed	Acceptable	Very good
1.	Is comfortable communicating orally (i.e., body posture and facial expressions are appropriate)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Maintains eye contact	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Waits for his/her turn to speak	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Willingly and confidently engages in conversation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Performs social courtesies, such as greeting others, using titles and making introductions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Speaks at an appropriate volume	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Rate of speech is understandable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	Adjusts voice inflection for statements, requests, directions, exclamations and questions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.	Pronounces words clearly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10.	Does not use stalling devices such as "uh", "you know", etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.	Does not say the same thing twice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12.	Uses words and phrases related to the subject	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13.	Has a good vocabulary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14.	Speaks in complete sentences of appropriate length	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15.	Uses good grammar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16.	Maintains focus on the subject	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17.	Gives appropriate responses to questions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18.	Is aware of listener's reaction and responds appropriately	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19.	Talks "with" rather than "at" a person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In your work as a Plumber, it will be very important to speak with and listen to many people including co-workers and customers. Please describe your own ability to perform the following tasks:

		Need help	Can do alone	Can help an apprentice
1.	Talk to suppliers about the availability of parts.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Speak with other tradespeople to coordinate schedules and/or solve problems.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Speak with angry or agitated customers.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<http://srv108.services.gc.ca>, Essential Skills Profile, Plumbers

NAME:

DATE:

		YES	NO
1.	Do you use a computer at home?	<input type="checkbox"/>	<input type="checkbox"/>
	at work?	<input type="checkbox"/>	<input type="checkbox"/>
2.	Do you use any computerized equipment/ systems at work, for example, AutoCAD to make drawings for piping designs?	<input type="checkbox"/>	<input type="checkbox"/>
3.	Do you know the "language" used to describe computers, for example, monitor, software, hardware, word processing, data base, virus protection, spam?	<input type="checkbox"/>	<input type="checkbox"/>
4.	Do you use a computer to:	Need help	Can do alone
		Can help an apprentice	
	Search for information on the internet?	<input type="checkbox"/>	<input type="checkbox"/>
	Send and receive email, including attachments?	<input type="checkbox"/>	<input type="checkbox"/>
	Write a memo, letter or report (use word processing software)?	<input type="checkbox"/>	<input type="checkbox"/>
	Manage files and folders?	<input type="checkbox"/>	<input type="checkbox"/>
	Make or input data into spreadsheets?	<input type="checkbox"/>	<input type="checkbox"/>

NAME:

DATE:

Please rate your ability to perform the following writing tasks that you will encounter in your work as a Plumber.

		Need help	Can do alone	Can help an apprentice
1.	Write a bill of materials for a piping spool.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Complete order forms.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Prepare invoices.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Complete incident reports, for example, for an injury that occurred on the job	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Prepare a resumé.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. Please write 5-6 sentences about yourself.

<http://srv108.services.gc.ca>, Essential Skills Profile, Plumbers

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NOC 7251

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ASSESSOR'S ANSWER KEY**PLUMBER****Learning Styles**

After the apprentice has completed the learning styles checklist, note the sections that contain **three or more** checkmarks. Those sections indicate the preferred learning style of that apprentice. The majority of apprentices will show preference for more than one learning style.

Learning Environment

Group and individual learning environments: If an apprentice indicates a strong preference for one environment over another, an instructor needs to be aware of the implications this has for a teaching environment.

NAME:

DATE:

LEARNING STYLES CHECKLIST**Learning by hearing (auditory)**

- ☐ I remember the things I hear better than the things I see.
- ☐ I learn better when someone explains to me how to do something better than when I follow a diagram.
- ☐ I find it easier to remember a telephone number I have heard than one I have read.
- ☐ I prefer to listen to the news on the radio than to read the newspaper.
- ☐ I remember the times tables by saying them to myself.
- ☐ After I am introduced to someone, I'm good at remembering his/her name.

Learning by seeing (visual)

- ☐ I remember what I've seen, better than what I have heard.
- ☐ I remember what happened by seeing the incident in my head.
- ☐ I remember what I hear by picturing it in my head.
- ☐ I am good at remembering faces.
- ☐ When someone says a number, I don't understand it until I see it written down.
- ☐ I can add simple numbers which are written down better than numbers that are in my head (e.g., $16+24+10+98$).
- ☐ To remember a car license number, I picture it in my head.

Learning by doing (kinesthetic)

- ☐ When I put something together, I remember how it works.
- ☐ I remember certain directions after I have done something once or twice.
- ☐ I like to do things like simple repairs where I can use my hands.
- ☐ I can learn best if the instructor uses models, experiments and other practical tools to show what he/she is talking about.
- ☐ Using concrete examples is a good way for me to improve my math or spelling skills.
- ☐ I remember telephone numbers if I've dialed them a few times.

Learning in a group

- ☐ I like learning in a group so I can discuss the work with others.
- ☐ I enjoy helping other people in the group with their work.
- ☐ If I need to do something, I don't mind asking the person next to me.

Learning Alone

- ☐ I can concentrate best if I work on my own.
- ☐ It's hard to work if people are talking around me.
- ☐ I'd be embarrassed to show my mistakes to anyone other than an instructor.
- ☐ I can't concentrate if people are moving around the room.

(Adapted from SGL Handbook, ALSO, Ottawa)

ASSESSOR'S ANSWER KEY**PLUMBER****TECHNICAL LANGUAGE***1. Word Lists*

Have the apprentice begin reading aloud a list with which he/she is comfortable. If an apprentice has difficulty with more than three words in list one, **stop** the inventory. If the apprentice has 7/10 words correct in any list, move up to the next list. The lists have been written in a simple to more complex order and include words contextualized to each trade.

2. Pseudowords

The apprentice should not have major difficulty with the pronunciation of these pseudowords. The reason for inclusion of this list is that it tells the assessor if the apprentice has major difficulty with phonics, which can affect his/her ability to learn to read technical language at the required level.

3. Reading Excerpts

The reading passages are *not* leveled by Essential Skill complexity level but are arranged from simple to complex using a readability index. Apprentices should be able to answer both the recall questions as well as those questions requiring "reading between the lines." Apprentices need to be comfortable reading and answering questions at the highest level in the inventory.

1	2	3	4
trench	data	asbestos	centimetre
stack	offset	technical	subassembly
branch	gasket	siphonage	diagonal
flange	metric	principle	rectangle
wye	cubic	allowance	calculators
height	ratchet	tolerance	circulation
vault	subsoil	radius	capacity
lead	pliers	caliper	elevation
gauge	goggles	pneumatic	cylindrical
flux	propane	hydraulic	oxy-acetylene

poy

meef

fesh

moyp

toof

koyth

hafe

tibe

hoysh

thoop

marp

theg

yome

zule

NAME: _____

DATE: _____

From the article below, answer the following questions.

1. List three systems with which plumbers work.

water heating drainage

2. What are common tools that plumbers use?

saws, pipe cutters and benders

Plumbers work in both housing and commercial buildings. They put together, install and repair heating, water and drainage systems. Part of their job includes replacing burst pipes. They also install and repair sinks, bathtubs, hot water tanks, dishwashers and water softeners. Other work could be on septic tanks, cesspools and sewers. Towards the end of a job, plumbers may install heating, as well as connect water heaters and plumbing fixtures.

Sometimes plumbers have to cut holes in walls, ceilings and floors. They may have to hang steel supports from ceiling joists to hold pipes in place. To create a system, plumbers cut and bend lengths of pipe. They use saws, pipe cutters and benders. They connect lengths of pipe with fittings. For plastic pipes, they use glues. For copper pipe, they slide fittings over the end of pipe and solder the fittings in place with a torch.

Adapted from <http://www.clsrecruitment.com>
FOG Index 6.8

NAME:

DATE:

From the article below, answer the following questions.

1. Who should deal with workplace hazards?

Both employers and workers together

2. How many regular employees are needed before a committee is formed?

More than 20 workers.

3. How many people may an employer appoint to a committee?

50% of the joint committee

4. Why do you think safety is a concern for your trade?

Answers will vary.

What is a Joint Health and Safety Committee?

Workplace hazards are best dealt with by employers and workers together to identify health hazards and prevent accidents. One of the best ways to do this is to establish a joint health and safety committee so that those who are in the workplace daily can be on the lookout for hazards and correct them.

Committees are recommended in workplaces where more than 20 workers are regularly employed. Half of the committee's members are non-management personnel and are selected by workers to represent them. The employer appoints an equal number.

*Keeping Islanders Safe at Work, Occupational Health and Safety in PEI
FOG Index 9.8*

NAME: _____

DATE: _____

From the article below, answer the following questions.

1. State the reason for rigid plastic piping being made in three weights.

PVC pipe is made in three weights for different pressure installations.

2. What is the relationship between the strength of plastic pipe and temperature?

The pipe's strength decreases as the temperature increases (indirect or inverse proportion).

3. When the outside diameters of pipes are the same, but the inside diameters are different, what does this indicate?

The pipes have different thicknesses of their walls.

Plastic Pipe

The plastics industry supplies a variety of compositions of plastic tubing (in coils) and rigid plastic pipe (in lengths) and also the fittings that are used for a wide range of applications in the pipe trades. Because of differences in composition and weights of plastic tubing and pipe, the plumber or pipe fitter should follow specifications for the installation on which the work is done.

Rigid polyvinyl chloride pipe (PVC) is used for pressure, drainage, waste and vent installations. PVC Pipe is made in three weights for different pressure installations.

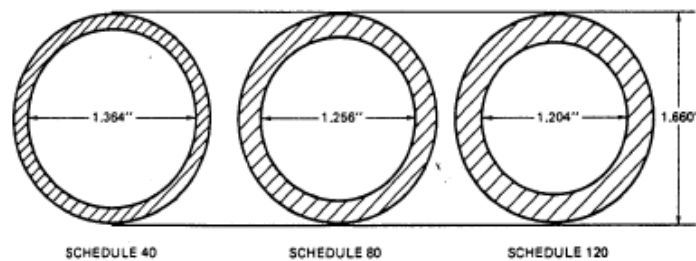
The strength of plastic pipe decreases as temperature increases. A rigid chlorinated polyvinyl chloride pipe (CPVC) is available for hot water use. It is industrial thermoplastic piping with an upper working temperature of 215 degrees Fahrenheit, about 60 degrees above that of other rigid vinyl materials. The fittings should match the specification of the pipe being used.

The outside diameters of PVC pipe are the same as for threaded pipe. The same dimensions are not used for other plastic pipe materials.

Type	Schedule 40 PVC	Schedule 80 PVC	Schedule 120 PVC
Recommended for	Water Pressure to 160 psi Water to 73.4°F 23°C	Water Pressure to 200 psi Water to 72.4°F 23°C	Water Pressure to 315 psi Water to 73.4°F 23°C

Note: CPVC is to be considered for temperatures of 120°F and higher.

The illustrated cross sections show the inside and outside diameters of 1 ¼ " nominal size PVC pipe. The three types have the same outside diameter. Standard lengths are 10 feet and 20 feet.



*Mathematics for Plumbers and Pipefitters, Seventh Edition, Smith, L., Thompson, 2008
FOG Index 10.9*

NAME: _____

DATE: _____

From the excerpt below from the National Plumbing Code 2005, answer the following questions.

1. What do you think non-potable water is?

It refers to water that cannot be used for drinking.

2. a) If non-potable water piping is located in a food processing plant where food is actually being prepared, does that meet code requirements?

No

- b) In which section of the code is the answer?

2.7.3.1

3. a) Can an outlet from a non-potable water system discharge into a sink?

No

- b) In which section of the code is the answer?

2.7.3.2

Section 2.7 Non-potable Water Systems

2.7.1 Connection

2.7.1.1 Not permitted

2.7.2 Identification

2.7.2.1 Markings Required

- 1) *Non-potable* water piping shall be identified by markings that are permanent, distinct and easily recognized.

2.7.3 Location

2.7.3.1 Pipes

- 1) Non-*potable* water piping shall not be located:
 - a. Where food is prepared in a food processing plant,
 - b. Above food handling equipment,
 - c. Above a non-pressurized *potable* water tank, or
 - d. Above a cover of a pressurized *potable* water tank.

2.7.3.2 Outlets

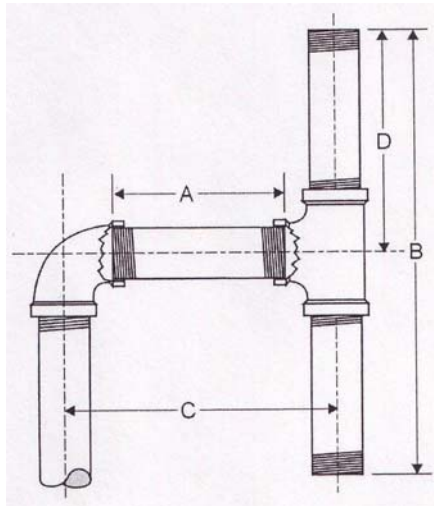
- 1) an outlet from a non-*potable water system* shall not be located where it can discharge into:
 - a. a sink or lavatory,
 - b. a *fixture* into which an outlet from a *potable water system* is discharged, or
 - c. a *fixture* that is used for the preparation, handling, or dispensing of food, drink or products that are intended for human consumption (see Appendix A).

National Plumbing Code of Canada 2005, National Research Council of Canada

NAME: _____

DATE: _____

1. The diagram below shows a few of the most common ways to measure pipes. Match the measurement description with the appropriate letter. Note that there are two measurements that have the "end to end" description.



A 2
B 2
C 3
D 1

1. Centre to end
2. End to end
3. Centre to centre

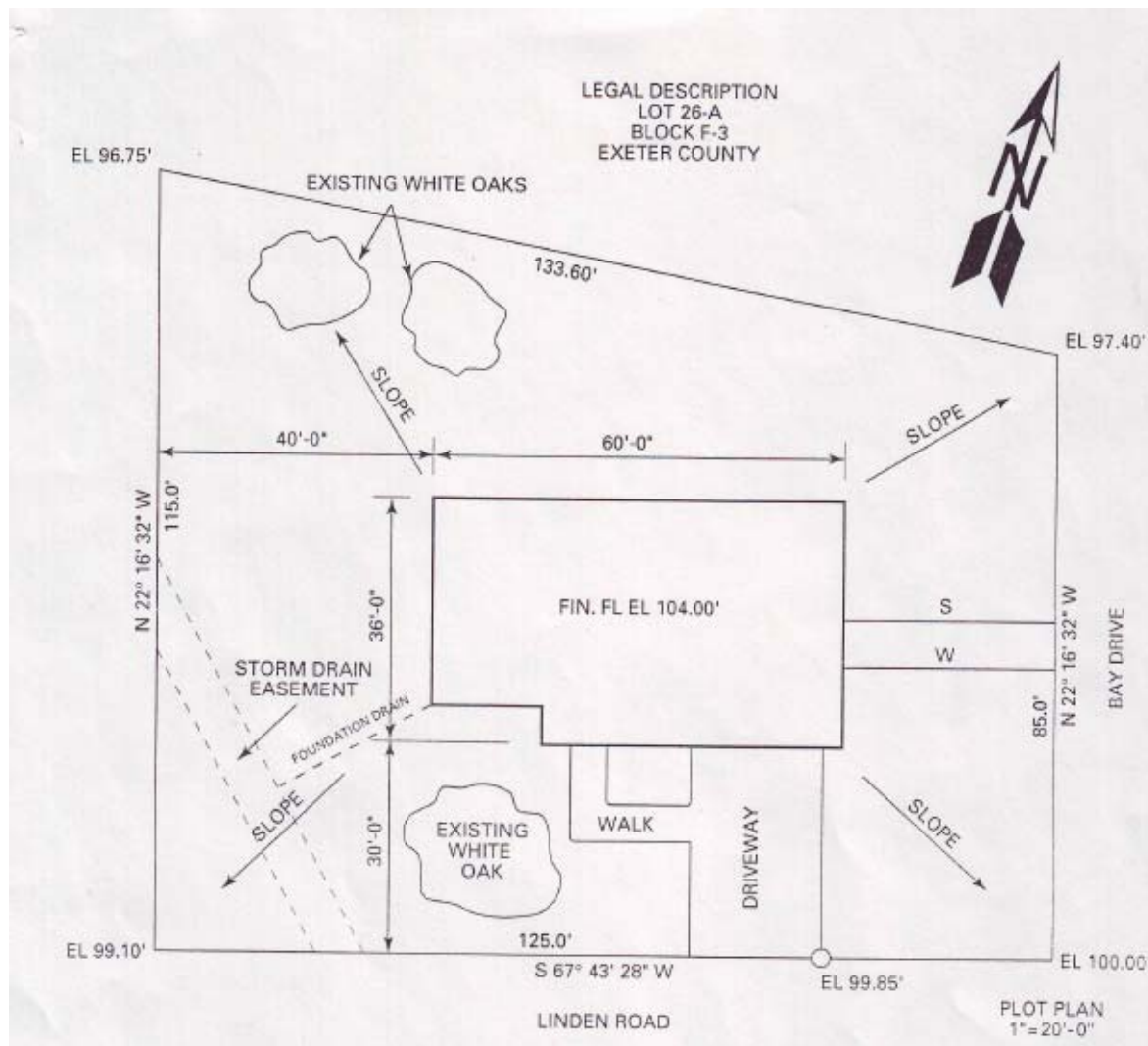
Individual Learning Module.06102cp.0.doc, Alberta Advanced Education, 1998

NAME: _____

DATE: _____

From the plot plan below, answer the following questions.

1. On what street does the driveway exit? Linden Road
2. What is the elevation of the finished floor? 104.00'
3. What is the scale used for the plot plan? 1" = 20' - 0"
4. To what does the foundation drain connect? storm drain



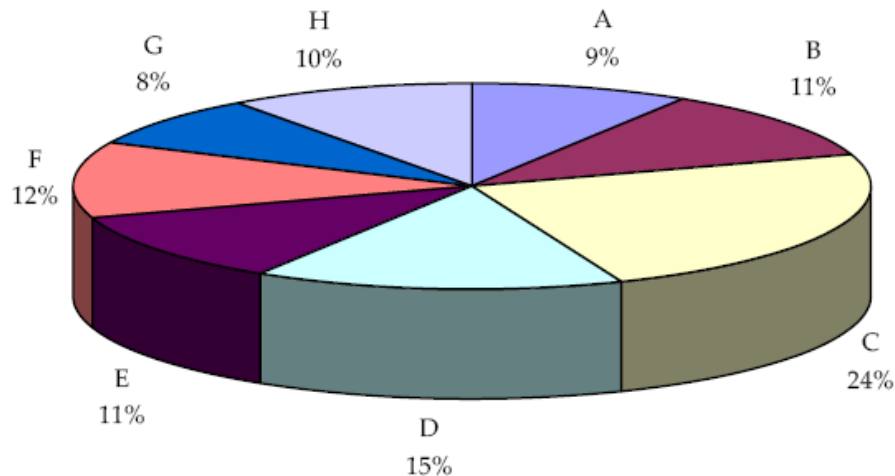
Carpentry, Second Edition, Lewis G., 1995

NAME: _____

DATE: _____

There are 125 multiple choice questions on the Plumbing Red Seal (IP) exam. Use the chart below to calculate how many questions are on each of the following topics:

1. Drainage, waste, vents and private sewage disposal systems 30
2. Hydronic heating / cooling systems 15
3. Maintenance and repairs 13



BLOCK A Occupational Skills

BLOCK E Fixtures, Appliances and Water Treatment

BLOCK B Piping Preparation and Assembly

BLOCK F Hydronic Heating and Cooling Systems

BLOCK C Drainage, Waste, Vents and Private Sewage Disposal Systems

BLOCK G Specialized Systems

BLOCK D Water Service and Distribution

BLOCK H Maintenance and Repair

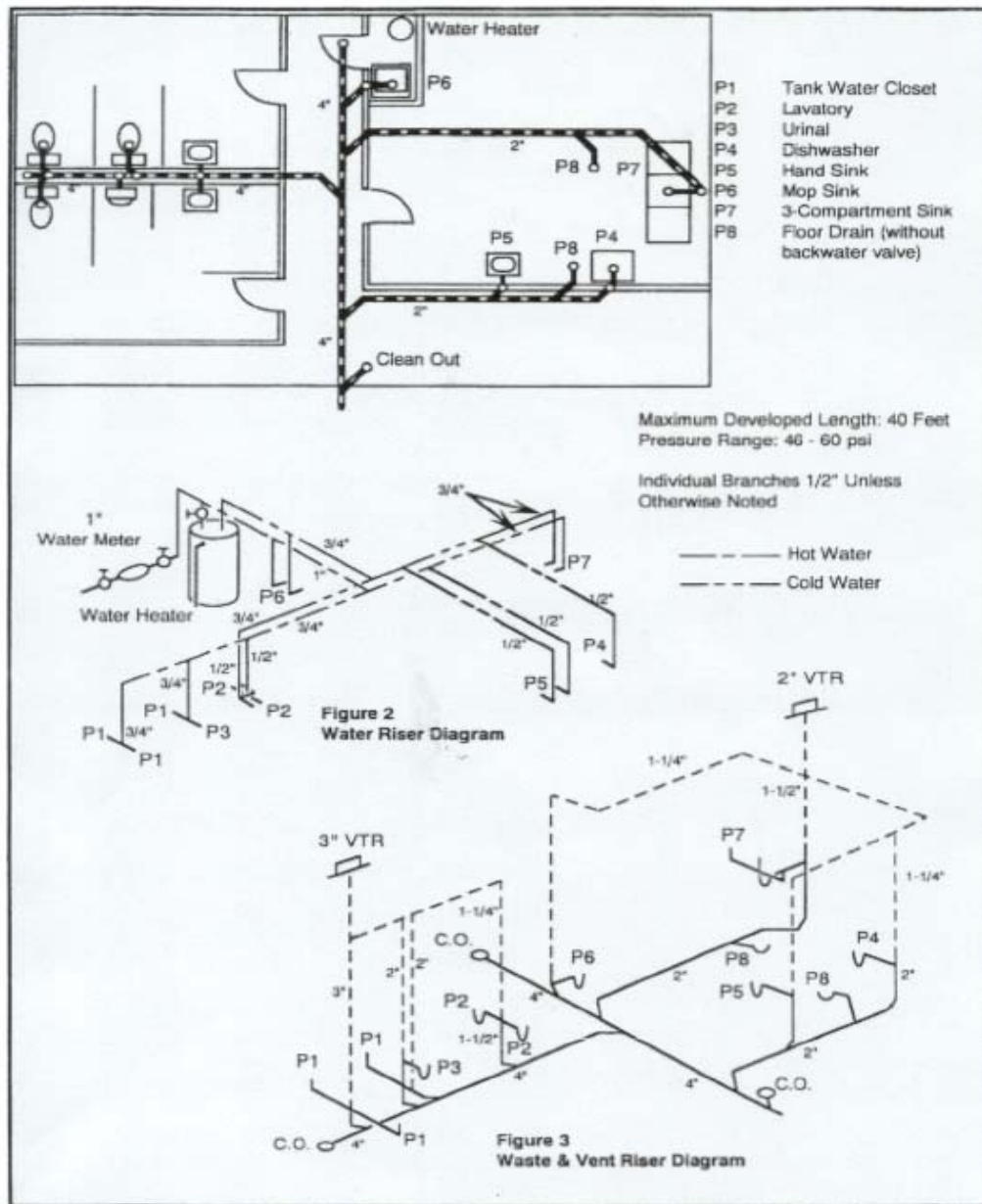
National Occupational Analyses, Plumber, Human Resources Partnership Directorate, 2008

NAME: _____

DATE: _____

Refer to figures 1,2 and 3 to answer the following questions:

1. How many water closets (toilets) are on the plan? 3
2. Draw the symbols for "hot water" and "cold water". - - - - -
3. Does cold or hot water supply the toilet? cold



SECTION	CONCEPT	QUESTION NUMBERS
1	Whole numbers	1-4, 23
	Decimals	5-8
	Fractions	9-16, 24
	Conversions (fractions, decimals, percents)	17-22
	Percents	25
2	Metric and Imperial measures	1, 6-12
	Order of operations	2-3
	Positive and negative numbers	4-5
	Conversions (fractions, decimals)	13-14
	Exponents	15
	Geometry (circles)	16
	Percents	17
	Geometry (angles)	18
	Formulae	19
3	Fractions	1
	Formulae	2-3
	Ratio and proportion	4, 5
	Scale	6
	Geometry (Pythagorean Theorem 6-8-10 method)	7
	Trigonometry (angles)	8-9

NAME: _____

DATE: _____

Calculate the following:

$$\begin{array}{r} 1. \quad 8654 \text{ mm} \\ + 7234 \text{ mm} \\ \hline 15888 \text{ mm} \end{array}$$

$$\begin{array}{r} 2. \quad 8476 \text{ cm} \\ - 7320 \text{ cm} \\ \hline 1156 \text{ cm} \end{array}$$

$$\begin{array}{r} 3. \quad 6753 \text{ in.} \\ \times 49 \\ \hline 330897 \text{ in.} \end{array}$$

$$\begin{array}{r} 4. \quad 567439 \text{ ft.} \\ \div 5 \\ \hline 113487.8 \text{ ft.} \end{array}$$

$$\begin{array}{r} 5. \quad \$ 1234.50 \\ + 98.67 \\ \hline \$1333.17 \end{array}$$

$$\begin{array}{r} 6. \quad \$852.00 \\ - 69.50 \\ \hline \$782.50 \end{array}$$

$$\begin{array}{r} 7. \quad \$ 1234.00 \\ \times 63.00 \\ \hline \$77742.00 \end{array}$$

$$\begin{array}{r} 8. \quad 98456 \text{ ft.}^3 \\ \div 3 \\ \hline 32818.6 \text{ ft.}^3 \end{array}$$

$$\begin{array}{r} 9. \quad \frac{1}{2} \text{ in.} \\ + \frac{1}{4} \text{ in.} \\ \hline \frac{3}{4} \text{ in.} \end{array}$$

$$\begin{array}{r} 10. \quad \frac{1}{2} \text{ in.} \\ \times \frac{3}{4} \text{ in.} \\ \hline \frac{3}{8}'' \end{array}$$

$$\begin{array}{r} 11. \quad \frac{2}{3} \text{ in.} \\ - \frac{1}{8} \text{ in.} \\ \hline \frac{13}{24} \text{ in.} \end{array}$$

$$\begin{array}{r} 12. \quad \frac{3}{8} \text{ in.} \\ \div \frac{7}{8} \text{ in.} \\ \hline \frac{3}{7}'' \end{array}$$

Write an equivalent fraction:

13. $\frac{3}{8} \text{ in.} = \underline{\frac{6}{16}} \text{ in.}$

14. $\frac{7}{8} \text{ in.} = \underline{\frac{14}{16}} \text{ in.}$

(Answers will vary.)

Change to a mixed number or an improper fraction:

15. $7\frac{2}{3} \text{ yd.} = \underline{\frac{23}{3} \text{ yd.}}$

16. $\frac{39}{8} \text{ yd.} = \underline{4 \frac{7}{8} \text{ yd.}}$

Change to a percent:

17. $\frac{1}{2} \text{ yd.} = \underline{50\%}$

18. $\frac{7}{8} \text{ yd.} = \underline{87.5\%}$

Change to a decimal:

19. $\frac{3}{4} \text{ in.} = \underline{.75 \text{ in.}}$

20. $\frac{3}{16} \text{ in.} = \underline{0.1875 \text{ in.}}$

Change to a fraction:

21. $.625 \text{ in.} = \underline{5/8} \text{ in.}$

22. $.125 \text{ in.} = \underline{1/8} \text{ in.}$

23. You employ 23 plumbers in your shop who each work 45 hours per week. If you close the shop for two weeks for everyone to have a holiday, how many hours of work are lost?

2070 hours are lost

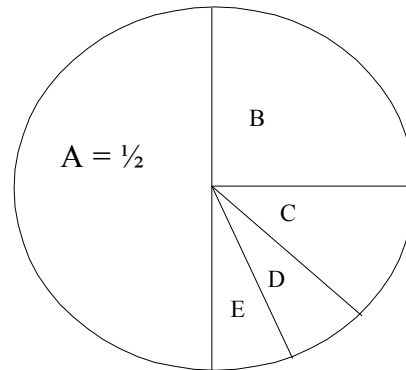
24. A flange can be divided into sections. If section A represents $\frac{1}{2}$ the flange, indicate the number of degrees in each section:

B 90°

C 45°

D $22\frac{1}{2}^\circ$

E $22\frac{1}{2}^\circ$



25. According to this invoice, calculate the taxes and the total cost of the parts.

PETE'S PLUMBING SUPPLIES 4012 Sand Drive Some Beach, CANADA C1A 2B0			
Date: June 18, 2008		Cashier: Fred	
Quantity	Description	Cost per unit	Total
6	Tees	.79	4.74
10	Couplings	.49	4.90
2 sections of pipe 1.5 ft. long	PVC	.50 per linear foot	1.50
		Sub total	11.14
		GST (5%)	.56
			11.70
		PST (7%)	.82
		TOTAL	\$12.52

NAME: _____

DATE: _____

1. On the tapes, indicate:

- a) $1\frac{1}{2}$ in. b) $\frac{3}{8}$ in. c) $4\frac{15}{16}$ in.

IMPERIAL



- d) 6 mm e) 4.8 cm

METRIC



Calculate the following:

2. $72 \div 6 + 4 \times 3^\circ\text{C} = \underline{+24^\circ\text{C}}$

3. $6 (25-5) + 16 - 2 (8-6) ^\circ\text{C} = \underline{+132^\circ\text{C}}$

4. $+2 - 5 \text{ in} = \underline{-3 \text{ in.}}$

5. $-4 - (-12) \text{ in} = \underline{+8 \text{ in.}}$

<p>1 ft. = 12 in. 1 in. = 2.54 cm</p>

Convert the following:

6. 196 days to weeks = 28 wks

7. 8 km to meters = 8000 m

8. 12 ft = 144 in

9. 8 ft 6 in = 102 in

10. 65 cm = 650 mm

11. 6 in = 15.24 cm

12. 91.44 cm = 3 ft.

13. Change 1.78 feet so it can be measured on a tape: 1 ft. 9"

14. Change .725 to the nearest $\frac{1}{16}$ th of an inch: $\frac{12}{16}$

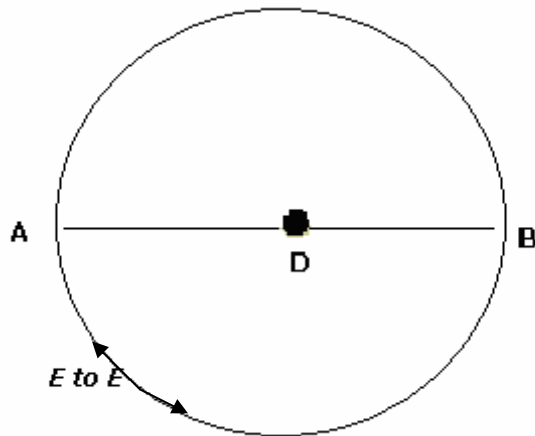
15. Calculate the value of: 3^3 ft = 27 ft. 5^2 mm = 25 mm

16. The diagram represents the end view of a piece of pipe. What is the name used to describe the labelled parts?

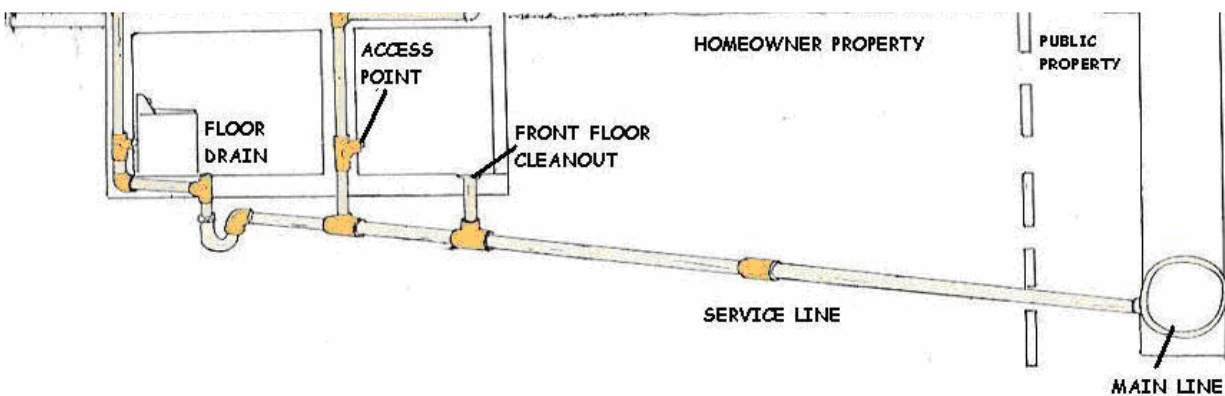
AB diameter

AD radius

E to E
Circumference

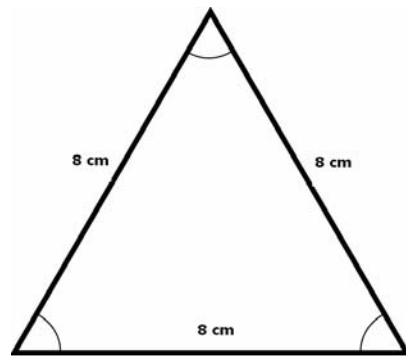


17. According to the diagram, what is the difference in elevation of the service line, if the line is 50 feet long and has a 2 percent grade?

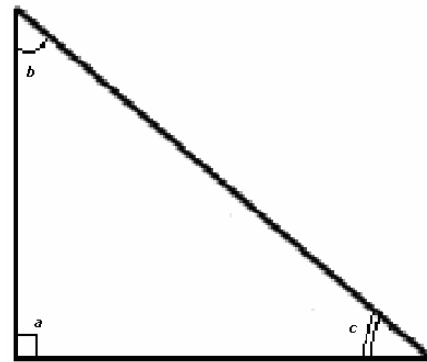


1 ft. (one foot)

18. Identify the size of the angles in each triangle.

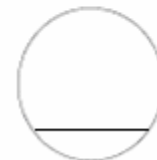
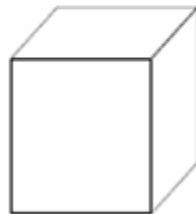
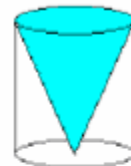


60° each



a) 90°, b) 45°, c) 45°

- 19 Match the formula to the appropriate description (you may use the figures as a guide).



- | | | | | |
|----|--|----------|----|---|
| 1. | $p = 2l + 2w$ | <u>i</u> | a. | area of a triangle |
| 2. | $V = e^3$ | <u>e</u> | b. | circumference around a circle |
| 3. | $A = \pi r^2$ | <u>d</u> | c. | volume of a segment (partially filled tank) |
| 4. | $V = \pi r^2 h$ | <u>h</u> | d. | area of a circle |
| 5. | $A = \frac{1}{2}bh$ | <u>a</u> | e. | volume of a cube |
| 6. | $V = \frac{4}{3}\pi r^3$ | <u>g</u> | f. | area of a rectangle |
| 7. | $C = \pi d$ | <u>b</u> | g. | volume of a sphere |
| 8. | $A = lw$ | <u>f</u> | h. | volume of a cylinder |
| 9. | $\frac{\sqrt{4h^2 - d^2}}{3} \times d$ | <u>c</u> | i. | perimeter of a rectangle |

NAME: _____

DATE: _____

1. An 800-litre tank is $\frac{1}{3}$ full of oil. You need to know:

a) How much oil is in the tank? 266.7 litres

b) How much is empty space? 533.3 litres

2. If the formula for the area of a rectangle is $A = lw$, what is the formula for:

a) $l = \frac{a}{w}$

b) $w = \frac{a}{l}$

3. Your time card shows that you worked 9 hours each day for 5.5 days. Your hourly pay rate is \$15.75. Describe how you would determine your gross pay.

hrs x # of days x rate of pay

4. Compare the size of the inside diameters of 2 pieces of pipe: one is 18 cm and the other is 24 cm. Reduce the answer to lowest terms:

3:4

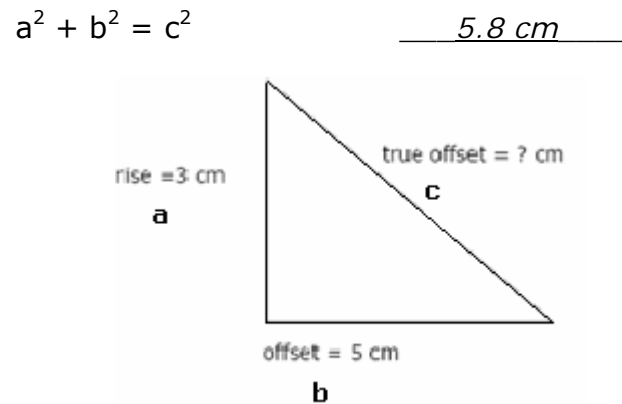
5. If an engine uses a mixture of 1 L of oil to 25 liters of gas, how much oil has to be added to 75 L of gas?

3 L of oil

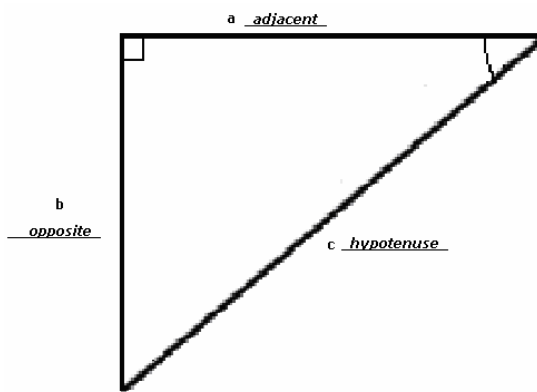
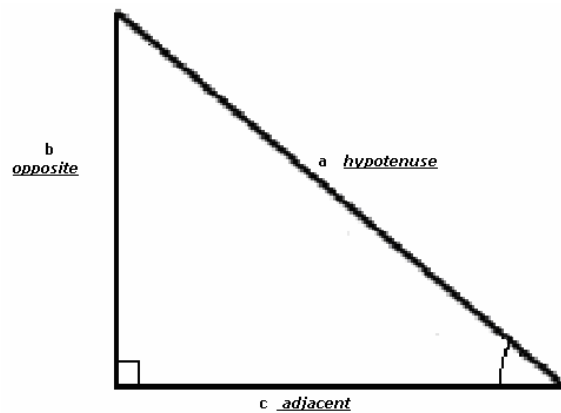
6. A blueprint has a scale of 5 cm = 1 m. How large is a room that measures 45 cm by 60 cm on the blueprint?

9 m x 12 m

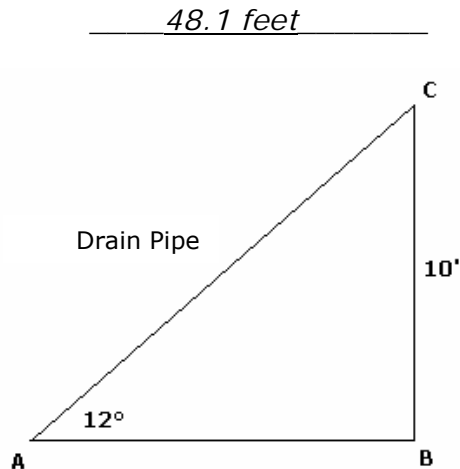
7. Calculate the true offset for the pipe layout below using the formula:



8. In the right triangles below, use the identified angle as a reference point to name the adjacent, opposite and hypotenuse sides (legs) of the triangles.



9. Your job is to lay a drain pipe between 2 points. One point is 10 feet higher than the other. The pipe must slope at a 12° angle with the horizontal. How long does the drain pipe need to be?



$$\sin \angle CAB = \frac{\text{opposite side}}{\text{hypotenuse}}$$

$$\sin \angle CAB = \frac{BC}{AC}$$

$$\sin 12^\circ = \frac{10'}{AC}$$

$$AC = \frac{10'}{\sin 12^\circ}$$

$$AC = \frac{10'}{.2079}$$

$$AC = 48.1 \text{ feet}$$

ASSESSOR'S ANSWER KEY**PLUMBER****Oral Communication****Speaking scale**

This scale is to be completed by you, the assessor, during the course of the Essential Skills Inventory. While you may not have the opportunity to assess all the skills, you will be able to rate most of them. This scale may also be particularly helpful with those for whom English is not their first language, and it may be used for different cultural norms.

Examples of oral communication tasks

These are examples taken directly from the Essential Skill Profiles and range in complexity from simple to complex. The self-rating scale mirrors the stages of learning or skill-building.

NAME:

DATE:

** To be completed by the Assessor – not the Learner***Speaking Skills Rating Scale**

		Improvement Needed	Acceptable	Very good
1.	Is comfortable communicating orally (i.e., body posture and facial expressions are appropriate)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Maintains eye contact	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Waits for his/her turn to speak	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Willingly and confidently engages in conversation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Performs social courtesies, such as greeting others, using titles and making introductions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Speaks at an appropriate volume	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Rate of speech is understandable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	Adjusts voice inflection for statements, requests, directions, exclamations and questions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.	Pronounces words clearly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10.	Does not use stalling devices such as "uh", "you know", etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.	Does not say the same thing twice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12.	Uses words and phrases related to the subject	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13.	Has a good vocabulary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14.	Speaks in complete sentences of appropriate length	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15.	Uses good grammar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16.	Maintains focus on the subject	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17.	Gives appropriate responses to questions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18.	Is aware of listener's reaction and responds appropriately	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19.	Talks "with" rather than "at" a person	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

In your work as a Plumber, it will be very important to speak with and listen to many people including co-workers and customers. Please describe your own ability to perform the following tasks:

		Need help	Can do alone	Can help an apprentice
1.	Talk to suppliers about the availability of parts.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Speak with other tradespeople to coordinate schedules and/or solve problems.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Speak with angry or agitated customers.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<http://srv108.services.gc.ca>, Essential Skills Profile, Plumbers

ASSESSOR'S ANSWER KEY**PLUMBER****Computer use**

The computer use scale is not reflective of the computer use referenced in the Essential Skills Profile. However, there are basic computer skills required for survival in today's economy.

The scale used in this inventory reflects those very basic skills.

NAME: _____

DATE: _____

		YES	NO
1.	Do you use a computer at home?	<input type="checkbox"/>	<input type="checkbox"/>
	at work?	<input type="checkbox"/>	<input type="checkbox"/>
2.	Do you use any computerized equipment/ systems at work, for example, AutoCAD to make drawings for piping designs?	<input type="checkbox"/>	<input type="checkbox"/>
3.	Do you know the "language" used to describe computers, for example, monitor, software, hardware, word processing, data base, virus protection, spam?	<input type="checkbox"/>	<input type="checkbox"/>
4.	Do you use a computer to:	Need help	Can do alone
			Can help an apprentice
	Search for information on the internet?	<input type="checkbox"/>	<input type="checkbox"/>
	Send and receive email, including attachments?	<input type="checkbox"/>	<input type="checkbox"/>
	Write a memo, letter or report (use word processing software)?	<input type="checkbox"/>	<input type="checkbox"/>
	Manage files and folders?	<input type="checkbox"/>	<input type="checkbox"/>
	Make or input data into spreadsheets?	<input type="checkbox"/>	<input type="checkbox"/>

ASSESSOR'S ANSWER KEY**PLUMBER****Writing**

The first questions in the writing section are examples taken directly from the Essential Skills Profile for the trade and range in difficulty from simple to more complex. The scale used for self assessment of these skills reflects the stages of learning: "need help, can do alone and can help an apprentice."

The second part requires the apprentice to provide a brief personal writing sample by composing 5-6 sentences.

Criteria for evaluating the sample are:

- Does the apprentice use print or cursive writing?
- Is the writing legible?
- Can the apprentice do the activity easily or does he/she struggle to write a sentence or two?
- Can the apprentice put his/her thoughts on paper in a logical order?
- Can the apprentice use punctuation correctly?
- Can the apprentice spell correctly?
- Can the apprentice use correct grammar?

NAME:

DATE:

Please rate your ability to perform the following writing tasks that you will encounter in your work as a Plumber.

		Need help	Can do alone	Can help an apprentice
1.	Write a bill of materials for a piping spool.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Complete order forms.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Prepare invoices.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	Complete incident reports, for example, for an injury that occurred on the job	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Prepare a resumé.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

6. Please write 5-6 sentences about yourself.

<http://srv108.services.gc.ca>, Essential Skills Profile, Plumbers

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Appendix A - Lesson Plan Template

Appendix B – Essentials Skills for All Apprentices

1. Introduction

The Curriculum Guidebook is designed to provide support and practical advice to instructors who are delivering Essential Skills training, as well as to those who wish to incorporate Essential Skills into technical training. Currently, this Guidebook has been prepared for thirteen trades; however, the template can be adapted for use in any trade.

The thirteen trades include:

- Automotive Service Technician
- Cabinetmaker
- Carpenter
- Cook
- Construction Electrician
- Industrial Electrician
- Machinist
- Metal Fabricator
- Oil Burner Mechanic
- Plumber
- Refrigeration and Air Conditioning Mechanic
- Steamfitter-Pipefitter
- Welder

2. Why Essential Skills?

Essential Skills are needed for work, learning and life. They provide the foundation for learning all other skills and enable people to evolve with their jobs and adapt to workplace change.

Through extensive research, the Government of Canada and other national and international agencies have identified and validated nine essential skills. These skills are used in every occupation and throughout daily life in different ways.

- Reading Text
- Document Use
- Numeracy
- Oral Communication
- Writing
- Computer Use
- Thinking Skills
- Working with Others
- Continuous Learning

*The Trade Essentials curriculum materials currently uses **six** of these Essential Skills: **Reading, Document Use, Numeracy, Oral Communication, Writing and Computer Use***

For more information on Essential Skills, visit the website at www.hrsdc.gc.ca/essentialskills

Although the term 'Essential Skills' has been around for a number of years, there is growing recognition of the link between Essential Skills and success in the trades. Essential Skills are used in every occupation and more specifically, in every trade, but they are used in different ways and at varying degrees of difficulty.

These skills are not technical skills though they may be taught using materials or examples from a particular trade. Rather, they are the foundational skills that exist in all occupations. The six Essential skills outlined above were used in the creation of materials for the Trade Essentials project.

The Curriculum Frameworks identify the Essential Skills requirements for thirteen trades and provide concrete examples of how these skills are utilized in each trade.

The Essential Skill requirements are based primarily on HRSDC's Essential Skills profiles www.hrsdc.gc.ca/essentialskills and the National Occupational Analyses.

(<http://www.red-seal.ca/tr.1d.2n.4adeta.3l@-eng.jsp?tid=230>)

They have been reviewed and validated by certified tradespeople and supplemented by additional research gathered from the Trade Essentials project.

3. Instructor Requirements

To be effective, curriculum development and delivery must be guided by the principles of adult education. Learners in the Essential Skills programs will have a wide variety of backgrounds, work experience, education and work-related credentials. Many of these learners will be employed in full time positions with additional responsibilities outside of work. It is critical for the instructor to understand the unique requirements of adult learners and be prepared with challenging, relevant and engaging learning activities.

- Instructors must have knowledge and experience in the area of adult education.
- Instructors should have experience in working in a multi-level classroom environment.
- Instructors must be familiar with Essential Skills, how Essential Skills are used in the trades, and with the trade itself. Red Seal certification is encouraged.
- Instructors must be able to provide the link between Essential Skills and the trade and will provide a trade context from their own experience and expertise. In some instances a team approach with both an Essential Skills and a trades instructor may be preferable.
- It is important that those who presently provide technical training also receive training to increase their understanding of Essential Skills.

4. Curriculum Development

The curriculum frameworks are derived from an outcomes-based approach to learning focusing on the *outcome* of the intervention or course of study-what the learner will be able to do or will know at the end of the intervention. They have been developed to

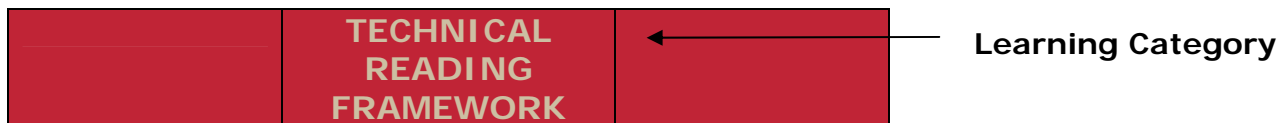
support individual learning needs in each of the six Essential Skills and are the generic **Essential Skills Maps** for all thirteen trades included in the Trade Essentials project.

The following describes the structure and components of the curriculum frameworks developed for apprentices at the Trade Essentials Centre.

Learning Category

A Learning Category (as defined by Trade Essentials) is a general curriculum outcome and is one of the six Essential Skills identified for development in the Trade Essentials project: Reading Text, Document Use, Numeracy, Oral Communication, Computer Use and Writing. It appears in the top band across each of the six frameworks as shown in the example below.

Note: Reading Text will be referred to as Technical Reading in all frameworks



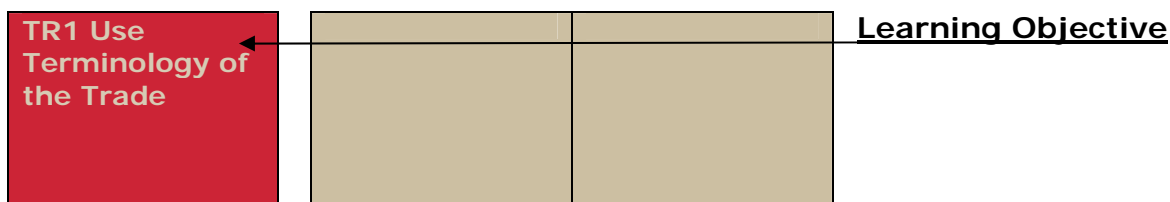
Learning Outcome

A Learning Outcome is a specific curriculum outcome and describes what a learner should know or be able to do as the result of a course of study. Trade Essentials has identified one Learning Outcome for each Learning Category. The learning outcome statement appears below the Learning Category. For example, the learning outcome in the Trade Essentials Technical Reading Framework is:

Learners will locate, recall, understand and interpret information in written text

Learning Objective

Learning objectives are the standards or benchmarks that identify what learners will know or will be able to do as the result of the completion of a number of related competencies in a particular "band". In the example below, the objective for the band is:
TR1 – Use Terminology of the Trade (Burgundy Box).



Competency

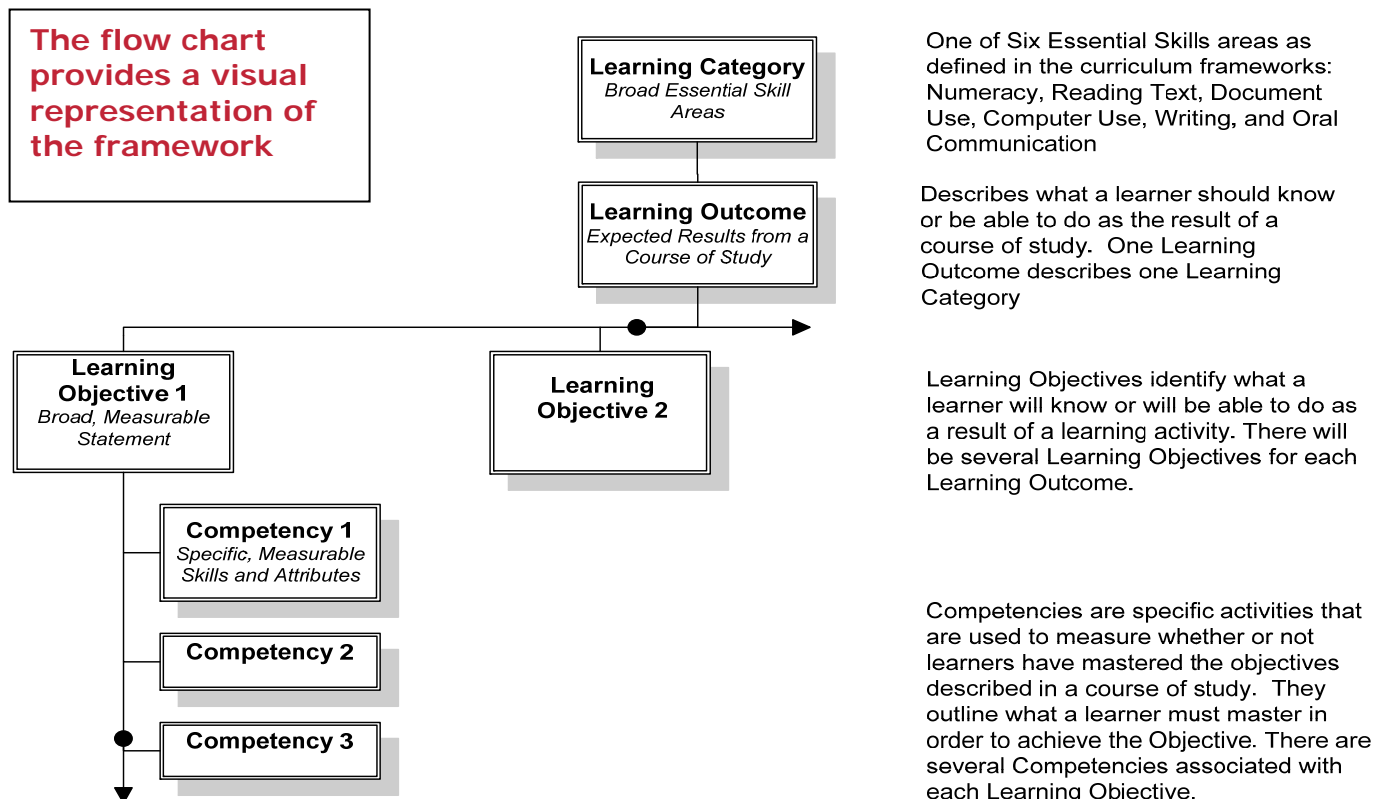
While an objective describes ‘what’ we expect learners to achieve, competencies identify ‘how’ learners can achieve that objective. Competencies are specific activities used to measure whether or not learners have mastered the objective. In Table 1 below, the learner must master competencies 2.1 and 2.2 (taupe boxes) to demonstrate mastery of the objective. Where objectives demonstrate the end result, competencies are a means to that end.

Competencies provide a framework for selecting instructional materials and techniques and provide a basis for determining when instruction has been successful.

Table 1

TR2 Use Strategies to Improve Understanding and Recall	2.1 Identify strategies to improve understanding and recall of written information	2.2 Implement strategies to improve understanding and recall of written information	<u>Competency</u>
--	--	---	-------------------

Curriculum Overview



5. Curriculum Resources

Three types of resources are identified in the curriculum guidelines: *non-contextualized*, *contextualized*, and *technical*. These resources have been listed throughout the guidelines. It is not intended that instructors use all of the resources outlined but, instead, choose material and deliver its content as it best suits individual learner needs.

Non-contextualized resources are not related to any trade or occupation. These resources may be used to review the competencies in a stand-alone manner before transferring the skill to trade-related materials. They can be useful when learners have identified literacy challenges or when basic strategies need to be understood before applying them to higher order learning.

Contextualized resources provide Essential Skills applications in the context of a specific trade or occupation and are generally written at a more basic level than technical materials. They are particularly useful when learners have identified Essential Skills gaps but can only identify relevance/motivation to the task if it is related to their specific trade.

Technical resources are trades training materials from which Essential Skills can be extracted. These resources are written at a higher reading level than non-contextualized and contextualized resources and can often be found in block release training and college trade programs. Generally, learners who would benefit from these materials have few Essential Skills gaps in their learning.

6. Preparation and Delivery

Instructors will be provided with a complete copy of the Essential Skills Frameworks associated with the trades/courses for which they are responsible. Instructors will use essential skills assessment information to build a learning session for one client or a group of clients.

The instructor will be required to prepare lesson plans as a tool to organize and plan the delivery of training. A lesson plan template is included in Appendix A. A brief description of each section of the lesson plan is included in the attached template to serve as a guide. The instructor may add additional notes and documents as required. Completed lesson plans should be kept on file to provide continuity in subsequent sessions.

It is important to note that, even though objectives and competencies progress from least to most difficult, instruction need not move in a linear fashion. In recognition of their prior knowledge, learners may begin their study at any objective in the curriculum frameworks, may not require instruction in all of the competencies in each band, and/or may simultaneously complete competencies in all six Essential Skill curriculum frameworks.

Learners who have extensive Essential Skills gaps may require that the curriculum framework be followed using a linear approach beginning with the least complex objectives.

The curriculum frameworks are applicable to all thirteen trades identified for the project. For instance, though *“Using Documents”* is identified as important to both cooks and carpenters; however, the way documents are used in the trade is what makes them relevant to that specific trade.

The exception is “Numeracy” where not all objectives listed are required in all thirteen trades. For example, a cook may not be required to master all of the learning objectives outlined in the framework whereas a machinist requires mastery of all. Appendix B includes a checklist of the skills required for each particular trade.

The guidelines define objectives and competencies and identify matching resources. The instructor can then use these resources to develop lesson plans that best suit the needs of their particular audience.

Though frameworks are written in academic language (at an academic level), the intent is that the objectives and competencies be taught using **trade specific examples**. Curriculum frameworks may be delivered one-on-one or in a group learning environment.

6.1 Approaches to Delivery

The delivery approach can be **stand alone** or **cross curricular**, depending on the needs of the client or client group.

A **stand alone approach** involves using any one of the curriculum frameworks in its entirety as a stand alone course. For example, carpenters who have been away from the classroom for a long time may benefit from a review of the complete Numeracy framework and focus solely on that Essential Skill.

Others, including those who have achieved journey person status, may require a Computer Course or a course in Oral Communication to improve their skills in dealing with customers or in mentoring new apprentices.

It is assumed that in many classroom situations instructors will use a **cross-curricular approach** to develop a number of skills at the same time.

All students will benefit from instruction in how to understand and retain information from trade-related materials. For example, using the codebook for locating information can address both technical reading and document use. An activity which requires the learner to complete an invoice may provide the opportunity to incorporate technical reading, writing, document use and numeracy in one exercise.

It is intended that Essential Skills can be embedded in the curriculum wherever possible and that instruction in many of the skill areas will not be time-tabled as such. It has

been proven that a learning environment that provides opportunity for discussion and interaction among learners will improve comprehension and long-term memory.

7. Measuring Learning: Instructor's Role in Evaluation

There are a number of informal methods that could be used periodically by the instructor to ensure progress. It is important to note that measurement is not based on a "Pass-Fail;" it is understood that the learner sees the value in improving their skill level and will continue to develop their skills until they are comfortable and confident in performing the required tasks.

Informal Evaluation Methods:

- Provide opportunities and simple recording forms for the learner to assess their progress.
- Review individual assessments on a regular basis against the curricula framework
- Pay particular attention to those identified as potential "early leavers" to ensure they are moving forward as anticipated.
- Pay attention to those who experience unanticipated difficulties in the group environment.
- Document observations of performance in class
- Develop a rubrics for a particular objective that can be shared with students

Formal Evaluation:

- Where a more formal evaluation approach is desired, the instructors or learners could design and complete a structured checklist (see sample checklist in Appendices). Mastery of skills at the highest level using the application to the trade would demonstrate that the learner meets trade requirements.

8. Intervention Timeframe

The Trade Essentials interventions have been developed for individualized learning; therefore, no set time period has been determined for the delivery of the material. Learners' prior knowledge and time necessary to learn or relearn skills should determine the length of time spent in the intervention. For that purpose, a continuous exit policy should be implemented into all programs. There may be a mixture of "early leavers" (those identified as having few or isolated essential skills gaps), with those who have broader range of needs.

Appendix A

Trade Essentials Lesson Plan Template

Course Title:		Dates:	
Instructor:		Location:	

Session Topic(s):		Duration:	
--------------------------	--	------------------	--

Session Description:
Describe what you plan to accomplish during the session or group of sessions. Why is this learning important? What is the context for the learning?

Learning Outcomes, Objectives, and Competencies:
List or attach the specific or related Learning Outcomes, Objectives, and Competency statements (from the framework) here.

Assessment and Evaluation Strategies:
Outline or attach learner evaluation strategies that align with specific Learning Outcome, Objectives, and Competencies. Pre- or post-tests; in-class exercises; individual skill inventories; etc.

Teaching Points and Organization:

Time	Content and Delivery Method
	Use this section to prepare a schedule of learning activities and events. For example:
7:00-7:15	Use bridge-in activity (describe activity) to gain student interest and prepare them to learn
7:15-8:00	Using carpentry estimating handout, have students work on assignment in groups of 2 then debrief assignment
8:00-8:15	Break
8:15-8:20	Energizer activity (describe activity) to refocus students on learning

Resources and Materials Required:

List resources and materials you will use during this session. If applicable, attach copies, descriptions or links to items such as handouts, assignments, demonstration equipment, websites, readings, activities or other specific resources for instructor and/or student use.

Accommodations:

Describe any teaching/learning accommodations that may be implemented in this session to support learner diversity.

Reflective Notes:

How did the session go? What worked well and what work not so well? Outline any ideas for improvement that can be made for the next session.

Appendix B – Essential Skills for All Apprentices

	Automotive Service Tech	Carpenter	Cabinet Maker	Construction Electrician	Cook	Industrial Electrician	Machinist
PM1 Use Calculators	✓	✓	✓	✓	✓	✓	✓
PM2 Use Positive and Negative Numbers	✓	✓	Whole numbers only	✓	✓	✓	✓
PM3 Use Order of Operations	✓	✓	✓	✓	✓	✓	✓
PM4 Use Fractions	✓	✓	✓	✓	✓	✓	✓
PM5 Use Mixed Numbers	✓	✓	✓	✓	✓	✓	✓
PM6 Use Decimals	✓	✓	✓	✓	✓	✓	✓
PM7 Use Percent	✓	✓	✓	✓	✓	✓	✓
PM8 Use Conversion	✓	✓	✓	✓	✓	✓	✓
PM9 Use Measurement Systems	✓	✓	✓	✓	✓	✓	✓
PM10 Use Rate, Ratio and Proportion	✓	✓	✓	✓	✓	✓	✓
PM11 Use Square Root and Exponents	✓	✓	-	✓	-	✓	✓
PM12 Solve Equations	✓	✓	✓	✓	✓	✓	✓
PM13 Use Trade-Related Formulae	✓	✓	✓	✓	✓	✓	✓
PM14 Use Estimation	✓	✓	✓	✓	✓	✓	✓
PM15 Use Angles	✓	✓	✓	✓	✓	✓	✓
PM16 Use Geometric Shapes	✓	✓	✓	✓	-	✓	✓
PM17 Use Trigonometry	✓	✓	✓	✓	-	✓	✓
PM18 Analyze Numerical Data	✓	-	-	-	✓	-	✓

CURRICULUM GUIDEBOOK

	Metal Fabricator	Plumber	Refrigeration & Air Conditioning Mechanic	Oil Burner Mechanic	Steamfitter/ Pipefitter	Welder
PM1 Use Calculators	✓	✓	✓	✓	✓	✓
PM2 Use Positive and Negative Numbers	✓	✓	✓	✓	✓	✓
PM3 Use Order of Operations	✓	✓	✓	✓	✓	✓
PM4 Use Fractions	✓	✓	✓	✓	✓	✓
PM5 Use Mixed Numbers	✓	✓	✓	✓	✓	✓
PM6 Use Decimals	✓	✓	✓	✓	✓	✓
PM7 Use Percent	-	-	✓	✓	✓	✓
PM8 Use Conversion	-	✓	✓	✓	✓	✓
PM9 Use Measurement Systems	✓	✓	✓	✓	✓	✓
PM10 Use Rate, Ratio and Proportion	-	No proportion	✓	✓	✓	No proportion
PM11 Use Square Root and Exponents	-	-	✓	✓	✓	✓
PM12 Solve Equations	-	Plus quadratic equations	✓	✓	✓	✓
PM13 Use Trade-Related Formulae	✓	✓	✓	✓	✓	✓
PM14 Use Estimation	✓	✓	✓	✓	✓	✓
PM15 Use Angles	✓	✓	✓	✓	✓	✓
PM16 Use Geometric Shapes	✓	✓	✓	✓	✓	✓
PM17 Use Trigonometry	✓	✓	✓	✓	✓	✓
PM18 Analyze Numerical Data	-	-	✓	✓	-	-

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CURRICULUM FOR

PLUMBER

STEAMFITTER/PIPEFITTER

NOC 7251/7252

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Technical Reading (TR) Learning Outcome: Learners will locate, recall, understand and interpret information in written text

TR1 Use Terminology of the Trade	1.1 Identify strategies to organize and remember new terminology	1.2 Implement strategies to organize and remember new terminology				
TR2 Use Strategies to Improve Understanding and Recall	2.1 Identify strategies to improve understanding and recall of written information	2.2 Implement strategies to improve understanding and recall of written information				
TR3 Read to Perform Job Tasks	3.1 Identify purpose of reading information to perform job tasks	3.2 Locate specific information	3.3 Skim for overall meaning	3.4 Read to understand and learn	3.5 Read to critique	3.6 Read to evaluate
TR4 Improve Examination Performance	4.1 Identify barriers to successful examination performance	4.2 Identify strategies to improve examination performance	4.3 Implement strategies to improve examination performance			

*Learners will locate, recall, understand and interpret information
in written text*

Introduction

Readers of all abilities can benefit from practice in the use of comprehension strategies proven to be habits of effective readers. Success in technical training and in the trades requires that apprentices understand, connect with and recall important information. Knowing the language of the trade and developing strategies to quickly locate specific information in reading materials such as code books, manuals and texts will not only increase reader comprehension but also productivity on the job.

Just as it is important to think about reading and study habits, it is important to think about strategies to be used during the exam writing. Whether writing tests that are required during technical training or getting ready to write the Red Seal certification exam, adequate test preparation is essential. As multiple choice testing is the most common form of assessment for certification, knowing how multiple choice questions are constructed and applying strategies for responding can significantly improve test scores.

Technical Reading in the Steamfitting-Pipefitting and Plumbing Trades

Steamfitters-pipefitters and plumbers use technical reading on a daily basis to complete job tasks. The complexity of these reading tasks, according to Human Resources and Skills Development Canada's Essential Skills profiles (<http://srv108.services.gc.ca/>) varies slightly between steamfitters-pipefitters and plumbers. The complexity of tasks performed by steamfitters-pipefitters ranges from reading short texts to locating a single piece of information (i.e., read minutes of project meetings or memos to stay current on project decisions) to integrating and synthesizing information from multiple sources or from complex and lengthy text (i.e., refer to and read multiple professional codes to ensure that the process followed meets industry requirements.)

The complexity of tasks performed by plumbers ranges from reading short texts to locate a single piece of information (i.e., read brochures from suppliers to obtain information on materials) to choosing and integrating information from various sources or from several parts of a single text (i.e., read project specifications at the outset of a job to plan work and to identify potential problems and risks).

Steamfitter-pipefitters read manufacturers' manuals for instructions on using, installing, maintaining and troubleshooting equipment. They read pipefitting textbooks to understand when a specific system is appropriate and also to review

technical procedures. They must be able to identify the sequence of tasks in order to follow procedures such as flushing or cleaning.

Plumbers read manuals to install, repair and maintain plumbing fixtures and systems. They read textbooks to understand the science of the trade and to interpret laws and regulations on workplace health and safety. They refer to and read the Canadian Plumbing Code to ensure that the process they follow meets industry requirements and complies with municipal bylaws and other codes. In many cases, the text used by both steamfitters-pipefitters and plumbers is complex, lengthy and technical.

Introduction to the Curriculum Guide

Success in technical training and performance on the job requires that apprentices have strong Essential Skills. Although all Essential Skills contribute to success, this guide is intended to help apprentices in the steamfitter-pipefitter and plumber trades develop the reading strategies necessary to locate, understand, interpret and recall information presented in a variety of text formats common to the trade.

It is assumed that the instruction for the Technical Reading course will not be time-tabled as such, but instructors will use a cross-curricular approach to incorporate reading strategies using the materials of the trade.

The following guide outlines a list of recommended resources (See Appendix A) for each objective in the Technical Reading curriculum framework and, where possible, includes online website materials that complement these resources. Three formats are provided to allow learners the opportunity to review competencies in a way that best suit their needs. These resources are categorized as follows:

- **Non-contextualized** - Curriculum resources that are **not** related to any trade or occupation. These resources may be used to review the competencies in a stand-alone manner before transferring the skill to trade-related materials.
- **Contextualized** - Curriculum resources that provide Essential Skills applications in the context of a specific trade or occupation.
- **Technical** - Trade training materials from which Essential Skills are extracted. For the purpose of the Trade Essentials project, **Individual Learning Modules** from Alberta Advanced Education were used as the primary technical resource.

Note: *Though only some modules are outlined as resources for specific objectives, all Individual Learning Modules can be used for the instruction of Essential Skills.*

The list of resources has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver its content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.

The following websites contain plumbing- and fitting-related as well as generic content which may be used as an additional reading forum.

Plumbing- and Fitting-Related Online Websites:

- www.heatinghelp.com/steam_problems.cfm (Heating Help)
- www.pipingdesign.com/ (Piping Design)
- www.ipexinc.com/Content/EN_CA/ (IPEX)
- www.allbusiness.com/construction/building-fixtures-mechanical-systems-hvac/6229374-1.html (Steamfitter-Pipefitter information on various topics)
- www.process-heating.com/CDA/Archives/2bf9456e42368010VgnVCM100000f932a8c0 (Process heating)
- www.pmmag.com/ (Piping-related information)
- www.plumbingandhvac.ca/ (Plumbing and HVAC information)
- www.pipefitter.co.uk/home.htm (Piping-related information)
- www2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org (Preventing injuries and illnesses in construction trades)
- www.ua.org/ (United Association of Journeymen and Apprentices of the Plumbing, Pipefitting and Sprinkler Fitting Industry of the United States and Canada)
- http://www.acornpipe.com/information_links/Importing%20IDF%20Files.htm (Acorn Pipe Systems Inc.)
- <http://www10.hrsdc.gc.ca/ES/English/ShowProfile.aspx?v=221> (HRSDC Essential Skills Profile – Steamfitter/Pipefitter)
- <http://www10.hrsdc.gc.ca/ES/English/ShowProfile.aspx?v=223> (HRSDC Essential Skills Profile - Plumber)
- www.plumbingweb.com/pub.html (Plumbing-related publications)
- www.theplumber.com/ (Plumbing information on various topics)
- www.allplumbingweb.com/ (Waterproofing and Plumbing)
- www.pmmag.com/ (Piping-related information)
- www.plumbingmart.com/ (Plumbing information on various topics)
- www.ciph.com/ (Canadian Institute of Plumbing and Heating)
- www.plumbingandhvac.ca/ (Plumbing and HVAC information)
- www.plumbing.ca/ (Plumbing information on various topics)
- www.b4ubuild.com/links/plumbing.shtml (Plumbing information on various topics)
- www2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org (Preventing injuries and illnesses in construction trades)
- www.advancedbuildings.org/ (Advanced buildings)

- www.ccbda.org/ (Canadian Copper and Brass Development Association)
- www.cwwa.ca/home_e.asp (Canadian Water and Wastewater Association)
- www.mcac.ca/ (Mechanical Contractors Association of Canada)
- www.phccweb.org/ (Plumbing Heating Cooling Contractors Association)
- www.pmihome.org/ (Plumbing Manufacturers Institute)
- www.diydata.com/plumbing/index.php (Plumbing-related information on various topics)
- www.ua.org/ (United Association of Journeymen and Apprentices of the Plumbing, Pipefitting and Sprinkler Fitting Industry of the United States and Canada)
- www.worldplumbing.org/ (World Plumbing Council)
- www.ciph.com/Your_Industry_Trade_Section/About_Us/ (Canadian Institute of Plumbing and Heating)

Generic Resources:

- <http://www.hc-sc.gc.ca/ewh-semt/occup-travail/whmis-simdut/index-eng.php> (WHMIS)
- www.wcb.pe.ca/index.php3?number=60189 (Worker's Compensation Board of PEI)
- www.gov.pe.ca/educ/index.php3?number=74951 (PEI Apprenticeship Training)
- www.nationalcodes.ca/ (National Code Documents)
- www.canoshweb.org/ (Canada's National Occupational Health and Safety Website)
- <http://www2.worksafebc.com/Portals/Construction/Home.asp> (Work Safe BC)
- <http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/364.html#1> (Alberta Employment and Immigration; Health and Safety Publications with links to other Associations)
- www.hrsdc.gc.ca/en/hip/hrp/essential_skills/essential_skills_index.shtml (Human Resources and Social Development Canada-Essential Skills Website)
- www.nationalcodes.ca (National Research Center)
- www.red-seal.ca/Site/index_e.htm (The Interprovincial Standards Red Seal Program)
- <http://trades.exambank.com/carpentry.html> (Trades Exam Bank)
- http://www.hrsdc.gc.ca/en/labour/workplace_health/index.shtml (Workplace Health and Safety)

TR1 Use Terminology

Upon completion of this objective, learners will be able to:

- 1.1 Identify strategies to organize and remember new terminology
 - use context clues to find the meaning of new terms
 - use word parts to create meaning
 - use trades glossary to find meaning of technical terms
 - use standard dictionary to find meaning of non-technical terms
- 1.2 Implement strategies to organize and remember new terminology
 - define terms
 - use terminology in context

Suggested Strategies and Activities:

- identify and define terms unique to the trade
- highlight unfamiliar terms in trade-related reading
- choose appropriate strategy to find meaning of unfamiliar terms
- demonstrate understanding of new terms by using in sentences, providing examples or providing illustrations
- create a personal dictionary
- use graphic organizers to remember terms of the trade
- interpret acronyms and abbreviations of the steamfitter-pipefitter and plumber trades
- use terminology as it applies to materials, schedules and piping systems

Non-contextualized Resources:

- Shape Up Your Reading
- Cross Curricular Reading Tools (Vocabulary Study)
- Navigating Texts and Documents in Technical Training

Contextualized Resources:

- EARAT (Communications for Plumber Apprentices: Skill #2)

Technical Resources:

- IPT's Metal Trades and Welding Handbook
- Glossary of Housing Terms
- Building Trades Dictionary
- National Occupational Analysis (NOA) for Steamfitter-Pipefitters and Plumbers
- Blueprint Reading and Drafting for Plumbers, 2nd Edition
- Individual Learning Module 060104a - Plumber- Introduction and Definitions – Heating - First Period

- Individual Learning Module 060403c – Plumber - DWV, Water Distribution and Fixtures for Residential Installation -Drain Waste and Venting- Fourth Period
- Individual Learning Module 060401a – Plumber - Introduction to Private Water Supply Systems - Private Water Supply Systems and Water Treatment - Fourth Period
- Individual Learning Module 060401e – Plumber - Introduction to Water Treatment - Private Water Supply Systems and Water Treatment - Fourth Period
- Individual Learning Module 060402a – Plumber - Cross-Connection Control Awareness-Special Applications - Fourth Period
- Individual Learning Module 070103a- Steamfitter-Pipefitter – Definitions – Heating - First Period
- Individual Learning Module 070101d - Steamfitter-Pipefitter - Glossary of Terms and Definitions-Low-Temperature Heating Systems- Second Period
- Individual Learning Module 070408b - Steamfitter-Pipefitter - Schematics- Blueprint Reading, Sketching and Drawing - Fourth Period
- Individual Learning Module 070405d - Steamfitter-Pipefitter - GTAW Welds on Mild Steel-Welding - Fourth Period
- Individual Learning Module 070408a - Steamfitter-Pipefitter – Orthographics - Blueprint Reading, Sketching and Drawing - Fourth Period
- Individual Learning Module 070403e - Steamfitter-Pipefitter - Basic Requirements of Specialty Systems-Process Piping and Specialty Systems - Fourth Period

Online Resources:

- <http://www.edu.gov.on.ca/eng/tcu/adultlearning/> Reading Strategies for using context clues)

Online Glossaries:

- http://www.tradesecrets.gov.ab.ca/trades/pdf/trade_glossaries/007_glossary.pdf (Steamfitter-Pipefitter Glossary)
- http://www.red-seal.ca/Site/english/pdf/Steamfitter_Pipefitter_2007.pdf (NOA- Steamfitter-Pipefitter)
- http://www.tradesecrets.gov.ab.ca/trades/pdf/trade_glossaries/006_glossary.pdf (Plumbing Glossary)
- http://www.red-seal.ca/Site/english/pdf/Plumber_2003.pdf (NOA-Plumber)
- <http://construction1.wordpress.com/2008/03/21/glossary-of-plumbing-terms/> (Plumbing Glossary)
- <http://www.allplumbing.com/id63.html> (Plumbing Glossary)
- <http://www.tradesinfo.ca/en/trade-information/steamfitter-pipefitter/terminology> (Steamfitter-Pipefitter Terminology)
- <http://www.maintenanceresources.com/referencelibrary/pipefitting/pgot.htm> (Pipefitting Reference Library)

TR2 Use Strategies to Improve Understanding and Recall

Upon completion of this learning objective, learners will be able to:

- 2.1 identify strategies to improve understanding and recall of written information
 - use prior knowledge to make sense of new information
 - use SQ3R
 - use KWL
 - use note-taking strategies
 - use memory strategies
- 2.2 implement strategies to improve understanding and recall of written information

Suggested Strategies and Activities:

- identify individual learning style
- incorporate learning strategies for their learning style for study and class participation
- explain the steps to the SQ3R strategy
- explain and the steps to the KWL strategy
- model strategies and encourage learners to incorporate SQ3R and KWL into reading activities
- create and use charts for SQ3R and KWL
- use KWL in group settings to introduce new concepts
- apply techniques for note-taking and marking text
- assess and modify personal study habits/environment to incorporate new strategies

Non-contextualized Resources:

- Navigating Texts and Documents in Technical Training
- Shape Up Your Reading
- Cross Curricular Reading Tools

Technical Resources:

- All Individual Learning Modules

Online Resources:

- <http://www.bucks.edu/~specpop/Lrnprfil.htm> (Learning Styles and Study Skills)
- <http://www.ldpride.net/learningstyles.MI.htm#Learning%20Styles%20Explained> (Learning Styles)
- <http://www.learning-styles-online.com/> (Learning Styles)
- http://www.support4learning.org.uk/education/learning_styles.cfm (Learning Styles)
- <http://www.studygs.net/> (Reading and Study Strategies)
- <http://www.khake.com/page3.html> (Study Skills)
- http://www.mindtools.com/pages/article/newISS_02.htm (SQ3R)
- http://www.mindtools.com/pages/main/newMN_ISS.htm (Reading and Study Skills)
- <http://www.edu.gov.on.ca/eng/studentssuccess/thinkliteracy/files/Reading.pdf> (Reading Strategies)

TR3 Read to Perform Job Tasks

Upon completion of this objective, learners will be able to:

- 3.1 identify purpose of reading information to perform job tasks
- 3.2 locate specific information
 - scan to locate specific information
 - locate information using organizational features of text
- 3.3 skim for overall meaning
- 3.4 read to understand and learn
- 3.5 read to critique
- 3.6 read to evaluate

Suggested Strategies and Activities:

- Use organizational features to predict content and relevance of text
- Locate information using key words
- Scan for information in trade-related material (i.e., texts, memos, newsletters, safety information, equipment manuals, codes and regulations)
- Practice skimming to get the main idea in reading material of the trade (i.e., texts, memos, newsletters, safety information, equipment manuals, codes, specifications and regulations)
- Use Table of Contents, Indices, Appendices, Headings and Sub-headings to locate information in material of the trade (i.e., texts, collective agreements, manuals, codes, specifications and regulations)
- Introduce structure and layout of the National Building Code and Plumbing Code
- Use numbering system to identify exact location of information in National Building Code and Plumbing Code
- Read selections of text and provide a verbal or written summary
- Read specification sheets to determine project requirements
- Read installation manuals to follow procedures
- Compare the advantages and disadvantages of various tools or materials for a particular situation
- Use organizational features to predict content and relevance of text
- Interpret written procedures (i.e., housekeeping, first aid, handling toxic materials, lock-out, isolation, excavation, site safety, confined space and rigging)
- Read Occupational Health and Safety regulations to determine safe work practices
- Read and interpret codes, regulations and standards for compliance with regard to personal protective equipment, hoisting, fire codes, electrical codes, American Society of Mechanical Engineers (ASME), Canadian Standards Association (CSA)

Non-contextualized Resources:

- Shape Up Your Reading
- Navigating Texts and Documents in Technical Training
- Cross Curricular Reading Tools
- Study Smarter, Not Harder

Contextualized Resources:

- EARAT (Communications for Plumber Apprentices: Skill #1, 3, 4, 5, 7, 9-12)
- Applied Communication Skills for the Construction Trades

Technical Resources:

- IPT's Metal Trades and Welding Handbook
 - National Building Code of Canada 2005, Volume 2 (12th edition)
 - National Housing Code of Canada 1998 and Illustrated Guide
 - National Plumbing Code of Canada 2005
- Individual Learning Module 060104a - Plumber- Introduction and Definitions – Heating - First Period
- Individual Learning Module 060403a – Plumber - Interceptors and Indirect Waste - Drain Waste and Venting - Fourth Period
- Individual Learning Module 060403c – Plumber - DWV, Water Distribution and Fixtures for Residential Installation - Drain Waste and Venting - Fourth Period
- Individual Learning Module 060403d – Plumber - Specialty Plumbing Fixtures - Drain Waste and Venting - Fourth Period
- Individual Learning Module 060403e – Plumber - Commercial Equipment Installation-Drain Waste and Venting - Fourth Period
- Individual Learning Module 060405a – Plumber - Low-Pressure Gas Line Layout Including Venting and Air Supply - Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 060402a – Plumber - Cross-Connection Control Awareness - Special Applications - Fourth Period
- Individual Learning Module 060405c – Plumber - Customer Bulk Storage Tank Installation and Vaporizers - Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 060405d – Plumber - Additional Flues and Vents - Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 070201a - Steamfitter-Pipefitter - Code Requirements – Low - Temperature Heating Systems - Second Period
- Individual Learning Module 070403d - Steamfitter-Pipefitter - Basic Requirements of Specialty Piping Systems - Part B-Process Piping and Specialty Systems - Fourth Period
- Individual Learning Module 070403f - Steamfitter-Pipefitter - Industrial Fire Protection Systems - Process Piping and Specialty Systems - Fourth Period

Online Resources:

- <http://www.edu.gov.on.ca/eng/studentssuccess/thinkliteracy/files/Reading.pdf> (Reading Strategies)
- <http://www.keyskillssupport.net/teacandlearresoa/> (Learning Resources-see Construction Sector)
- <http://www.42explore.com/skim.htm> (Skimming and Scanning)
- <http://www.edu.gov.on.ca/eng/studentssuccess/thinkliteracy/files/Reading.pdf> (Strategies for Reading Graphical Text)
- www.open.ac.uk/skillsforstudy/active-reading.php (Active Reading)

TR4 Improve Examination Performance

Upon completion of this objective, learners will be able to:

- 4.1 identify barriers to successful examination performance
- 4.2 identify strategies to improve examination performance
 - identify ways to prepare for exams
 - identify test taking strategies
 - identify strategies to reduce test anxiety
- 4.3 implement strategies to improve examination performance

Note: Learners preparing for the Interprovincial Red Seal exam should review the National Occupational Analysis for steamfitter-pipefitters and plumbers.

Suggested Strategies and Activities:

- Analyze past tests
- Provide opportunity to complete practice questions
- Provide information on testing locations and procedures for your province
- Refer to Appendices in NOA for block and task weighting
- Discuss test-taking strategies
- Discuss strategies to reduce test anxiety
- Discuss steps in test preparation

Non-contextualized Resources:

- Shape Up Your Reading
- Study Smarter, Not Harder
- National Electrical Trade Council (NETCO) Instructor's Guide: Test-taking Strategies for Interprovincial Red Seal Exams (Generic Version)

Contextualized Resources:

- Tools for the Trade: A Guide to Success in Apprenticeship

Technical Resources:

- All Individual Learning Modules
- National Occupational Analysis for Steamfitter-Pipefitter and Plumber

Online Resources:

- http://www.red-seal.ca/Site/english/pdf/Steamfitter_Pipefitter_2007.pdf (NOA for Steamfitter-Pipefitter)
- http://www.red-seal.ca/Site/english/pdf/Plumber_2008.pdf (NOA Plumber)
- www.ceca.org/netco (Preparing for Red Seal: Instructor Guide and PowerPoint Presentation)
- <http://www.itabc.ca/site3.aspx> (Preparing for the Red Seal Exam, BC Industry Training Authority)
- <http://trades.exambank.com/index.html> (Trades Exam Bank)
- www.testtakingtips.com (Test-taking Skills)
- www.studygs.net/tsttak3.htm (Study and Test-taking strategies)
- www.d.umn.edu/kmc/student/loon/acad/strat/testcheck.html (Test-taking Checklist)
- www.uic.edu/depts/counselctr/ace/multiple.htm (Multiple Choice Test Strategies)
- www.collegeboard.com/student/testing/clep/prep_hint_mc.html (Multiple Choice Tips)

Appendix A

Resource Materials:

Alberta Individual Learning Modules for Plumber

Alberta Apprenticeship and Industry Training, 1998

Tel: 1-800-232-7215

<http://www.tradesecrets.gov.ab.ca/>

Alberta Individual Learning Modules for Steamfitter-Pipefitter

Alberta Apprenticeship and Industry Training, 1998

Tel: 1-800-232-7215

<http://www.tradesecrets.gov.ab.ca/>

Applied Communications Skills for the Construction Trades

Steven A. Rigolosi

Pearson Education Inc., 2002

ISBN 0-13-093355-4

Blueprint Reading and Drafting for Plumbers 2nd Edition

Michael A. Joyce

Delmar, Cengage Learning, 2004

ISBN 13: 978-1-4283-3513-4

Building Trades Dictionary

American Technical Publishers

ISBN 0-8269-0405-X

Cross Curricular Reading Tools

CAMET

P.O. Box 2044

Halifax, NS B3J 1M7

ISBN 1-895660-77-4

Evaluating Academic Readiness for Apprenticeship Training (EARAT)

Communications for Plumber Apprentices

Workplace Support Services Branch

Ontario Ministry of Training, Colleges and Universities, October 2000

Tel 416-325-2929 or 1-800-387-5514

Email: info@edu.gov.on.ca

Glossary of Housing Terms

Canadian Mortgage and Housing Corporation

Tel 1-800-668-2642; Fax: 1-800-245-9274

ISBN 0-660-18603-9

www.cmhc.ca

Instructor's Guide: Test-Taking Strategies for Interprovincial Red Seal Exams (Generic Version: Applicable to all Red Seal Trades)

National Electrical Trade Council (NETCO), 2008

www.ceca.org/netco

IPT's Metal Trades and Welding Handbook

Ronald G. Garby and Bruce J. Ashton

IPT Publishing and Training Ltd., 1993

ISBN: 978-0-92855-19-5

National Building Code of Canada 2005, Volume 2 (12th edition)

National Research Council Canada, 2005

ISBN: 0-660-19425-2

National Housing Code of Canada 1998 and Illustrated Guide

Institute for Research in Construction

National Research Council Canada, 1998

ISBN: 0-660-17653-X

National Plumbing Code of Canada 2005

Institute for Research in Construction

Client Services

1200 Montreal Rd.

Ottawa ON K1A 9Z9

Navigating Texts and Documents in Technical Training

Manitoba Competitiveness Training and Trade

Toll-Free: 1-877-978-7233 (1-877-97-TRADE)

Email: apprenticeship@gov.mb.ca

Shape Up Your Reading

Sheila Trant

Harcourt Brace & Company, Canada, 1997

ISBN 0-7747-3296-2

Study Smarter, Not Harder

Kevin Paul

Self-Counsel Press 1996

ISBN 1-555180-059-4

Tools for the Trade: A Guide to Success in Apprenticeship

Sue Grecki

Skillplan-BC Construction

Industry Skills Improvement Council

Burnaby, BC, 2000

All online resources listed in this document were operational at time of publication.

Document Use (DU) Learning Outcome: Learners will use strategies for locating, retrieving, interpreting, and entering information in/from documents and will create trade documents

DU 1 Use Lists	1.1 Define lists	1.2 Identify purpose	1.3 Locate information in lists	1.4 Interpret information in lists	1.5 Create lists	1.6 Evaluate lists for effectiveness
DU 2 Use Tables	2.1 Define tables	2.2 Identify purpose	2.3 Locate information in tables	2.4 Interpret information in tables	2.5 Create tables	2.6 Evaluate tables for effectiveness
DU 3 Use Forms	3.1 Define forms	3.2 Identify purpose	3.3 Locate information in forms	3.4 Interpret information in forms	3.5 Enter information into forms	3.6 Create forms
	3.7 Evaluate forms for effectiveness					
DU 4 Use Charts	4.1 Define charts	4.2 Identify purpose	4.3 Locate information in charts	4.4 Interpret information in charts	4.5 Create charts	4.6 Evaluate charts for effectiveness
DU 5 Use Graphic Documents	5.1 Define graphic documents	5.2 Identify purpose	5.3 Locate information in graphic documents	5.4 Interpret information in graphic documents	5.5 Create graphic documents	5.6 Evaluate graphic documents for effectiveness

Learners will use strategies for locating, retrieving, interpreting and entering information in/from documents and for creating trade documents

Introduction

Document Use (DU) tasks involve the process of locating, organizing and using information in different visual displays that include words, numbers and diagrams. These visual materials efficiently summarize large amounts of information in a small amount of space and are widely used in trade occupations.

Apprentices must be proficient document users if they are to be successful in technical training and in job performance. This guide has been developed to provide apprentices with strategies to use trade documents quickly, efficiently and accurately. Learners will locate, interpret and evaluate information in documents and will create documents common to their trade. Understanding document structure and the strategies for using them will lead to more efficient information processing. For the purpose of the Trade Essentials project, documents have been categorized and defined as follows:

- **List** – A document that records items in a row.
- **Table**– A document that arranges information in rows and columns.
- **Form** – A document which contains blanks for the insertion of pre-specified information.
- **Chart**– A document that is used primarily to make large quantities of data easier to understand, illustrates the relationship between different parts of the data and commonly presents information as plots with reference to an axis. Charts are generally graphical in nature and contain very little text. Examples of charts include pie chart, flow chart, bar graph, line graph, histogram and pictogram.
- **Graphic Document** – A document which portrays information as an imitation of the real world. Examples of graphic documents include pictures, diagrams, drawings, blueprints, schematics, maps, symbols, signs and icons.

The following guide outlines a list of recommended resources (See Appendix A) for each objective in the Document Use curriculum framework and, where possible, includes online website materials that complement these resources. Three formats are provided to allow learners the opportunity to review competencies in a way that best suits their needs. These resources are categorized below:

- **Non-contextualized** - Curriculum resources that are **not** related to any trade or occupation. These resources may be used to review the competencies in a stand-alone manner before transferring the skill to trade-related materials.

- **Contextualized** - Curriculum resources that provide Essential Skills applications in the context of a specific trade or occupation.
- **Technical** - Trade training materials from which Essential Skills are extracted. For the purpose of the Trade Essentials project, **Individual Learning Modules** from Alberta Advanced Education were used as the primary technical resource.

Note: Though only some modules are outlined as resources for specific objectives, all Individual Learning Modules can be used for the instruction of Essential Skills.

The list of resources has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver their content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.

Document Use in the Steamfitter-Pipefitter and Plumber Trades

Steamfitters-pipefitters and plumbers use documents on a daily basis to complete job tasks. The complexity of these tasks, according to Human Resources and Skills Development Canada's Essential Skills Profiles (<http://srv108.services.gc.ca/>), ranges from using very simple brief text with uncomplicated structure (i.e., read work schedules/read point-form notes from daily logbooks to track work progress) to using complex documents with multiple pieces of information organized into multiple sections (i.e., interpret blueprints to check locations of piping and catch basins for drainage systems/ Interpret three-dimensional structural and architectural plans).

For background information on Document Use and how documents are used in the steamfitter-pipefitter and plumber trades, visit these sites:

- http://www.hrsdc.gc.ca/eng/workplaceskills/essential_skills/general/home.shtml (Understanding Document Use- Human Resource Skills Development Canada)
- http://www.red-seal.ca/Site/trades/analyst_e.htm (The Interprovincial Standards Red Seal Program)
- http://www.thelearningpartnership.ca/Passport_to_Prospersity/onlineresources_main.htm (Background Information on Document Use)

The following websites contain plumbing- and fitting-related content which may be used as an additional document use forum.

Plumber and Fitter Online Websites:

- <http://www.pipefitter.com/index.html> (Pipefitter.com)
- <http://employment.alberta.ca/4339.html> (Alberta Employment and Immigration; Health and Safety Publications with Links to other Associations)
- <http://matcmadison.edu/facilities/ehs/pdf/CraneSafetyProgram.pdf> (Crane and Hoist Education Program)
- www.heatinghelp.com/steam_problems.cfm (Heating Help)
- www.pipingdesign.com/ (Piping Design)
- www.ipexinc.com/Content/EN_CA/ (IPEX)
- www.allbusiness.com/construction/building-fixtures-mechanical-systems-hvac/6229374-1.html (Steamfitter-Pipefitter Information on Various Topics)
- www.ua.org/ (United Association of Journeymen and Apprentices of the Plumbing, Pipefitting and Sprinkler Fitting Industry of the United States and Canada)
- http://www.acornpipe.com/information_links/Importing%20IDF%20Files.htm (Acorn Pipe Systems Inc.)
- www.process-heating.com/CDA/Archives/2bf9456e42368010VgnVCM100000f932a8c0 (Process heating)
- www.pmmag.com/ (Piping-related Information)
- www.plumbingandhvac.ca/ (Plumbing and HVAC Information)
- www.pipefitter.co.uk/home.htm (Piping-related Information)
- <http://www.tlch2o.com/courses/Plumbing.pdf> (Basic Plumbing Professional Development Course)
- <http://www.zurn.com/operations/wilkins/pages/home.asp?OperationID=11> (Plumbing Illustrations)
- http://www.askthebuilder.com/722_Rough-In_Plumbing_Diagram.shtml (Plumbing Diagrams)
- <http://www.thisoldhouse.com/toh/plumbing> (Plumbing How-to-Illustrations)
- <http://keidel.com/mech/> (Bath and Plumbing)
- <http://www.poolcenter.com/poolcare.htm> (Pool Information)
- http://www.aetsolar.com/pump_ctrls.shtml (Plumbing-related Information on Various Topics)
- <http://home.howstuffworks.com/plumbing.htm> (Plumbing-related Information on Various Topics)
- <http://www.historichouseparts.com/bathroom.htm> (Plumbing Illustrations)
- <http://employment.alberta.ca/4339.html> (Alberta Employment and Immigration; Health and Safety Publications with Links to other Associations)
- www.plumbingweb.com/pub.html (Plumbing Related Publications)
- www.theplumber.com/ (Plumbing Information on Various Topics)
- www.allplumbingweb.com/ (Waterproofing and Plumbing)
- www.plumbingmart.com/ (Plumbing Information on Various Topics)
- www.ciph.com/ (Canadian Institute of Plumbing and Heating)
- www.plumbingandhvac.ca/ (Plumbing and HVAC Information)

- www.plumbing.ca/ (Plumbing Information on Various Topics)
- www.b4ubuild.com/links/plumbing.shtml (Plumbing Information on Various Topics)
- www2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org (Preventing injuries and illnesses in construction trades)
- www.advancedbuildings.org/ (Advanced Buildings)
- www.ccbda.org/ (Canadian Copper and Brass Development Association)
- www.ciph.com/Your_Industry_Trade_Section/About_Us/ (Canadian Institute of Plumbing and Heating)
- www.cwwa.ca/home_e.asp (Canadian Water and Wastewater Association)
- www.mcac.ca/ (Mechanical Contractors Association of Canada)
- www.phccweb.org/ (Plumbing Heating Cooling Contractors Association)
- www.pmihome.org/ (Plumbing Manufacturers Institute)
- www.diydata.com/plumbing/index.php (Plumbing-related Information on Various Topics)
- www.worldplumbing.org/ (World Plumbing Council)
- www.ua.org/ (United Association of Journeymen and Apprentices of the Plumbing, Pipefitting and Sprinkler Fitting Industry of the United States and Canada)
- www2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org (Preventing injuries and illnesses in construction trades)

DU1 Use Lists

Upon completion of this objective, learners will be able to:

- 1.1 define lists
- 1.2 identify purpose
- 1.3 locate information in lists
- 1.4 interpret information in lists
- 1.5 create lists
- 1.6 evaluate lists for effectiveness

Suggested Strategies and Activities:

- Identify presence and uses of lists in documents of the steamfitter-pipefitter and plumber trades
- Discuss the different appearances of lists
- Find examples and extract information from the four types of lists (simple, combined, intersected and nested)
- Create lists to organize and compare information by category (i.e., tools, materials and special equipment for each installation)
- Create material lists from specification sheets
- Differentiate between lists and tables
- Analyze lists and determine degree of difficulty (i.e., simple or complex)
- Examine structure and components of a variety of lists
- Encourage learners to share their knowledge and experiences

Non-contextualized Resources:

- The Language of Documents - A Guide to Information Display in the Workplace
- Field Safety, Volume One
- Document Use Refresher for Apprentices (Module 2)
- Successful Technical Writing - A Practical Approach
- Applied Communication Skills for the Construction Trades

Contextualized Resources:

- IPT's Safety First Handbook (Book One)

Technical Resources:

- IPT's Metal Trades and Welding Handbook
- Modern Plumbing (Text, Instructor's Manual, and Job Practice Manual)
- Blueprints and Plans for HVAC, *3rd Edition*

- Individual Learning Module 060307b - Plumber- Commercial DWV Sketching - Blueprint Reading, Sketching, and Drawing - Third Period
- Individual Learning Module 060405a – Plumber - Low-Pressure Gas Line Layout Including Venting and Air Supply-Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 060401b – Plumber - Pumps for Private Water Supply Systems-Private Water Supply Systems and Water Treatment - Fourth Period
- Individual Learning Module 060402a - Plumber- Cross-Connection Control Awareness - Special Applications - Fourth Period
- Individual Learning Module 060402e - Plumber- Swimming Pools and Spas - Special Applications - Fourth Period
- Individual Learning Module 070403f - Steamfitter-Pipefitter - Industrial Fire Protection Systems - Process Piping and Specialty Systems - Fourth Period
- Individual Learning Module 070104f - Steamfitter-Pipefitter - Fibre Rope, Wire Rope and Hand Rigging Equipment - Practical Applications - First Period

DU2 Use Tables

Upon completion of this objective, learners will be able to:

- 2.1 define tables
- 2.2 identify purpose
- 2.3 locate information in tables
- 2.4 interpret information in tables
- 2.5 create tables
- 2.6 evaluate tables for effectiveness

Suggested Strategies and Activities:

- Brainstorm to identify the use of tables in the steamfitter-pipefitter and plumber trades
- Create tables to sort and separate materials, supplies and equipment
- Discuss tables as being an effective way to organize and present numerical data
- Analyze tables and determine degree of difficulty (i.e., simple or complex)
- Examine structure and components of a variety of tables
- Encourage learners to share their knowledge and experiences

Non-Contextualized Resources:

- Field Safety, Volume One
- Workplace Communications-The Basics, *3rd Edition* (Chapter 3)
- Applied Communication Skills for the Construction Trades
- Successful Technical Writing-A Practical Approach

Contextualized Resources:

- IPT's Safety First Handbook (Book One)

Technical Resources:

- IPT's Metal Trades and Welding Handbook
- Pipefitters Handbook, *3rd Edition*
- National Plumbing Code of Canada 2005, *8th Edition*
- Modern Plumbing (Text, Instructor's Manual, and Job Practice Manual)
- Drawings and Detail Sheets (Module 08202-06)
- Standards and Specifications (Module 08303-07)
- Individual Learning Module 060302c - Plumber- Island Vents, Vent Stacks, Yoke Vents, Offset Vents and Relief Vents - Plumbing Theory - Third Period
- Individual Learning Module 060303a – Plumber - Hydronic Radiant heating and Heat Loss Calculations - Hydronic Heating - Third Period

- Individual Learning Module 060405a - Plumber - Low-Pressure Gas Line Layout including Venting and Air Supply-Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 060405b - Plumber - 2-PSI Gas Line Layout - Gasfitting Theory and Lab- Fourth Period
- Individual Learning Module 060401b – Plumber - Pumps for Private Water Supply Systems-Private Water Supply Systems and Water Treatment - Fourth Period
- Individual Learning Module 060401c – Plumber - Private Water Supply Pressure System Components - Private Water Supply Systems and Water Treatment - Fourth Period
- IPT's Pipe Trades Training Manual
- IPTs Pipe Trades Handbook
- IPT's Guide to Blueprint Interpretation
 - Blueprint Reading and Drafting for Plumbers, *2nd Edition*
 - Individual Learning Module 070105d - Steamfitter-Pipefitter - Oxyfuel Equipment - Practical Applications - First Period
 - Individual Learning Module 070105f - Steamfitter-Pipefitter - Mild Steel Electrodes - Tools, Equipment and Materials - First Period
 - Individual Learning Module 070101a - Steamfitter-Pipefitter - Safety Guidelines - Safety and WHMIS - First Period
 - Individual Learning Module 070101b - Steamfitter-Pipefitter - Safe Work Practices - Safety and WHMIS- First Period
 - Individual Learning Module 070202c - Steamfitter-Pipefitter - Rigging Procedure: Signals, Cranes, and Hoists - Rigging and Material Handling - Second Period
 - Individual Learning Module A070405d - Steamfitter-Pipefitter - GTAW Welds on Mild Steel –Welding - Fourth Period
 - National Housing Code of Canada 1998 and Illustrated Guide
 - Blueprints and Plans for HVAC, *3rd Edition*

Online Resources:

- https://www.advancededucation.gov.ab.ca/k_12/curriculum/bysubject/ke/Readtolive/Tools/Reading%20Diagrams.pdf (Reading Diagrams, Charts and Tables)
- http://www.cmhc-schl.gc.ca/en/co/maho/gemare/gemare_012.cfm (Material Safety Data Sheet)
- http://www.csc-ca.org/pdf/CSC_ESA_e.pdf (Construction Sector Council- Document Use Activities)

DU3 Use Forms

Upon completion of this objective, learners will be able to:

- 3.1 define forms
- 3.2 identify purpose
- 3.3 locate information in forms
- 3.4 interpret information in forms
- 3.5 enter information into forms
- 3.6 create forms
- 3.7 evaluate forms for effectiveness

Suggested Strategies and Activities:

- Define entry forms as documents that both share information and require input of information
- Identify features common to workplace forms
- Identify audience for workplace forms
- Interpret vocabulary of workplace forms
- Extract information from forms common to the steamfitter-pipefitter and plumber trades (i.e., accident/incident reports, expense forms, daily time sheets, daily logs, invoices, application forms, purchase orders, material take off sheets, etc.)
- Use title of form to predict purpose and kinds of information requested
- Distinguish between primary and secondary information
- Enter information into forms common to the steamfitter-pipefitter and plumber trades (i.e., accident/incident reports, expense forms, daily time sheets, daily logs, invoices, application forms, purchase orders, material take off sheets, etc.)
- Discuss the importance of providing correct, precise information in forms
- Analyze forms and determine degree of difficulty (i.e., simple or complex)
- Examine structure and components of a variety of forms
- Encourage learners to share their knowledge and experiences

Non-contextualized Resources:

- The Language of Documents - A Guide to Information Display in the Workplace
- Document Use Refresher for Apprentices (Module 6)
- Writing at Work (Module 2 - Entry Forms)
- Tools for Success - Soft Skills for the Construction Industry
- Successful Technical Writing - A Practical Approach

Technical Resources:

- Modern Plumbing (Text, Instructor's Manual, and Job Practice Manual) (Chapter 31)
- Standards and Specifications (Module 08303-07)
- Business Principles for Plumbers (Module 02401-06)
- Individual Learning Module 070102h - Steamfitter-Pipefitter - Introduction to Pressure Testing - Tools, Equipment, and Materials - First Period
- Individual Learning Module 060307a - Plumber- Residential DWV Sketching - Blueprint Reading, Sketching, and Drawing - Third Period
- Individual Learning Module 060301c - Plumber - Approved Effluent and Sewage Treatment Components - Private Sewage Disposal Systems - Third Period
- Reading Commercial Drawings (Module 02202-05)
- Individual Learning Module 060406d - Plumber- Bid Depository and Job Estimating - Plumbing Related Subjects - Fourth Period
- Individual Learning Module 060401d - Plumber- Private Water Supply Pressure System Sizing-Private Water Supply Systems and Water Treatment - Fourth Period
- Individual Learning Module 060402e - Plumber - Swimming Pools and Spas- Special Applications - Fourth Period
- Individual Learning Module 070304a - Steamfitter-Pipefitter - Quality Control- Process Piping and Specialty Systems - Fourth Period
- Individual Learning Module A070405a - Steamfitter-Pipefitter - Introduction to GTAW Process – Welding - Fourth Period
- Individual Learning Module A070405c - Steamfitter-Pipefitter - GTAW Equipment Maintenance and Troubleshooting – Welding - Fourth Period

Online Resources:

- http://www.gov.pe.ca/photos/original/edu_appl_appren.pdf (Application for Apprenticeship)
- <http://www.wcb.pe.ca/index.php3?number=60190&lang=E> (Worker's Compensation Forms)
- <http://www.abcaforms.com/allstates.html> (Examples of Construction Forms)
- http://books.google.ca/books?id=DBhILgGvCakC&pg=PA36&lpg=PA36&dq=how+to+complete+construction+invoices&source=web&ots=RLEjAHWmQ9&sig=UTLvWpFGyC5mWNYPWNnLOIWY1CU&hl=en&sa=X&oi=book_result&resnum=1&ct=result (Examples of Forms)

DU4 Use Charts

Upon completion of this objective, learners will be able to:

- 4.1 define charts
- 4.2 identify purpose
- 4.3 locate information in charts
- 4.4 interpret information in charts
- 4.5 create charts
- 4.6 evaluate charts for effectiveness

Suggested Strategies and Activities:

- Identify the presence and use of charts in the steamfitter-pipefitter and plumber trade
- Identify the basic types, i.e., pie chart, bar graph and line graph, etc., and in what circumstance each may be used
- Discuss the use of charts in a variety of trade-related and safety workplace documents
- Review workplace charts common to the trade
- Discuss charts as a useful way to compare numerical data
- Define charts as visual organizers of data
- Analyze charts and determine degree of difficulty (i.e., simple or complex)
- Examine structure and components of a variety of charts
- Encourage learners to share their knowledge and experiences

Non-contextualized Resources:

- The Language of Documents - A Guide to Information Display in the Workplace
- Field Safety, Volume One
- Document Use Refresher for Apprentices (Modules 4 & 5)
- Workplace Communications - The Basics, *3rd Edition* (Chapter 3)
- Successful Technical Writing - A Practical Approach
- Pre-Apprentice Training - A Test Preparation Manual for the Skilled Trades

Technical Resources:

- Individual Learning Module 070202c - Steamfitter-Pipefitter - Rigging Procedure: Signals, Cranes, and Hoists - Rigging and Material Handling - Second Period
- Individual Learning Module 060303b – Plumber - Introduction to Hydronic Radiant Heating Design - Hydronic Heating - Third Period
- Individual Learning Module 060301c – Plumber - Approved Effluent and Sewage Treatment Components - Private Sewage Disposal Systems - Third Period

- Individual Learning Module 060307b – Plumber - Commercial DWV Sketching - Blueprint Reading, Sketching, and Drawing - Third Period
- Individual Learning Module 060401d – Plumber - Private Water Supply Pressure System Sizing - Private Water Supply Systems and Water Treatment- Fourth Period
- Individual Learning Module 060405a – Plumber - Low-Pressure Gas Line Layout Including Venting and Air Supply-Gasfitting Theory and Lab - Fourth Period
- Individual Learning Module 070303a - Steamfitter-Pipefitter - Process Facilities - Part A - Process Piping and Specialty Systems - Fourth Period
- Individual Learning Module 070303b - Steamfitter-Pipefitter - Process Facilities - Part B - Process Piping and Specialty Systems - Fourth Period
- Individual Learning Module 070301cA - Steamfitter-Pipefitter - Refrigeration and Basic HVAC Systems - Part A - Industrial Refrigeration - Fourth Period

Online Resources:

- https://www.advancededucation.gov.ab.ca/k_12/curriculum/bysubject/ke/Readtolive/Tools/Reading%20Diagrams.pdf (Reading Charts and Graphs)
- <http://www.constructionforecasts.ca/oft/graph?preset=215> Construction Sector Council (Graphs and Tables)
- <http://www.keyskillssupport.net/search/Resource-25836.aspx> (Reading Graphs)
- <http://web2.concordia.ca/Quality/tools/20pertchart.pdf> (Pert Chart)
- <http://home.att.net/~dexter.a.hansen/flowchart/flowchart.htm#Analyzing%20Flow%20Charts> (Flowcharting Tutorial)

DU5 Use Graphic Documents

Upon completion of this objective, learners will be able to:

- 5.1 define graphic documents
- 5.2 identify purpose
- 5.3 locate information in graphic documents
- 5.4 interpret information in graphic documents
- 5.5 create graphic documents
- 5.6 evaluate graphic documents for effectiveness

Suggested Strategies and Activities:

- Identify symbols commonly used in the trade including WHMIS
- Introduce graphic documents as representations of the “real world”
- Interpret signals
- Interpret signs for safety information
- Interpret product or packaging labels
- Recognize lines used on drawings
- Recognize significance of symbols
- Take measurements from drawings
- Distinguish between orthographic, isometric and oblique drawings
- Create schedules to coordinate with other trades
- Construct drawings
- Use geometry tools to create common angles and shapes
- Make sketches to communicate ideas for changes in existing plans
- Practice drawing to scale using metric and imperial systems
- Display documents common to the steamfitter-pipefitter and plumber trades (i.e., signs, labels, codes, schematics, collective agreements, safety information, maps, product catalogues, installation manuals, scale drawings and blueprints)
- Analyze graphic documents and determine degree of difficulty (i.e., simple or complex)
- Examine structure and components of a variety of graphic documents
- Encourage learners to share their knowledge and experiences

Non-contextualized Resources:

- The Language of Documents - A Guide to Information Display in the Workplace
- Field Safety, Volume One
- Document Use Refresher for Apprentices (Modules 1 & 3)
- Successful Technical Writing - A Practical Approach
- Applied Communication Skills for the Construction Trades
- Workplace Communications - The Basics, *3rd Edition* (Chapter 3)
- Pre-Apprentice Training - A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Print Reading for Construction – Residential and Commercial
- EARAT-Communications for Plumber Apprentices: Skill #6
- Blueprint Fundamentals: Interpreting Symbols and Specs (CD-ROM)
- IPT's Safety First Handbook (Book One)

Technical Resources:

- IPT's Metal Trades and Welding Handbook
- Pipefitters Handbook, *3rd Edition*
- IPT's Pipe Trades Training Manual
- IPT's Pipe Trades Handbook
- IPT's Guide to Blueprint Interpretation
- Reading Commercial Drawings (Module 02202-05)
- All Individual Learning Modules, especially:
 - Individual Learning Module 070105a - Steamfitter-Pipefitter - Oxyfuel Equipment - Practical Applications - First Period
 - Individual Learning Module 070101b - Steamfitter-Pipefitter - Safe Work Practices - Safety and WHMIS - First Period
 - Individual Learning Module 070104h - Steamfitter-Pipefitter - Valve Identification and Servicing - First Period
 - Individual Learning Module 070101a - Steamfitter-Pipefitter - Safety Guidelines - Safety and WHMIS - First Period
 - Individual Learning Module 070206d - Steamfitter-Pipefitter - Specifications and Exercises for Drawing Package #1- Second Period
 - Individual Learning Module 070308c - Steamfitter-Pipefitter - Schematics- Blueprint Reading, Sketching and Drawing- Fourth Period

Online Resources:

- <http://www.tpub.com/content/draftsman/14040/> (Integrated Publishing-Drafting)
- www.askthebuilder.com (Installation Diagrams)
- <http://library.sussex.tec.nj.us/carpentry.htm#Roof> (Carpentry and Construction Links)
- <http://www.tlch2o.com/courses/Plumbing.pdf> (Plumbing Diagrams)
- <http://www.labour.gov.on.ca/english/hs/whmis/> (A Guide to WHMIS)
- http://www.ccohs.ca/oshanswers/safety_haz/materials_handling/signals.html (Crane and Hoist Signals)
- <http://www.zurn.com/operations/wilkins/pages/home.asp?OperationID=11> (Installation Diagrams, Drawings, Specification Sheets)
- http://www.jandy-downloads.com/pdfs/Plumbing_Schematics.pdf (Plumbing Schematics)

- <http://www2.worksafebc.com/Portals/Construction/ToolBoxMeetingGuides-Topic.asp?ReportID=34589> (Work Safe BC -WHMIS)
- http://www.maxboom.com/Members_Only/handsignals.html (Hand Signals)
- <http://www.bellgossett.com/BG-SiteMap.asp> (Bell and Gossett-Diagrams and Literature on Pipe Systems and Equipment)

Appendix A

Resource Materials:

Alberta Individual Learning Modules for Plumber

Alberta Apprenticeship and Industry Training, 1998

Tel: 1-800-232-7215

<http://www.tradesecrets.gov.ab.ca>

Alberta Individual Learning Modules for Steamfitter-Pipefitter

Alberta Apprenticeship and Industry Training, 1998

Tel: 1-800-232-7215

<http://www.tradesecrets.gov.ab.ca>

Applied Communications Skills for the Construction Trades

Stephan A. Rigolosi

Pearson Education Inc., 2002

ISBN: 0-13-093355-4

Blueprints and Plans for HVAC, 3rd Edition

Frank Miller, Wilma Miller and Joseph Moravek

Delmar Cengage Learning, 2008

ISBN: 13-978-1-4283-3520-2

Blueprint Reading and Drafting for Plumbers, 2nd Edition

Michael A. Joyce

Delmar, Cengage Learning, 2004

ISBN 13:978-1-4283-3513-4

Blueprint Fundamentals: Interpreting Symbols and Specs (CD-ROM)

Shopware, 2004

www.shopware-usa.com

Business Principles for Plumbers (Module 02401-06)

Plumbing Level Four- Trainee Guide

National Center for Construction Education and Research, 2006

Document Use Refresher for Apprentices

Nova Scotia Department of Education

Apprenticeship Training and Skills Development

Tel: 902-424-0492

Drawings to Accompany Blueprints and Plans for HVAC, 3rd Edition

Frank Miller, Wilma Miller and Joseph Moravek

Delmar Cengage Learning, 2008

ISBN: 13-978-1-4283-3520-2

Drawings and Detail Sheets (Module 08202-06)

Pipefitting Level Two- Trainee Guide

National Center for Construction Education and Research, 2006

Evaluating Academic Readiness for Apprenticeship Training (EARAT)

Mathematics for Plumber Apprentices

Workplace Support Services Branch

Ontario Ministry of Training, Colleges and Universities, October 2000

Tel: 416-325-2929 or 1-800-387-5514

Email: info@edu.gov.on.ca

Field Safety Volume One

Participant Guide

Contren Learning Series

National Center for Construction Education and Research, 2003

ISBN: 0-13-106760-5

Introduction to Plumbing Drawings (Module 02105-05)

Plumbing-Level One- Trainee Guide

National Center for Construction Education and Research, 2005

IPT's Guide to Blueprint Interpretation

Grant E. Jacobs

IPT Publishing and Training Ltd., 2008

ISBN: 13-978-0-920855-42-3

IPT's Metal Trades and Welding Handbook

Ronald G. Garby and Bruce J. Ashton

IPT Publishing and Training Ltd., 1993

ISBN: 978-0-92855-19-5

IPTs Pipe Trades Handbook

Robert A. Lee

IPT Publishing and Training Ltd., 2007

ISBN: 13-978-0-920855-18-8

IPT's Pipe Trades Training Manual

Robert A. Lee

IPT Publishing and Training Ltd., 2007

ISBN: 13-978-0-920855-20-1

IPT's Safety First Handbook (Book One)

Bruce M. Basaraba
IPT Publishing and Training Ltd., 1999
ISBN: 0-920855-34-2

Modern Plumbing

E. Keith Blankenbaker
The Goodheart-Willcox Company, Inc., 2005
ISBN: 13-978-1-59070-350-2

Modern Plumbing- Instructor's Manual

E. Keith Blankenbaker and Charles H. Owenby
The Goodheart-Willcox Company, Inc., 2005
ISBN: 13-978-1-59070-352-6

Modern Plumbing- Job Practice Manual

Charles H. Owenby
The Goodheart-Willcox Company, Inc., 2005
ISBN: 13-978-1-59070-351-9

National Plumbing Code of Canada 2005, 8th Edition

National Research Council Canada
Institute for Research in Construction
ISBN: 0-660-19429-5

National Housing Code of Canada 1998 and Illustrated Guide

Institute for Research in Construction
National Research Council Canada, 1998
ISBN: 0-660-17653-X

Navigating Texts and Documents in Technical Training

Manitoba Competitiveness Training and Trade
Toll-Free: 1-877-978-7233 (1-877-97-TRADE)
Email: apprenticeship@gov.mb.ca

Pipefitters Handbook, 3rd Edition

Forrest R. Lindsey
Industrial Press Inc., 1967
ISBN: 978-0-8311-3019-0

Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Jack Martin and Mary Serich
Jack Martin and Associates, 2006
ISBN: 0-9649530-1-3

Print Reading for Construction – Residential and Commercial

Walter C. Brown and Daniel P. Dorfmueller
The Goodheart-Willcox Company, Inc., 2005
ISBN: 13-978-1-59070-347-2

Reading Commercial Drawings (Module 02202-05)

Plumbing Level Two-Trainee Guide
National Center for Construction Education and Research, 2005

Standards and Specifications (Module 08303-07)

Pipefitting Level Three- Trainee Guide
National Center for Construction Education and Research, 2007

Successful Technical Writing-A Practical Approach

Bill Wesley Brown
The Goodheart-Willcox Company, Inc., 2000
ISBN: 1-56637-696-3
ISBN (Instructor's Guide): 13-978-1-56637-697-6

The Language of Documents- A Guide to Information Display in the Workplace

Lynda Fownes
Skillplan – The B.C. Construction Industry Skills Improvement Council, 1999
ISBN: 0-9685027-0-9

Tools for Success- Soft Skills for the Construction Industry

Stephen A. Rigolosi
Pearson Education Inc., 2004
ISBN 0-13-160000-1

Writing at Work

Sue Grecki, Sheila Whincup
Skillplan-BC Construction Skills Improvement Council, 1996
ISBN: 0-9685027-4-1
www.skillplan.ca

Workplace Communications-The Basics, 3rd Edition

George J. Searles
Pearson Education, Inc., 2006
ISBN: 0-321-33068-4

All online resources listed in this document were operational at time of publication.

Principles of Mathematics (PM) Learning Outcome – Learners will understand, interpret, and manipulate mathematical concepts in order to solve problems and complete job tasks.

PM1 Use Calculators

1.1 Identify the benefits and risks involved in using calculators in the trade	1.2 Describe how calculators are used in the trade	1.3 Determine the best calculator for the trade	1.4 Use calculators to solve problems
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PM2 Use Positive and Negative Numbers

2.1 Read positive and negative numbers	2.2 Write positive and negative numbers	2.3 Round positive and negative numbers	2.4 Estimate positive and negative numbers	2.5 Order positive and negative numbers	2.6 Compare positive and negative numbers
2.7 Add positive and negative numbers	2.8 Subtract positive and negative numbers	2.9 Multiply positive and negative numbers	2.10 Divide positive and negative numbers	2.11 Use knowledge of positive and negative numbers to solve problems	

PM3 Use Order of Operations

3.1 Identify the necessary steps in performing order of operations	3.2 Calculate answers Using correct order of operations	3.3 Use order of operations to solve problems
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PM4 Use Fractions

4.1 Read fractions	4.2 Write fractions	4.3 Compare fractions	4.4 Round fractions	4.5 Simplify fractions	4.6 Add fractions
4.7 Subtract fractions	4.8 Multiply fractions	4.9 Divide fractions	4.10 Use knowledge of fractions to solve problems		

**PM5 Use Mixed
Numbers**

5.1 Read mixed numbers	5.2 Write mixed numbers	5.3 Compare mixed numbers	5.4 Round mixed numbers	5.5 Simplify mixed numbers	5.6 Add mixed numbers
5.7 Subtract mixed numbers	5.8 Multiply mixed numbers	5.9 Divide mixed numbers	5.10 Use knowledge of mixed numbers to solve problems		

**PM6 Use
Decimals**

6.1 Read decimals	6.2 Write decimals	6.3 Estimate decimals	6.4 Round decimals	6.5 Add decimals	6.6 Subtract decimals
6.7 Multiply decimals	6.8 Divide decimals	6.9 Use knowledge of decimals to solve problems			

PM7 Use Percent

7.1 Use formulae to calculate percent	7.2 Use knowledge of percent to solve problems
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**PM8 Use
Conversion**

8.1 Explain the purpose of mathematical conversion	8.2 Convert among fractions, decimals, and percent	8.3 Use automatic recall of decimal and percent equivalents of common fractions	8.4 Use knowledge of conversion to solve problems
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**PM9 Use
Measurement
Systems**

9.1 Demonstrate
uses of specific
measurements

9.2 Perform
conversions
within the metric
measurement
system

9.3 Perform
conversions
within the
imperial
measurement
system

9.4 Perform
conversions
between the
metric and
imperial
measurement
systems

9.5 Perform time
conversions

9.6 Use
knowledge of
measurement and
time conversion
to solve problems

**PM10 Use Rate,
Ratio, and
Proportion**

10.1 Describe the
differences
among rate, ratio,
and proportion

10.2 Give
examples of how
rate, ratio, and
proportion, are
used in the trade

10.3 Write
numbers as
proportions

10.4 Use
knowledge of rate
to solve problems

10.5 Use
knowledge of
ratio to solve
problems

10.6 Use
knowledge of
proportion to
solve problems

**PM11 Use
Square Root and
Exponents**

11.1 Determine
square root of
positive numbers
that are perfect
squares

11.2 Determine
approximate
square root of
positive numbers
that are not
perfect squares

11.3 Use
knowledge of
square root to
solve problems

11.4 Use
knowledge of
exponent laws to
solve problems

11.5 Determine
significant digits

11.6 Use
knowledge of
scientific notation
to solve problems

**PM12 Solve
Equations**

12.1 Write
variable
expressions and
equations from
sentences

12.2 Simplify
variable
expressions

12.3 Write
equations from
sentences

12.4 Solve one-
step equations

12.5 Solve two-
step equations

12.6 Solve multi-
step equations

**PM13 Use Trade-
Related
Formulae**

13.1 Identify
formulae
common to the
trade

13.2 Solve
problems using
formulae as
written

13.4 Solve
problems by
rearranging
formulae

**PM14 Use
Estimation**

14.1 Identify estimation rules	14.2 Use estimation rules to solve single-step problems	14.3 Use estimation rules to solve multi-step problems
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PM15 Use Angles

15.1 Identify various types of angles common to the trade	15.2 Compare angles common to the trade	15.3 Measure angles	15.4 Use knowledge of angles to solve problems
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**PM16 Use
Geometric
Shapes**

16.1 Identify geometric shapes	16.2 Use knowledge of geometric shapes to solve problems
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**PM17 Use
Trigonometry**

17.1 Identify the value of trigonometry in the trade	17.2 Set Up trigonometric ratios	17.3 Use trigonometric functions to solve problems
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**PM18 Analyze
Numerical Data**

18.1 Identify ways to organize data	18.2 Organize information into charts and graphs	18.3 Extract information from charts and graphs	18.4 Evaluate information found in charts and graphs	18.5 Make predictions and draw conclusions
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	Automotive Service Tech	Carpenter	Cabinet Maker	Construction Electrician	Cook	Industrial Electrician	Machinist
PM1 Use Calculators	✓	✓	✓	✓	✓	✓	✓
PM2 Use Positive and Negative Numbers	✓	✓	Whole numbers only	✓	✓	✓	✓
PM3 Use Order of Operations	✓	✓	✓	✓	✓	✓	✓
PM4 Use Fractions	✓	✓	✓	✓	✓	✓	✓
PM5 Use Mixed Numbers	✓	✓	✓	✓	✓	✓	✓
PM6 Use Decimals	✓	✓	✓	✓	✓	✓	✓
PM7 Use Percent	✓	✓	✓	✓	✓	✓	✓
PM8 Use Conversion	✓	✓	✓	✓	✓	✓	✓
PM9 Use Measurement Systems	✓	✓	✓	✓	✓	✓	✓
PM10 Use Rate, Ratio and Proportion	✓	✓	✓	✓	✓	✓	✓
PM11 Use Square Root and Exponents	✓	✓	-	✓	-	✓	✓
PM12 Solve Equations	✓	✓	✓	✓	✓	✓	✓
PM13 Use Trade-Related Formulae	✓	✓	✓	✓	✓	✓	✓
PM14 Use Estimation	✓	✓	✓	✓	✓	✓	✓
PM15 Use Angles	✓	✓	✓	✓	✓	✓	✓
PM16 Use Geometric Shapes	✓	✓	✓	✓	-	✓	✓
PM17 Use Trigonometry	✓	✓	✓	✓	-	✓	✓
PM18 Analyze Numerical Data	✓	-	-	-		-	✓

	Metal Fabricator	Plumber	Refrigeration & Air Conditioning Mechanic	Oil Burner Mechanic	Steamfitter/ Pipefitter	Welder
PM1 Use Calculators	✓	✓	✓	✓	✓	✓
PM2 Use Positive and Negative Numbers	✓	✓	✓	✓	✓	✓
PM3 Use Order of Operations	✓	✓	✓	✓	✓	✓
PM4 Use Fractions	✓	✓	✓	✓	✓	✓
PM5 Use Mixed Numbers	✓	✓	✓	✓	✓	✓
PM6 Use Decimals	✓	✓	✓	✓	✓	✓
PM7 Use Percent	-	-	✓	✓	✓	✓
PM8 Use Conversion	-	✓	✓	✓	✓	✓
PM9 Use Measurement Systems	✓	✓	✓	✓	✓	✓
PM10 Use Rate, Ratio and Proportion	-	No proportion	✓	✓	✓	No proportion
PM11 Use Square Root and Exponents	-	-	✓	✓	✓	✓
PM12 Solve Equations	-	Plus quadratic equations	✓	✓	✓	✓
PM13 Use Trade-Related Formulae	✓	✓	✓	✓	✓	✓
PM14 Use Estimation	✓	✓	✓	✓	✓	✓
PM15 Use Angles	✓	✓	✓	✓	✓	✓
PM16 Use Geometric Shapes	✓	✓	✓	✓	✓	✓
PM17 Use Trigonometry	✓	✓	✓	✓	✓	✓
PM18 Analyze Numerical Data	-	-	✓	✓	-	-

The following checklist represents an overview of the Essential Skills necessary for Steamfitter/Pipefitter and Plumber apprentices and identifies areas requiring review.

Learner Name: _____

Instructor Name: _____

Inventory Date: _____

Post-Inventory Date: _____

	(Assessor Use) Learning Needs Indicated from ES inventory	(Instructor Use) Learning Needs Identified by Instructor	Learning Needs Addressed Through Instruction	(Assessor Use) Learning Needs Require More Review	Skill Level Meets Trade Requirements (Post-Inventory)
PRINCIPLES OF MATHEMATICS					
OBJECTIVE 1: USE CALCULATORS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
1.1 Identify the risks and benefits involved in using calculators in the trade					
1.2 Describe how calculators are used in the trade					
1.3 Determine the best calculator for the trade					
1.4 Use knowledge of calculators to solve problems					
OBJECTIVE 2: USE POSITIVE AND NEGATIVE NUMBERS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.1 Read positive and negative numbers					
2.2 Write positive and negative numbers					
2.3 Round positive and negative numbers					
2.4 Estimate positive and negative numbers					
2.5 Order positive and negative numbers					
2.6 Compare positive and negative numbers					
2.7 Add positive and negative numbers					
2.8 Subtract positive and negative numbers					
2.9 Multiply positive and negative numbers					
2.10 Divide positive and negative numbers					
2.11 Use knowledge of positive and negative numbers to solve problems					
OBJECTIVE 3: USE ORDER OF OPERATIONS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.1 Identify the necessary steps in performing order of operations					
3.2 Calculate answers using correct order of operations					
3.3 Use order of operations to solve problems					

	(Assessor Use) Learning Needs Indicated from ES inventory	(Instructor Use) Learning Needs Identified by Instructor	Learning Needs Addressed Through Instruction	(Assessor Use) Learning Needs Require More Review	Skill Level Meets Trade Requirements (Post-Inventory)
PRINCIPLES OF MATHEMATICS					
OBJECTIVE 4: USE FRACTIONS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.1 Read fractions					
4.2 Write fractions					
4.3 Compare fractions					
4.4 Round fractions					
4.5 Simplify fractions					
4.6 Add fractions					
4.7 Subtract fractions					
4.8 Multiply fractions					
4.9 Divide fractions					
4.10 Use knowledge of fractions to solve problems					
OBJECTIVE 5: USE MIXED NUMBERS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.1 Read mixed numbers					
5.2 Write mixed numbers					
5.3 Compare mixed numbers					
5.4 Round mixed numbers					
5.5 Simplify mixed numbers					
5.6 Add mixed numbers					
5.7 Subtract mixed numbers					
5.8 Multiply mixed numbers					
5.9 Divide mixed numbers					
5.10 Use knowledge of mixed numbers to solve problems					
OBJECTIVE 6: USE DECIMALS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.1 Read decimals					
6.2 Write decimals					
6.3 Estimate decimals					
6.4 Round decimals					
6.5 Add decimals					
6.6 Subtract decimals					
6.7 Multiply decimals					
6.8 Divide decimals					
6.9 Use knowledge of decimals to solve problems					
OBJECTIVE 7: USE PERCENT	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.1 Use formulae to calculate percent					
7.2 Use knowledge of percent to solve problems					
OBJECTIVE 8: USE CONVERSION	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.1 Explain the purpose of mathematical conversion					
8.2 Convert among fractions, decimals and percents					
8.3 Use automatic recall of decimal and percent equivalents of common fraction					
8.4 Use knowledge of conversion to solve problems					

	(Assessor Use) Learning Needs Indicated from ES inventory	(Instructor Use) Learning Needs Identified by Instructor	Learning Needs Addressed Through Instruction	(Assessor Use) Learning Needs Require More Review	Skill Level Meets Trade Requirements (Post-Inventory)
PRINCIPLES OF MATHEMATICS					
OBJECTIVE 9: USE MEASUREMENT SYSTEMS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.1 Demonstrate uses of specific measurements					
9.2 Perform conversions within the Metric Measurement System					
9.3 Perform conversions within the Imperial Measurement System					
9.4 Perform conversions between the Metric and Imperial Measurement System					
9.5 Perform time conversions					
9.6 Use knowledge of conversion to solve problems					
OBJECTIVE 10: USE RATE, RATIO AND PROPORTION	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10.1 Describe the differences among rate, ratio and proportion					
10.2 Give examples of how rate, ratio and proportion are used in the trade					
10.3 Write numbers as proportions					
10.4 Use knowledge of rate to solve problems					
10.5 Use knowledge of ratio to solve problems					
10.6 Use knowledge of proportion to solve problems					
OBJECTIVE 11: USE SQUARE ROOT AND EXPONENTS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.1 Determine the square root of positive numbers that are perfect squares					
11.2 Determine approximate square root of positive numbers that are not perfect squares					
11.3 Use knowledge of square root to solve problems					
11.4 Use knowledge of exponent laws to solve problems					
11.5 Determine significant digits					
11.6 Use knowledge of scientific notation to solve problems					
OBJECTIVE 12: SOLVE EQUATIONS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12.1 Write variable expressions and equations from sentences					
12.2 Simplify variable expressions					
12.3 Write equations from sentences					
12.4 Solve one-step equations					
12.5 Solve two-step equations					
12.6 Solve multi-step equations					
OBJECTIVE 13: USE TRADE-RELATED FORMULAE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13.1 Identify formulae common to the trade					
13.2 Solve problems using formulae as written					
13.3 Solve problems by rearranging formulae					
OBJECTIVE 14: USE ESTIMATION					
14.1 Identify estimation rules					
14.2 Use estimation rules to solve single-step problems					
14.3 Use estimation rules to solve multi-step problems					

	(Assessor Use) Learning Needs Indicated from ES inventory	(Instructor Use) Learning Needs Identified by Instructor	Learning Needs Addressed Through Instruction	(Assessor Use) Learning Needs Require More Review	Skill Level Meets Trade Requirements (Post-Inventory)
PRINCIPLES OF MATHEMATICS					
OBJECTIVE 15: USE ANGLES	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15.1 Identify various types of angles					
15.2 Compare angles common to the trade					
15.3 Accurately measure angles					
15.4 Use knowledge of angles to solve problems					
OBJECTIVE 16: USE GEOMETRIC SHAPES	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16.1 Identify geometric shapes					
16.2 Use knowledge of geometric shapes to solve problems					
OBJECTIVE 17: USE TRIGONOMETRY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17.1 Identify the value of trigonometry in the trade					
17.2 Set up trigonometric ratios					
17.3 Use trigonometric functions to solve problems					

Comments:

Assessor/s Signature

Date

Learners will understand, interpret and manipulate mathematical concepts in order to solve problems and complete tasks.

Introduction

The Principles of Mathematics (PM) is an introduction to the foundational math skills necessary for successful technical training and effective job task completion. The intent of the unit is twofold: to review and to further develop the concepts and strategies necessary for solving problems and completing tasks in the steamfitting-pipefitting and plumbing trades.

The following guide outlines a list of recommended resources (see Appendix A) for each objective in the Mathematics curriculum framework and, where possible, includes online website materials that complement these resources. Three formats are provided to allow learners the opportunity to review competencies in a way that best suit their needs. These resources are categorized as follows:

- **Non-contextualized** - Curriculum resources that are **not** related to any trade or occupation. These resources may be used to review the competencies in a stand-alone manner before transferring the skill to trade-related materials.
- **Contextualized** - Curriculum resources that provide Essential Skills applications in the context of a specific trade or occupation.
- **Technical** - Trade training materials from which Essential Skills are extracted. For the purpose of the Trade Essentials project, *Individual Learning Modules* from Alberta Advanced Education and *Modern Plumbing* by E. Keith Blankenbaker were used as the primary technical resources.

Note: Though only some modules are outlined as resources for specific objectives, all Individual Learning Modules can be used for the instruction of Essential Skills.

The following list has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver its content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.

Steamfitters/Pipefitters, Plumbers and Numeracy

Steamfitters/Pipefitters and Plumbers often use the skills outlined in the Principles of Mathematics on a daily basis to complete job tasks. The complexity of these tasks, according to HRSDC's Essential Skills profiles (<http://srv108.services.gc.ca/>), ranges from simple, clearly-defined mathematical operations (i.e., identify acceptable level of particles per million in piping system/ Schedule daily activities to complete assigned tasks) to tasks that involve multiple steps of calculation (i.e., use trigonometry to calculate offsets and rolling offsets when installing fittings in piping systems/ Calculate rolling offsets to design, fabricate, and install pipe).

Contextualized Online Resources:

- <http://www.vbisd.org/162110922134727120/FileLib/browse.asp?A=374&BMDR N=2000&BCOB=0&C=54575> (On-the-Job Mathematics for Plumbers-Worksheets)

PM1 Use Calculators

Upon completion of this objective, learners will be able to:

- 1.1 identify the risks and benefits involved in using calculators in the trade
- 1.2 describe how calculators are used in the trade
- 1.3 determine the best calculator for the trade
- 1.4 use knowledge of calculators to solve problems

*Note: Calculators are used to improve speed and accuracy of calculations; however, it is important to note that calculators are tools and are only accurate if they are used properly. It is very important to have an understanding of **order of operations** when using calculators.*

Only resources that specifically refer to calculators are outlined here; however, calculator-use skills should be practiced with all identified resources.

Non-contextualized Resources:

- Fundamentals of Mechanical and Electrical Mathematics
- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Introductory Technical Mathematics, 5th Edition (pp. xx-xxi)

Technical Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
- Advanced Trade Math - Pipefitting Level Three - (Module 08304-07)
- Individual Learning Module 060107a Plumber - Applied Mathematics - Math and Science- First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter - Applied Mathematics - Trade Mathematics and Science (Imperial and SI) - First Period
- Mastering Math for the Building Trades

Online Resources:

- <http://www.shodor.org/unchem/math/calc/index.html>
- <http://www.how2begin.com/business/how-to-use-a-scientific-calculator-3.html>
- <http://www.uccs.edu/~energy/courses/calculator.html>
- <http://www.khake.com/page47.html>

PM2 Use Positive and Negative Numbers

Upon completion of this objective, learners will be able to:

- 2.1 read positive and negative numbers
- 2.2 write positive and negative numbers
- 2.3 round positive and negative numbers
- 2.4 estimate positive and negative numbers
- 2.5 order positive and negative numbers
- 2.6 compare positive and negative numbers
- 2.7 add positive and negative numbers
- 2.8 subtract positive and negative numbers
- 2.9 multiply positive and negative numbers
- 2.10 divide positive and negative numbers
- 2.11 use knowledge of positive and negative numbers to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, *5th Edition*
- Fundamental Mathematics, *4th Edition*
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, *7th Edition*
- EARAT (Mathematics for Plumber Apprentices: Skill #1)
- Mastering Math for the Building Trades
- Blueprints and Plans for HVAC, *3rd Edition*

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor's Manual and Job Practice Manual)
- Individual Learning Module 060306c Plumber – Fixture Spacing - Trade Math and Science - Third Period
- Individual Learning Module 060107a Plumber - Applied Mathematics - Math and Science - First Period

- Individual Learning Module 070201p Steamfitter-Pipefitter –Heat Transfer Equipment and Piping - Hydronic Heating, Cooling, and Water Conditioning - Third Period

Online Resources:

- <http://www.math.com/school/subject1/lessons/S1U1L11DP.html>
- <http://www.mathleague.com/help/integers/integers.htm#subtractingintegers>
- <http://www.math.com/school/subject1/lessons/S1U1L12DP.html>
- <http://www.mathleague.com/help/integers/integers.htm#dividingintegers>
- <http://www.khake.com/page47.html>
- <http://www.kutasoftware.com/free.html>
- <http://www.math-drills.com/orderofoperations.shtml>
- <http://www.mathleague.com/help/integers/integers.htm#multiplyingintegers>

PM3 Use Order of Operations

Upon completion of this objective, learners will be able to:

- 3.1 identify the necessary steps in performing order of operations
- 3.2 calculate answers using correct order of operations
- 3.3 use order of operations to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Fundamental Mathematics, *4th Edition*
- Introductory Technical Mathematics, *5th Edition*

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, *7th Edition*
- EARAT (Mathematics for Plumber Apprentices: Skill #2)

Online Resources:

- <http://www.tpub.com/math2/index.htm>
- <http://www.khake.com/page47.html>
- <http://www.kutasoftware.com/free.html>
- <http://www.purplemath.com/modules/orderops.htm>
- <http://www.math-drills.com/orderofoperations.shtml>
- http://amby.com/educate/ord-op/ex_set-1.html

PM4 Use Fractions

Upon completion of this objective, learners will be able to:

- 4.1 read fractions
- 4.2 write fractions
- 4.3 compare fractions
- 4.4 round fractions
- 4.5 simplify fractions
- 4.6 add fractions
- 4.7 subtract fractions
- 4.8 multiply fractions
- 4.9 divide fractions
- 4.10 use knowledge of fractions to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, *5th Edition*
- Fundamental Mathematics, *4th Edition*
- Math to Build On-A Book for Those Who Build
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- EARAT (Mathematics for Plumber Apprentices: Skill #3)
- Pipefitter's Math Guide
- Mastering Math for the Building Trades
- Blueprints and Plans for HVAC, *3rd Edition*

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor's Manual and Job Practice Manual)
- Individual Learning Module 060306c Plumber – Fixture Spacing- Trade Math and Science - Third Period
- Individual Learning Module 060107a Plumber - Applied Mathematics-Math and Science - First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter - Applied Mathematics -Trade Mathematics and Science (Imperial and SI) - First Period
- Pipefitters Handbook

Online Resources:

- <http://mathforum.org/%7esarah/hamilton/>
- <http://www.khake.com/page47.html>
- <http://www.math-drills.com/fractions.shtml>
- <http://xpmath.com/careers/jobsresult.php?groupID=7&jobID=16>

PM5 Use Mixed Numbers

Upon completion of this objective, learners will be able to:

- 5.1 read mixed numbers
- 5.2 write mixed numbers
- 5.3 compare mixed numbers
- 5.4 round mixed numbers
- 5.5 simplify mixed numbers
- 5.6 add mixed numbers
- 5.7 subtract mixed numbers
- 5.8 multiply mixed numbers
- 5.9 divide mixed numbers
- 5.10 use knowledge of mixed numbers to solve problems

Non-contextualized Resources:

- Fundamentals of Mechanical and Electrical Mathematics
- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Introductory Technical Mathematics, *5th Edition*
- Fundamental Mathematics, *4th Edition*
- Math to Build On-A Book for Those Who Build
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- EARAT (Mathematics for Plumber Apprentices: Skill #3)
- Pipefitter's Math Guide
- Blueprints and Plans for HVAC, *3rd Edition*

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor's Manual and Job Practice Manual)
- Individual Learning Module 060306c Plumber – Fixture Spacing - Trade Math and Science - Third Period
- Individual Learning Module 070107e Steamfitter-Pipefitter - Applied Mathematics - Trade Mathematics and Science (Imperial and SI)- First Period
- Individual Learning Module 060107a Plumber - Applied Mathematics - Math and Science - First Period
- Pipefitters Handbook

Online Resources:

- <http://mathforum.org/%7esarah/hamilton/>
- <http://www.khake.com/page47.html>
- <http://www.math-drills.com/fractions.shtml>
- <http://xpmath.com/careers/jobsresult.php?groupID=7&jobID=16>

PM6 Use Decimals

Upon completion of this objective, learners will be able to:

- 6.1 read decimals
- 6.2 write decimals
- 6.3 estimate decimals
- 6.4 round decimals
- 6.5 add decimals
- 6.6 subtract decimals
- 6.7 multiply decimals
- 6.8 divide decimals
- 6.9 use knowledge of decimals to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, *5th Edition*
- Fundamental Mathematics, *4th Edition*
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mastering Math for the Building Trades
- Blueprints and Plans for HVAC, *3rd Edition*
- EARAT (Mathematics for Plumber Apprentices: Skill #4)
- Pipefitter's Math Guide

Technical Resources:

- Individual Learning Module 060306d Plumber – Grades and Elevations - Trade Mathematics and Science - Third Period
- Individual Learning Module 060107a Plumber - Applied Mathematics - Math and Science - First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter Applied Mathematics Trade Mathematics and Science (Imperial and SI) - First Period
- Pipefitters Handbook

Online Resources:

- <http://mathforum.org/%7esarah/hamilton/>
- <http://www.khake.com/page47.html>
- <http://xpmath.com/careers/jobsresult.php?groupID=7&jobID=16>

PM7 Use Percent

Upon completion of this objective, learners will be able to:

- 7.1 use formulae to calculate percent
- 7.2 use knowledge of percent to solve problems

Non-contextualized Resources:

- Introductory Technical Mathematics, *5th Edition*
- Fundamental Mathematics, *4th Edition*
- Fundamentals of Mechanical and Electrical Mathematics
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- EARAT (Mathematics for Plumber Apprentices: Skill #5)

Technical Resources:

- Individual Learning Module 060301c Plumber – Approved Effluent and Sewage Treatment Components - Private Sewage Disposal Systems - Third Period
- Individual Learning Module 060306d Plumber – Grades and Elevations - Trade Math and Science - Third Period
- Individual Learning Module A070305c Steamfitter-Pipefitter – Carbon and Alloy Steels and Alloy Steel Filler Metals-SMAW Two - Third Period
- Individual Learning Module 060107b Plumber – Perimeters, Areas, Percentage and Grade - Math and Science - First Period

Online Resources:

- <http://www.khake.com/page47.html>
- <http://xpmath.com/careers/jobsresult.php?groupID=7&jobID=16>

PM8 Use Conversion

Upon completion of this objective, learners will be able to:

- 8.1 explain the purpose of mathematical conversion
- 8.2 convert among fractions, decimals and percent
- 8.3 use automatic recall of decimal and percent equivalents of common fractions
- 8.4 use knowledge of conversion to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, *5th Edition*
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Pipefitter's Math Guide
- Mastering Math for the Building Trades
- EARAT (Mathematics for Plumber Apprentices: Skill #6)
- Introduction to Plumbing Math (Module 02104-05)

Technical Resources:

- Individual Learning Module 060107a Plumber Applied Mathematics (Math and Science) - First Period
- Individual Learning Module 060107b Plumber – Perimeters, Areas, Percentage and Grade - Math and Science - First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter - Applied Mathematics - Trade Mathematics and Science (Imperial and SI) - First Period

Online Resources:

- <http://www.khake.com/page47.html>
- <http://xpmath.com/careers/jobsresult.php?groupID=7&jobID=16>

PM9 Use Measurement Systems

Upon completion of this objective, learners will be able to:

- 9.1 demonstrate uses of specific measurements
- 9.2 perform conversions within the Metric Measurement System
- 9.3 perform conversions within the Imperial Measurement System
- 9.4 perform conversions between the Metric and Imperial Measurement Systems
- 9.5 perform time conversions
- 9.6 use knowledge of conversion to solve problems

Note: Emphasis should be made on temperature conversion.

Non-contextualized Resources:

- Fundamentals of Mechanical and Electrical Mathematics (Chapter 8)
- Introductory Technical Mathematics, 5th Edition (Units 8 & 9)
- Math to Build On - A Book for Those Who Build
- Measurement and Calculation for the Trades
- Pre-Apprentice Training - A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, 7th Edition
- Individual Learning Module 060107a Plumber – Applied Mathematics - Math and Science - First Period
- EARAT (Mathematics for Plumber Apprentices: Skill # 8)
- EARAT (Mathematics for Plumber Apprentices: Skill # 9)
- EARAT (Mathematics for Plumber Apprentices: Skill # 10)
- Introduction to Plumbing Math (Module 02104-05)
- Blueprints and Plans for HVAC, 3rd Edition

Technical Resources:

- IPT's Metal Trades and Welding Handbook
- Modern Plumbing (Chapter 4 & 6) (Instructor's Manual and Job Practice Manual)
- Pipefitters Handbook
- Individual Learning Module 060107c Plumber – Temperature and Heat - Math and Science - First Period
- Individual Learning Module 060107d Plumber – Matter, Density and Relative Density - Math and Science - First Period

- Individual Learning Module 060102c Plumber – Iron Pipe and Fittings – Tools and Materials - First Period
- Individual Learning Module 060107d Plumber – Matter, Density and Relative Density - Math and Science - First Period
- Individual Learning Module 070107c Steamfitter-Pipefitter – Temperature and Heat Calculations - Trade Mathematics and Science (Imperial and SI) - First Period
- Individual Learning Module 070106a Steamfitter-Pipefitter – Drawing Tools - Blueprint Reading and Drawings - First Period
- Individual Learning Module 070106b Steamfitter-Pipefitter – Introduction to Drawing - Blueprint Reading and Drawings - First Period
- Individual Learning Module 070107c Steamfitter-Pipefitter – Temperature and Heat Calculations - Trade Mathematics and Science (Imperial and SI) - First Period
- Individual Learning Module 070107d Steamfitter-Pipefitter – Properties of Matter - Trade Mathematics and Science (Imperial and SI) - First Period
- Individual Learning Module 070201i Steamfitter-Pipefitter – Boiler, Low-Temperature Hot Water Piping and Trim - Low-Temperature Heating Systems - Second Period
- Individual Learning Module 060301c Plumber – Approved Effluent and Sewage Treatment Components – Private Sewage Disposal systems- Third Period
- Individual Learning Module 060306d Plumber – Grades and Elevations - Trade Mathematics and Science - Third Period

Online Resources:

- <http://www.khake.com/page47.html>
- <http://xpmath.com/careers/jobsresult.php?groupID=7&jobID=16>

PM10 Use Rate, Ratio and Proportion

Upon completion of this objective, learners will be able to:

- 10.1 describe the differences among rate, ratio and proportion
- 10.2 give examples of how rate, ratio and proportion are used in the trade
- 10.3 write numbers as proportions
- 10.4 use knowledge of rate to solve problems
- 10.5 use knowledge of ratio to solve problems
- 10.6 use knowledge of proportion to solve problems

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 1 (Foundations)
- Introductory Technical Mathematics, *5th Edition*
- Fundamental Mathematics, *4th Edition*
- Measurement and Calculation for the Trades
- Pre-Apprentice Training - A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- EARAT (Mathematics for Plumber Apprentices: Skill # 7)
- Mathematics for Plumbers and Pipefitters, *7th Edition*

Technical Resources:

- Individual Learning Module 070106b Steamfitter-Pipefitter – Introduction to Drawing - Blueprint Reading and Drawings - First Period
- Individual Learning Module 060306d Plumber – Grades and Elevation – Trade Math and Science - Third Period
- Individual Learning Module 070308d Steamfitter-Pipefitter – Piping Spools - Blueprint Reading, Sketching, and Drawing- Fourth Period

Online Resources:

- <http://www.khake.com/page47.html>
- <http://www.mathleague.com/help/ratio/ratio.htm#ratio>
- <http://xpmath.com/careers/jobsresult.php?groupID=7&jobID=16>

PM11 Use Square Root and Exponents

Upon completion of this objective, learners will be able to:

- 11.1 determine the square root of positive numbers that are perfect squares
- 11.2 determine approximate square root of positive numbers that are not perfect squares
- 11.3 use knowledge of square root to solve problems
- 11.4 use knowledge of exponent laws to solve problems
- 11.5 determine significant digits
- 11.6 use knowledge of scientific notation to solve problems

Non-contextualized Resources:

- Introductory Technical Mathematics, *5th Edition*
- Fundamentals of Mechanical and Electrical Mathematics
- Math to Build On-A Book for Those Who Build
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, *7th Edition*
- Pipefitter's Math Guide
- Mastering Math for the Building Trades

Technical Resources:

- Individual Learning Module 060107e Plumber – Pressure and Atmosphere - Math and Science - First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter – Pressure and Atmosphere - Trade Mathematics and Science (Imperial and SI)- First Period
- Individual Learning Module 060207b Plumber – Pressure and Flow of Gases, Buoyancy and Water Properties - Math and Science - Second Period
- Individual Learning Module 070202a Steamfitter-Pipefitter – Rigging Procedures: Planning, Weights, Jacks and Tuggers - Rigging and Material Handling - Second Period
- Individual Learning Module 060306b Plumber – Square Roots, Piping Offsets and Fitting Allowance - Trade Math and Science - Third Period
- Individual Learning Module 060406a Plumber – Related Subjects- Fourth Period
- Pipefitters Handbook

Online Resources:

- <http://mathforum.org/%7esarah/hamilton/>
- <http://www.khake.com/page47.html>
- <http://www.kutasoftware.com/free.html>

PM12 Solve Equations

Upon completion of this objective, learners will be able to:

- 12.1 write variable expressions and equations from sentences
- 12.2 simplify variable expressions
- 12.3 write equations from sentences
- 12.4 solve one-step equations
- 12.5 solve two-step equations
- 12.6 solve multi-step equations

Non-contextualized Resources:

- NWT Apprenticeship Support Materials Module 3 (Variables and Equations)
- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, *5th Edition*
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, *7th Edition*
- Blueprints and Plans for HVAC, *3rd Edition*

Technical Resources:

- Individual Learning Module 070202a Steamfitter-Pipefitter - Rigging Procedure: Planning, Weights, Jacks and Tuggers - Rigging and Material Handling - Second Period
- Individual Learning Module 060306d Plumber – Grades and Elevations - Trade Mathematics and Science - Third Period
- Individual Learning Module 070201p Steamfitter-Pipefitter - Heat Transfer Equipment and Piping - Hydronic Heating, Cooling and Water Conditioning - Third Period
- Individual Learning Module 070307b Steamfitter-Pipefitter- Trade Science - Trade Math and Science - Fourth Period

Online Resources:

- <http://www.khake.com/page47.html>
- <http://www.kutasoftware.com/free.html>

PM13 Use Trade-Related Formulae

Upon completion of this objective, learners will be able to:

- 13.1 identify formulae common to the trade
- 13.2 solve problems using formulae as written
- 13.3 solve problems by rearranging formulae

General Contextualized and Technical Resources:

- Mathematics for Plumbers and Pipefitters, *7th Edition*
- Evaluating Academic Readiness for Apprenticeship Training for Plumber Apprentices- Mathematical Skill #11 (Manipulation of Variables)
- Individual Learning Module 060107f Plumber - Transfer of Heat and the Effects of Heat- Math and Science- First Period
- Pipefitters Handbook
- IPT's Metal Trades and Welding Handbook

Perimeter, Area, Circumference

Non-contextualized Resources:

- Math to Build On - A Book for Those Who Build
- Introductory Technical Mathematics, *5th Edition*
- Measurement and Calculation for the Trades

Contextualized Resources:

- NWT Apprenticeship Support Materials Module 4 (Measuring Time, Shapes, and Space)
- Formulas at Work (SkillPlan)
- Applied Math - Plumbing Level Three (Module 02301-06)
- Pipefitting Trade Math- Pipefitting Level Two (Module 08204-06)
- Blueprints and Plans for HVAC, *3rd Edition*

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor's Manual and Job Practice Manual)
- Individual Learning Module 070107d Steamfitter-Pipefitter – Pressure and atmosphere - Trade Mathematics and Science (Imperial and SI) - First Period
- Individual Learning Module 070201I Steamfitter-Pipefitter – Pipe Bending - Low-Temperature Heating Systems - Second Period
- Individual Learning Module 070107b Steamfitter-Pipefitter or 060107b Plumber – Perimeters, Areas, Percentage, and Grade - Trade Mathematics and Science (Imperial and SI) - First Period
- Pipefitters Handbook

Volume and Surface Area**Non-contextualized Resources:**

- Introductory Technical Mathematics, *5th Edition*
- Math to Build On - A Book for Those Who Build
- Measurement and Calculation for the Trades
- Formulas at Work (SkillPlan)

Contextualized Resources:

- Applied Math - Plumbing Level Three (Module 02301-06)
- Mathematics for Plumbers and Pipefitters, *7th Edition*
- Pipefitting Trade Math - Pipefitting Level Two (Module 08204-06)
- Blueprints and Plans for HVAC, *3rd Edition*

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor's Manual and Job Practice Manual)
- Pipefitters Handbook
- Individual Learning Module 070107d Steamfitter-Pipefitter – Properties of Matter - Trade Mathematics and Science (Imperial and SI) - First Period
- Individual Learning Module 060107d Plumber – Matter, Density and Relative Density Math and Science - First Period
- Individual Learning Module 060207a Plumber – Volumes, Capacities, and 45° Offsets Math and Science - Second Period
- Individual Learning Module 070205a Steamfitter-Pipefitter – Volumes and Capacities Math and Science - Second Period
- Individual Learning Module 060306a Plumber - Volumes, Capacities and Surface Areas - Trade Math and Science - Third Period
- Individual Learning Module 070407a Steamfitter-Pipefitter – Trade Mathematics and Science - Fourth Period

Pythagorean Theorem

Learners should be able to apply the Pythagorean Theorem to determine whether or not a triangle is a right triangle; to determine the measure of the third side of a right triangle when the measures are given for the two other sides; and to determine the distance between two points on a coordinate plane.

Non-contextualized Resources:

- Math to Build On-A Book for Those Who Build
- Measurement and Calculation for the Trades
- Introductory Technical Mathematics, *5th Edition*
- Formulas at Work (SkillPlan)

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, *7th Edition*
- EARAT (Mathematics for Plumber Apprentices: Skill #12)
- Pipefitting Trade Math - Pipefitting Level Two (Module 08204-06)
- Pipefitters Math Guide

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor's Manual and Job Practice Manual)
- Individual Learning Module 060406a Plumber-related Subjects - Fourth Period
- Plumbing Math Two - Plumbing Level Two (Module 02201-05)
- Individual Learning Module 060207a Plumber – Volumes, Capacities and 45° Offsets - Math and Science - Second Period
- Individual Learning Module 060306b Plumber – Square Roots, Piping Offsets and Fitting Allowance - Trade Mathematics and Science - Third Period

Online Resources

- <http://xpmath.com/careers/jobsresult.php?groupID=7&jobID=16>
- <http://www.swtc.edu:8082/mscenter/tutorial.htm#Formulas>

PM14 Use Estimation

Upon completion of this objective, learners will be able to:

- 14.1 identify estimation rules
- 14.2 use estimation rules to solve single-step problems
- 14.3 use estimation rules to solve multi-step problems

Non-contextualized Resources:

- Fundamental Mathematics, *4th Edition*
- NWT Apprenticeship Support Materials Module 4 (Measuring Time, Shapes and Space)
- Introductory Technical Mathematics, *5th Edition*

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, *7th Edition*

PM15 Use Angles

Upon completion of this objective, learners will be able to:

- 15.1 identify various types of angles
- 15.2 compare angles common to the trade
- 15.3 accurately measure angles
- 15.4 use knowledge of angles to solve problems

Non-contextualized Resources:

- Introductory Technical Mathematics, *5th Edition*
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, *7th Edition*
- EARAT (Mathematics for Plumber Apprentices: Skill #12)
- Math to Build On-A Book for Those Who Build
- Pipefitter's Math Guide
- Mastering Math for the Building Trades
- Blueprints and Plans for HVAC, *3rd Edition*

Technical Resources:

- IPT's Metal Trades and Welding Handbook
- Modern Plumbing (Chapter 4) (Instructor's Manual and Job Practice Manual)
- Pipefitters Handbook
- Individual Learning Module 060108a Plumber – Introduction to Sketching and Drawing - Blueprint Reading - First Period
- Individual Learning Module 060108c Plumber – Single Line drawing and Blueprint Interpretation - First Period
- Individual Learning Module A070105b Steamfitter-Pipefitter – Shop/Lab Practices: SMAW Welds on Mild Steel - Welding- First Period
- Individual Learning Module 070106a Steamfitter-Pipefitter – Drawing Tools- Blueprint Reading and Drawings - First Period
- Individual Learning Module 070106b Steamfitter-Pipefitter – Introduction to Drawing - Blueprint Reading and Drawings - First Period
- Individual Learning Module 060205b Plumber – Rigging and Hoisting - Practical Applications - Second Period

- Individual Learning Module 060207a Plumber –Volumes, Capacities, and 45° Offsets Math and Science- Second Period
- Individual Learning Module 070407a Steamfitter-Pipefitter – Trade Mathematics and Science - Fourth Period
- Individual Learning Module 070102i Steamfitter-Pipefitter – Pipe Bending Theory
- Individual Learning Module 070201i Steamfitter-Pipefitter – Expansion and Contraction Control - Low-Temperature Heating Systems - Second Period
- Individual Learning Module 070202b Steamfitter-Pipefitter – Rigging Procedures: Slings and Hoisting Equipment Hardware - Rigging and Material Handling - Second Period

Online Resources:

- <http://mathforum.org/%7esarah/hamilton/>
- <http://www.khake.com/page47.html>
- <http://www.math-drills.com/orderofoperations.shtml>
- <http://xpmath.com/careers/jobsresult.php?groupID=7&jobID=16>
- <http://www.ibd.ab.ca/files/Numeracy@work-sample.pdf> (Calculating offsets)

PM16 Use Geometric Shapes

Upon completion of this objective, learners will be able to:

- 16.1 identify geometric shapes
- 16.2 use knowledge of geometric shapes to solve problems

Non-contextualized Resources:

- Introductory Technical Mathematics, *5th Edition*
- Measurement and Calculation for the Trades
- Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Contextualized Resources:

- Mathematics for Plumbers and Pipefitters, *7th Edition*
- Math to Build On-A Book for Those Who Build

Technical Resources:

- IPT's Metal Trades and Welding Handbook
- Modern Plumbing (Chapter 4) (Instructor's Manual and Job Practice Manual)
- Pipefitters Handbook
- Individual Learning Module 060108a Plumber – Introduction to Sketching and Drawing- Blueprint Reading - First Period
- Individual Learning Module 070106a Steamfitter-Pipefitter – Drawing Tools- Blueprint Reading and Drawings - First Period
- Individual Learning Module 070106b Steamfitter-Pipefitter – Introduction to Drawing- Blueprint Reading and Drawings - First Period
- Individual Learning Module 070106c Steamfitter-Pipefitter – Isometric and Oblique Drawings - Blueprint Reading and Drawings - First Period
- Individual Learning Module 060108c Plumber – Single Line Drawing and Blueprint Interpretation - First Period
- Individual Learning Module 070107e Steamfitter-Pipefitter – Pressure and the Atmosphere- Trade Mathematics and Science (Imperial and SI) - First Period
- Individual Learning Module 070102i Steamfitter-Pipefitter – Pipe Bending Theory
- Individual Learning Module 070201i Steamfitter-Pipefitter – Expansion and Contraction Control - Low-Temperature Heating Systems - Second Period
- Individual Learning Module 070202a Steamfitter-Pipefitter – Rigging Procedures: Planning, Weights, Jacks and Tuggers - Rigging and Material Handling - Second Period
- Individual Learning Module 060406a Plumber-related Subjects - Plumbing Related Subjects - Fourth Period

- Individual Learning Module 070206c Steamfitter-Pipefitter – Piping Offsets Part A – Blueprint Reading, Sketching and Drawing - Third Period
- Blueprints and Plans for HVAC, *3rd Edition*
- Individual Learning Module 070107b Steamfitter-Pipefitter or 060107b Plumber – Perimeters, Areas, Percentage, and Grade - Trade Mathematics and Science (Imperial and SI) - First Period
- Individual Learning Module 060306b Plumber – Square Roots, Piping Offsets and Fitting Allowance - Trade Math and Science - Third Period
- Individual Learning Module 060306a Plumber – Volumes, Capacities, and Surface Areas - Trade Math and Science - Third Period

Online Resources:

- <http://www.tpub.com/math2/index.htm>
- <http://www.khake.com/page47.html>
- <http://xpmath.com/careers/jobsresult.php?groupID=7&jobID=16>

PM17 Use Trigonometry

Upon completion of this objective, learners will be able to:

- 17.1 identify the value of trigonometry in the trade
- 17.2 set up trigonometric ratios
- 17.3 use trigonometric functions to solve problems

Non-contextualized Resources:

- Fundamentals of Mechanical and Electrical Mathematics
- Introductory Technical Mathematics, *5th Edition* (Section VII)
- Measurement and Calculation for the Trades
- NWT Apprenticeship Support Materials Module 4 (Measuring Time, Shapes, and Space)

Contextualized Resources:

- Math to Build On-A Book for Those Who Build
- Pipefitters Math Guide

Technical Resources:

- Modern Plumbing (Chapter 4) (Instructor's Manual and Job Practice Manual)
- Advanced Trade Math- Pipefitting Level Three - (Module 08304-07)
- Pipefitters Handbook
- Individual Learning Module 070205b Steamfitter-Pipefitter – Miter Elbow- Third Period
- Individual Learning Module 070207g Steamfitter-Pipefitter – Stainless Steel Miter- Blueprint Reading, Sketching, and Drawing - Third Period
- Individual Learning Module 070206e Steamfitter-Pipefitter – Piping Offsets - Part A - Blueprint Reading, Sketching, and Drawing - Third Period
- Individual Learning Module 060207a Plumber – Volumes, Capacities, and 45° Offsets Math and Science - Second Period
- Individual Learning Module 060306b Plumber – Square Roots, Piping Offsets and Fitting Allowance - Trade Mathematics and Science - Third Period
- Individual Learning Module 070307a Steamfitter-Pipefitter – Trade Math - Trade Mathematics and Science - Fourth Period

Online Resources:

- <http://www.tpub.com/math2/index.htm>
- <http://www.swtc.edu:8082/mscenter/tutorial.htm#Introduction%20to%20Trigonometry>
- <http://www.onlinemathlearning.com/basic-trigonometry.html>
- <http://mathforum.org/%7esarah/hamilton/>
- <http://www.khake.com/page47.html>
- http://www.funmaths.com/worksheets/math_trigonometry_05.htm
- <http://www.xpmath.com/exercises/files/sincos.pdf>
- <http://www.xpmath.com/exercises/files/tan.pdf>

Appendix A

Resource Materials:

Alberta Individual Learning Modules for Plumber

Alberta Apprenticeship and Industry Training, 1998

Tel: 1-800-232-7215

<http://www.tradesecrets.gov.ab.ca>***Alberta Individual Learning Modules for Steamfitter-Pipefitter***

Alberta Apprenticeship and Industry Training, 1998

Tel: 1-800-232-7215

<http://www.tradesecrets.gov.ab.ca>***Blueprints and Plans for HVAC, 3rd Edition***

Frank Miller, Wilma Miller and Joseph Moravek

Delmar Cengage Learning, 2008

ISBN: 13-978-1-4283-3520-2

Evaluating Academic Readiness for Apprenticeship Training (EARAT)

Mathematics for Plumber Apprentices

Workplace Support Services Branch

Ontario Ministry of Training, Colleges and Universities, October 2000

Tel: 416-325-2929 or 1-800-387-5514

Email: info@edu.gov.on.ca***Formulas at Work: Tradesworkers on the Job***

Sue Grecki

SkillPlan: BC Construction Industry Skills Improvement Council, 2007

ISBN: 978-0-9739232-6-1

www.skillplan.ca***Fundamental Mathematics 4th Edition***

Marvin L. Bittinger

Pearson Education Inc., 2007

ISBN: 0-321-31907-9

Fundamentals of Mechanical and Electrical Mathematics

National Centre for Construction Education and Research

Prentice Hall Inc., 1996

ISBN: 0-13-910142-X

Introduction to Plumbing Math (Module 02104-05)***Plumbing Math Two (Module 02201-05)******Applied Math (Module 02301-06)***

National Center for Construction Education and Research

Contren Learning Series

Prentice Hall Inc., 2005

ISBN: 0-13-160040-0; 0-13-168302-0; 0-13-229269-6

Introductory Technical Mathematics, 5th Edition

Robert Smith and John C. Peterson

Thomson Delmar Learning, 2007

ISBN: 1-4180-1543-1

www.delmarlearning.com

IPT's Metal Trades and Welding Handbook

Ronald G. Garby and Bruce J. Ashton

IPT Publishing and Training Ltd., 1993

ISBN: 978-0-92855-19-5

Mastering Math for the Building Trades

James Gerhart

McGraw-Hill, 2000

ISBN: 0-07-136023-9

Math to Build On - A Book for Those Who Build

Johnny and Margaret Hamilton

Construction Trades Press, 1993

ISBN: 0-9624197-1-0

www.pipefitter.com

Mathematics for Plumbers and Pipefitters 7th Edition

Lee Smith

Thomson Delmar Learning, 2008

ISBN: 1-4283-0461-4

Measurement and Calculation for the Trades

Sue Grecki and Bob Whitaker

SkillPlan: BC Construction Industry Skills Improvement Council, 2006

ISBN: 0-9685027-9-2

www.skillplan.ca

Modern Plumbing

E. Keith Blankenbaker

The Goodheart-Willcox Company Inc., 2005

ISBN: 13-978-1-59070-351-9

Modern Plumbing, Job Practice Manual

Charles H. Owenby
The Goodheart-Willcox Company Inc., 2005
ISBN: 1-59070-350-2

Modern Plumbing, Instructor's Manual

E. Keith Blankenbaker and Charles H. Owenby
The Goodheart-Willcox Company Inc., 2005
ISBN: 13-978-1-59070-352-6

NWT Apprenticeship Support Materials Math

Thomas O'Connor
Genesis Group Ltd., Yellowknife, NWT, 2003

Pipefitters Handbook, 3rd Edition

Forrest R. Lindsey
Industrial Press Inc.
ISBN: 978-0-8311-3019-0

Pipefitter's Math Guide

Johnny E. Hamilton
Construction Trades Press, 1989
ISBN: 0-9624197-0-2
www.pipefitter.com

Pipefitting Trade Math (Module 08204-06)***Advanced Trade Math (Module 08304-07)***

National Center for Construction Education and Research
Contren Learning Series
Prentice Hall, 2007
ISBN: 0-13-613599-4; 0-13-614630-9

Pre-Apprentice Training-A Test Preparation Manual for the Skilled Trades

Jack Martin and Mary Serich
Jack Martin and Associates, 2006
ISBN: 0-9649530-1-3

All online resources listed in this document were operational at time of publication.

Oral Communication (OC) Learning Outcome: Learners will perform tasks which use speech to give and exchange thoughts and information.

OC1 Demonstrate an Understanding of Oral Communication	1.1 Differentiate between oral and other forms of communication	1.2 Identify purpose of oral communication	1.3 Identify the benefits of effective oral communication	1.4 Identify barriers to effective oral communication	1.5 Identify the risks associated with ineffective oral communication	1.6 Outline ways to reduce the risk of ineffective communication
OC2 Communicate Effective Messages	2.1 Identify audience	2.2 Identify the purpose of communicating effective messages	2.3 Organize thoughts and ideas	2.4 Communicate effectively to a variety of audiences		
OC3 Listen Effectively	3.1 Identify the difference between listening and active listening	3.2 Identify the purpose of effective listening	3.3 Identify active listening strategies	3.4 Implement active listening strategies		
OC4 Respond to Oral Communication	4.1 Identify the main idea	4.2 Interpret verbal messages	4.3 Clarify received verbal messages	4.4 Respond appropriately to verbal messages		

Learners will perform tasks which use speech to give and exchange thoughts and information

Introduction

Success in technical training and effective job performance requires strong Essential Skills. Although all Essential Skills contribute to success, this guide is intended to help apprentices develop positive oral communication (OC) for their trade. Competence in oral communication provides the foundation for better performance in technical training, both on the job and when mentoring new apprentices.

Strong oral communication skills are required in every occupation. In fact, many surveys indicate that it is one of the most highly valued skills among employers as it is intimately tied to everyday workplace functions. Oral communication in trade occupations is usually presented face-to-face, by telephone, or by two-way radio with a number of factors affecting the transfer of the message.

The following guide is an introduction to the basic principles and methods of oral communication with an emphasis on the importance of speaking, listening and interacting in the context of customer service and interpersonal communication.

A list of resources (See Appendix A) has been outlined for each objective in the Oral Communication curriculum framework and, where possible, includes online website materials that complement these resources. All information is presented in a generic manner; the contextualization to specific trades will be found in the expected tasks of each trade, determined by the instructor.

The list of resources has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver their content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.

Oral Communication in Trades Occupations

To make the most of technical training, apprentices need to develop strategies for effective listening, as well as the confidence and speaking skills to ask for help. These same strategies are used in the workplace to interact with co-workers, supervisors, workers in other trades, suppliers and customers. Understanding the many elements in the communications process helps apprentices send clear messages and understand the messages received.

Trades people communicate orally on a daily basis to complete job tasks. The complexity of these tasks, according to Human Resources and Skills Development Canada's Essential Skills Profiles (<http://srv108.services.gc.ca/>), varies slightly

among the thirteen trades outlined in the Trade Essentials project (See Curriculum Guidebook). All thirteen trades describe the least complex oral communication tasks as those containing some or all of the following characteristics:

- Limited oral communication demands
- Narrow range of subject matter
- Familiar topic
- One main issue
- Factual, literal or concrete language
- Narrow range of content and context-specific or technical vocabulary
- Clearly defined role of speaker
- Interaction with one person at a time
- Low risk
- Brief exchange (less than 10 minutes)

The most difficult tasks vary among the trades. The most complex tasks performed by cooks, welders, carpenters, automotive service technicians, steamfitters-pipefitters, cabinetmakers, machinists, industrial and construction electricians and metal fabricators contain some or all the following characteristics:

- Extensive oral communication demands
- Significant range of subject matter
- Professional, organizational, theoretical social issues
- Abstract and conceptual language
- Extensive range of technical vocabulary and idiom
- Complex and detailed information content
- Unpredictable context
- Various communication venues used
- Significant range of formats and styles
- Communicator may have more than one role
- New and unfamiliar situation and setting
- Medium to extended (30+ minutes) exchange
- Significant noise or interference
- Significant level of risk

The most complex oral communication tasks performed by plumbers, oil burner mechanics and refrigeration and air conditioning mechanics contain some or all of the following characteristics:

- Moderate oral communication demands
- Narrow range of subject matter
- Familiar topic
- Usually one main issue
- Factual or concrete and abstract language

- Moderate range of general and context-specific or technical vocabulary and idiom
- Moderately complex and detailed content
- Less predictable context
- Interaction is frequently one-on-one or with several people
- Give a short talk or give directions to a small group
- Select from a moderate range of formats and styles
- Established rules
- Brief to moderate (10-30 minutes) exchange
- Physical conditions may impede communication
- Moderate level of risk
- May be one-on-one hostility

Upon completion of this course, apprentices will better understand how communication skills impact safety, productivity, job satisfaction and job progression. Effective communication skills will benefit apprentices as they reach journey person status and as they accept additional responsibility for supervising and mentoring new employees.

For specific information and examples of the use of oral communication for each trade, instructors should refer to the Essential Skills Profile and the National Occupational Analysis. It should be noted that, according to HRSDC's Essential Skills profiles, oral communication is one of the most important Essential Skills for cooks, plumbers and automotive service technicians as these tradespeople interact frequently with customers.

Note: It is intended that the oral communication curriculum be embedded in other Essential Skills curricula where possible. Many of the competencies in oral communication and the five other essential skills may be mastered concurrently.

For background information on Oral Communication and how it is used in the trade, visit these sites:

General Online Resources:

Essential Skills Profile and Readers Guide

Human Resources and Skills Development Canada

http://srv108.services.gc.ca/english/general/home_e.shtml

National Occupational Analysis

http://www.red-seal.ca/Site/trades/analyst_e.htm

Teaching Speaking and Listening - a toolkit for practitioners

<http://www.lseducation.org.uk/user/order.aspx?code=060014>

OC1 Demonstrate an Understanding of Oral Communication

Upon completion of this objective, learners will be able to:

- 1.1 differentiate between oral and other forms of communication
 - distinguish between verbal and non-verbal communication
- 1.2 identify the purpose of oral communication
- 1.3 identify the benefits of effective oral communication
 - project a professional image through oral communication
- 1.4 identify barriers to effective oral communication
 - identify how the following can produce barriers: sender, listener, content, environment
 - outline personal habits that may interfere with effective oral communication: tone, volume, voice speed, facial expression, eye contact, etc.
- 1.5 identify the risks associated with ineffective oral communication
- 1.6 outline ways to reduce the risk of ineffective oral communication

Suggested Strategies and Activities:

- Hold a general discussion on benefits of effective oral communication
- Ask learners for examples of workplace communication, both effective and ineffective, and the consequences of each
- Refer to Essential Skills profile for the trade and find examples of the various types of communication and their purpose
- Discuss the factors that determine whether the communication is simple or complex
- Explain the elements of communication
- Discuss the difference between, and the importance of, both verbal and non-verbal communication
- Discuss specific, common barriers as they relate to the trade
- Provide learners with an opportunity to assess areas of strength and those areas where they should improve
- Establish some rules for effective communication in class
- Have learners reflect upon communicative challenges in everyday life

Resources:

- Applied Communication Skills for the Construction Trades
- Tools for Success: *Soft Skills for the Construction Industry*
- Business English and Communication, 5th Canadian Edition

- Effective Workplace Communication, *3rd Edition*
- Communicating in the Workplace, *6th Canadian Edition*
- HVACR 101 (Chapter 10)

Online Resources:

- <https://www.lseducation.org.uk/user/order.aspx?code=060014> (Teaching speaking and listening; a toolkit for practitioners)
- <http://www.mindtools.com/page8.html> (Mind Tools: Communication Skills)
- <http://www.khake.com/page66.html>
- <https://www.lseducation.org.uk/user/login.aspx?code=078838&P=078838PD&action=pdfdl&src=XOWEB> (Key Skills Support Program: Communication)

OC2 Communicate Effective Messages

Upon completion of this objective, learners will be able to:

- 2.1 identify audience
- 2.2 identify purpose
- 2.3 organize thoughts and ideas
- 2.4 communicate effectively to a variety of audiences
 - use non-verbal techniques to reinforce the verbal message
 - use appropriate terminology
 - communicate one-on-one
 - participate in group discussions
 - present information to groups

Suggested Strategies and Activities:

- Ask learners to identify the different people they speak with at work (i.e., project managers, supervisors, foremen, co-workers, workers in other trades, customers, suppliers)
- Discuss the differences in communicating with each
- Ask learners to think about the jargon, technical language and abbreviations that are used in their trade and the appropriateness of using this language with each audience
- Increase awareness of poor speech habits by creating a list of those that learners have observed
- Identify and discuss significance of non-verbal communication such as facial expression, posture and gestures
- Identify strategies for effective telephone communication, use of cellular telephone, and two-way radio
- Provide opportunities for learners to give instructions in class setting by giving oral instructions to others one-on-one or to the group
- Provide opportunities for engaging learners in discussion
- Encourage speaking in class to increase learner confidence
- Hand out materials on effective participation in meetings/group discussions
- Provide opportunities for learners to share information in the form of a short presentation on a topic that they are comfortable with, using a visual aid such as a picture, sketch or diagram to increase understanding
- Use the process of giving and receiving of feedback as a communication situation
- Create a safe atmosphere for giving and receiving feedback on communication style

- Assign learners the task of leading the class through some of the assigned material

Resources:

- Tools for Success: *Soft Skills for the Construction Industry*
- Applied Communications Skills for the Construction Trades
- Business English and Communication, *5th Canadian Edition*
- Communicating in the Workplace, *6th Canadian Edition*
- HVACR 101 (Chapter 10)
- Effective Workplace Communication, *3rd Edition*

Online Resources:

- <https://www.lseducation.org.uk/user/order.aspx?code=060014> (Teaching speaking and listening; a toolkit for practitioners)
- <https://www.lseducation.org.uk/user/login.aspx?code=078838&P=078838PD&action=pdfdl&src=XOWEB> (Key Skills Support Program: Communication)
- <http://www.mindtools.com/page8.html> (Mind Tools: Communication Skills)
- <http://www.khake.com/page66.html>

OC3 Listen Effectively

Upon completion of this objective, learners will be able to:

- 3.1 identify the difference between listening and active listening
- 3.2 identify the purpose of active listening
- 3.3 identify active listening strategies
- 3.4 implement active listening strategies

Suggested Strategies and Activities:

- Discuss the importance of good listening skills in a variety of situations at work
- Define active listening
- Identify barriers to effective listening
- Have learners think about and monitor their listening skills
- Identify strategies for active listening including paraphrasing, questioning and note-taking
- Practice strategies for active listening
- Encourage learners to implement active listening strategies during training and on the job
- Have learners receive and follow-up on messages and instruction

Resources:

- Effective Workplace Communication, 3rd Edition
- Tools for Success: *Soft Skills for the Construction Industry*
- Applied Communications Skills for the Construction Trades
- Business English and Communication, 5th Canadian Edition
- Communicating in the Workplace, 6th Canadian Edition
- HVACR 101 (Chapter 10)

Online Resources:

- <https://www.lseducation.org.uk/user/order.aspx?code=060014> (Teaching speaking and listening; a toolkit for practitioners)
- <https://www.lseducation.org.uk/user/login.aspx?code=078838&P=078838PD&action=pdfdl&src=XOWEB> (Key Skills Support Program: Communication)
- <http://www.mindtools.com/page8.html> (Mind Tools: Communication Skills)
- <http://www.khake.com/page66.html>
- http://www.cte.uwaterloo.ca/teaching_resources/teaching_tips/tips_challenges/effective_communication.pdf (Teaching Tips)

OC4 Respond to Oral Communication

Upon completion of this objective, learners will be able to:

- 4.1 identify the main idea
- 4.2 interpret verbal messages
 - differentiate among fact, opinion and feeling
 - distinguish between relevant and irrelevant information
 - identify the role of non-verbal messages in oral communication
- 4.3 clarify received messages
 - ask questions to understand
 - summarize and restate information
- 4.4 respond appropriately to verbal messages

Suggested Strategies and Activities:

- Discuss the role of intonation, posture, gestures, tone of voice, facial expression, and eye movement
- Have learners recognize and interpret visual cues (i.e., gestures, facial expression) to help understand messages
- Discuss 'vocally produced noises' (i.e., ah)
- Have learners brainstorm common "vocally produced noises"
- Discuss how emotion can impact oral communication
- Have learners listen and respond to the viewpoints of others by asking relevant questions, offering opinions and/or interpretations
- Use suitable resources for discussion (i.e., newspaper or magazine article on trade-related material)
- Have learners judge what information is relevant in verbal messages and trade-related material

Resources:

- Applied Communication Skills for the Construction Trades
- Tools for Success: *Soft Skills for the Construction Industry*
- Effective Workplace Communication, 3rd Edition
- Business English and Communication, 5th Canadian Edition
- Communicating in the Workplace, 6th Canadian Edition

Online Resources:

- <http://www.khake.com/page66.html>

Appendix A

Resources:

Applied Communications Skills for the Construction Trades

Stephan A. Rigolosi
Pearson Education Inc., 2002
ISBN 0-13-093355-4

Business English and Communication, 5th Canadian Edition

Lyn R. Clark et al
McGraw-Hill Ryerson Limited, 1996
ISBN: 0-07-551777-9 (Teacher's Edition)

Communicating in the Workplace, 6th Canadian Edition

Margaret Dombeck et al
McGraw-Hill Ryerson Limited, 2003
ISBN: 978-0-07090-814-7

Effective Workplace Communications-Skills for Success in Life and on the Job, 3rd Edition

Marsha Ludden
JIST Works, 2007
ISBN: 978-1-59357-433-8
www.jist.com

HVACR 101

Air Conditioning Contractors of America
PHCC Educational Foundation
Refrigeration Service Engineers Society
Delmar CENGAGE Learning, 2009
ISBN: 13-978-1-4180-663-5

Tools for Success - Soft Skills for the Construction Industry, 2nd Edition

National Centre for Construction Education and Research
Pearson Education Inc., 2004
ISBN: 0-13-109194-8

All online resources listed in this document were operational at time of publication.

Computer Use (CU) Learning Outcome: Learners will use computer technology to access and interpret information and to communicate.

**CU1 Use
Computer
Operations**

1.1 Identify the primary components of a computer	1.2 Describe the function of the primary components of a computer	1.3 Start up the computer, monitor, and printer	1.4 Shut down the computer, monitor, and printer	1.5 Log onto a network using a personal password	1.6 Demonstrate basic troubleshooting strategies
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**CU2 Use Word
Processing Skills**

2.1 Open and close software	2.2 Create written documents	2.3 Create tables, graphs, and charts	2.4 Open existing written documents, tables, graphs, and charts	2.5 Save written documents, tables, graphs, and charts	2.6 Preview and print written documents, tables, graphs, and charts
2.7 Copy and move text	2.8 Delete text	2.9 Format text	2.10 Set tabs	2.11 Set margins	2.12 Add and delete headers and footers
2.13 Add and delete page numbers	2.14 Set page layout	2.15 Check and correct spelling	2.16 Check and correct grammar	2.17 Use thesaurus	

**CU3 Use File
Management
Skills**

3.1 Distinguish between files and folders	3.2 Create files and folders	3.3 Save files	3.4 Copy files and folders	3.5 Move files and folders	3.6 Organize files and folders
3.7 Rename files and folders	3.8 Delete files and folders				

**CU4 Use
Spreadsheets**

4.1 Identify the purpose of spreadsheets in the trade	4.2 Interpret information in existing spreadsheets	4.3 Enter data into existing spreadsheets	4.4 Manipulate data within existing spreadsheets	4.5 Create spreadsheets	4.6 Create and copy formulas to perform calculations
4.7 Print spreadsheets	4.8 Print selected parts of spreadsheets				

**CU5 Read and
Write Email
Messages**

5.1 Open messages	5.2 Reply to messages	5.3 Write, send, and forward messages	5.4 Print messages	5.5 Add attachments to messages	5.6 Delete messages
5.7 Create folders	5.8 Move messages to folders	5.9 Delete folders	5.10 Identify and manage common email problems		

**CU6 Use Web
Search Skills**

6.1 Define web browser	6.2 Access a specific website	6.3 Use a search engine	6.4 Evaluate information found on the World Wide Web	6.5 Download information from the World Wide Web	6.6 Copy information from the World Wide Web
6.7 Save information from the World Wide Web	6.8 Share information from the World Wide Web	6.9 Print information from the World Wide Web			

Learners will use computer technology to access and interpret information and to communicate

Introduction

The workforce is constantly changing. Today's employees are highly mobile, expect continuous learning to be an integral part of their job, and are adapting to a technological world. In fact, technology has changed the very fabric of the workplace and, as a result, workers are expected to acquire a broad range of skills if they are to remain current, accurate and competitive. Trades occupations are no exception. For example: automation in plants and factories have demanded an increased knowledge of networking and software use; lathes and cutting tools are often linked to computers; and entrepreneurs require skills in word processing, accounting, e-mail and internet use and database management.

This Computer Use (CU) course has been designed to help workers adapt to this ever-changing society. It is intended for individuals who are inexperienced computer users but who want to gain some hands-on skill and confidence. It assumes no previous knowledge of computers and will provide learners with a broad overview of computer and internet technology. The following major topic areas are explored:

- Computer Operations
- File Management
- Email
- Safe Use of Computers
- Word Processing
- Spreadsheets
- Web Browsing

This following guide outlines a list of recommended resources (see Appendix A) for each objective in the Computer Use curriculum framework and, where possible, includes online website materials that complement these resources. Because computer skills are generic in the workplace, this course is not contextualized to specific trades. Apprentices, however, should be provided with examples of how computers are used in their respective trades. Contextualized website lists are provided in Appendix B.

The list of resources has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver its content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.

Note: The computer use curriculum can be used in one of two ways: as a stand-alone course or embedded in other Essential Skills curriculum. For instance, computer use competencies (i.e., email, word processing) and writing competencies may be mastered concurrently.

CU1 Use Computer Operations

Upon completion of this objective, learners will be able to:

- 1.1 identify the primary components of a computer – monitor, keyboard, mouse, system unit, ports, disk drives, printers
- 1.2 describe the function of the primary components of a computer
- 1.3 start up the computer, monitor and printer
- 1.4 shut down the computer, monitor and printer
- 1.5 log onto a network using a personal password
- 1.6 demonstrate basic troubleshooting strategies
 - protect and care for flash drives, CD ROMS and other media
 - clean computer components
 - maintain back-up copies of documents
 - perform basic maintenance

Resources:

- Essential Skills for Digital Literacy - IC3 Module A ~ Courseware 2105-2 - Computing Fundamentals using Windows XP

Online Resources:

- www.ctdlc.org/remediation/indexComputer.html
- www.homepages.ed.ac.uk/calarks/arks/materials.html
- www.functionx.com/windows/Lesson01.htm
- www.bcot1.com/

CU2 Use Word Processing Skills

Upon completion of this objective, learners will be able to:

- 2.1 open and close software
- 2.2 create written documents
- 2.3 create tables, graphs and charts
- 2.4 open existing written documents, tables, graphs and charts
- 2.5 save written documents, tables, graphs and charts
- 2.6 preview and print written documents, tables, graphs and charts
- 2.7 copy and move text
- 2.8 delete text
- 2.9 format text
 - change font
 - highlight text
 - italicize, bold and underline text
- 2.10 set tabs
- 2.11 set margins
- 2.12 add and delete headers and footers
- 2.13 add and delete page numbers
- 2.14 set page layout
- 2.15 check and correct spelling
- 2.16 check and correct grammar
- 2.17 use thesaurus

Resources:

- Essential Skills for Digital Literacy IC3 Module B ~ Courseware 2109-2 - Key Applications using Microsoft Office 2003

Online Resources:

- <http://www.baycongroup.com/wlesson0.htm>
- www.ctdlc.org/remediation/indexWord.html
- www.shaunakelly.com/word/concepts/starttyping/index.html
- www.baycongroup.com/tutorials.htm
- www.itrainonline.org/itrainonline/english/computers.shtml
- www.homepages.ed.ac.uk/calarks/arks/materials.html
- <http://www.hilc.ns.ca/downloads/pdfs/resources/TheESLComputerBookWord2003.pdf>
- www.nald.ca/library/learning/WPerfect/WP8.pdf
- www.bcot1.com/

CU3 Use File Management Skills

Upon completion of this objective, learners will be able to:

- 3.1 distinguish between files and folders
- 3.2 create files and folders
- 3.3 save files
- 3.4 copy files and folders
- 3.5 move files and folders
- 3.6 organize files and folders
- 3.7 rename files and folders

Resources:

- Essential Skills for Digital Literacy - IC3 Module A ~ Courseware 2105-2 - Computing Fundamentals Using Windows XP

Online Resources:

- www.onlinecomputertips.com/tutorials/file_mgmt.html
- www.inet4.swtjc.net/nmasters/Orientation/Topic05.htm
- www.cter.ed.uiuc.edu/tutorials/filemanagmt/
- www.facweb.furman.edu/~pecoy/mfl195/tutorial/index.htm
- www.bcot1.com/

CU4 Use Spreadsheets

Upon completion of this objective, learners will be able to:

- 4.1 identify the purpose of spreadsheets in the trade
- 4.2 interpret information in existing spreadsheets
- 4.3 enter data into existing spreadsheets
- 4.4 manipulate data within an existing spreadsheet
- 4.5 create a spreadsheet
- 4.6 create and copy formulas to perform calculations
- 4.7 print spreadsheets
- 4.8 print selected parts of spreadsheets

Resources:

- Essential Skills for Digital Literacy - IC3 Module B ~ Courseware 2109-2 - Key Applications Using Microsoft Office 2003

Online Resources:

- <http://www.baycongroup.com/el0.htm>
- www.homepages.ed.ac.uk/calarks/arks/Materials/it2001/Database_2001.pdf
- <http://www.swtc.edu:8082/mscenter/tutorial.htm#Editing%20in%20Excel>
- www.nald.ca/CLR/Excel2k2/Excel2k2.pdf
- www.bcot1.com/

CU5 Read and Write Email Messages

Upon completion of this objective, learners will be able to:

- 5.1 open messages
- 5.2 reply to messages
- 5.3 write, send, and forward messages
- 5.4 print messages
- 5.6 add attachments to messages
- 5.7 delete messages
- 5.8 create folders
- 5.9 move messages to folders
- 5.10 delete folders
- 5.11 identify and manage common e-mail problems

Resources:

- Essential Skills for Digital Literacy - IC3 Module C ~ Courseware 2118-2 - Living Online Using Windows XP
- Tools for Success Soft Skills for the Construction Industry, *2nd Edition*, Module 6
- Effective Workplace Communications - Skills for Success in Life and on the Job, *3rd Edition* (Chapter 7)

Online Resources:

- www.ctdlc.org/remediation/indexe-mail.html (tutorial)
- www.colc.co.uk/new/index.html (tutorial)
- www.homepages.ed.ac.uk/calarks/arks/Materials/it2001/e-mail.pdf
- www.misa.ns.ca/downloads/pdfs/resources/newESLComputerBookTheInternet.pdf
- www.bcot1.com/

CU6 Use Web Search Skills

Upon completion of this objective, learners will be able to:

- 6.1 define web browser
- 6.2 access a specific website
- 6.3 use a search engine
- 6.4 evaluate information found on the World Wide Web
- 6.5 download information from the World Wide Web
- 6.6 copy information from the World Wide Web
- 6.7 save information from the World Wide Web
- 6.8 share information from the World Wide Web
- 6.9 print information from the World Wide Web

Resources:

- Essential Skills for Digital Literacy - IC3 Module C ~ Courseware 1103-1 - Living Online Using Windows XP
- Applied Communication Skills for the Construction Trades (Module 6)

Online Resources:

- www.ctdlc.org/remediation/indexWeb.html (tutorial)
- www.colc.co.uk/new/index.html (tutorial)
- www.homepages.ed.ac.uk/calarks/arks/Materials/it2001/internet_explorer.pdf
- www.nald.ca/CLR/Internet/internet.pdf
- www.bcot1.com/
- http://www.newbie.org/internet_explorer/

General Search Engines:

- www.a9.com (Powered by Amazon)
- www.google.ca/ (Google Canada)
- www.live.com/ (MSN Search)
- ca.yahoo.com/?p=us (Yahoo)

Appendix A

Resources:

Effective Workplace Communications - Skills for Success in Life and on the Job, 3rd Edition

Marsha Ludden

JIST Works, 2007

ISBN: 978-1-59357-433-8

www.jist.com

Essential Skills for Digital Literacy - IC3 Module A ~ Courseware 2105-2 - Computing Fundamentals Using Windows XP

CCI Learning Solutions Inc., 2004

ISBN: 1-55332-086-7

www.ccilearning.com

Essential Skills for Digital Literacy - IC3 Module B ~ Courseware 2109-2 - Key Applications Using Microsoft Office 2003

CCI Learning Solutions Inc., 2004

ISBN: 1-55332-087-5

www.ccilearning.com

Essential Skills for Digital Literacy - IC3 Module C ~ Courseware 2118-2 - Living Online Using Windows XP

CCI Learning Solutions Inc., 2004

ISBN: 1-55332-088-3

www.ccilearning.com

Tools for Success- Soft Skills for the Construction Industry, 2nd Edition

National Centre for Construction Education and Research

Pearson Education Inc., 2004

ISBN: 0-13-109194-8

Appendix B

General Websites

- www.red-seal.ca/Site/index_e.htm (The Interprovincial Standards Red Seal Program)
- www.ccohs.ca/ (Canadian Centre for Occupational Health and Safety)
- trades.exambank.com/index.html (Trades Exam Bank)
- www.hrsdc.gc.ca/en/labour/workplace_health/index.shtml (Workplace Health and Safety)
- www.hrsdc.gc.ca/en/hip/hrp/essential_skills/essential_skills_index.shtml (Human Resources and Social Development Canada-Essential Skills Website)
- www.hc-sc.gc.ca/ewh-semt/occup-travail/whmis-simdut/index-eng.php (WHMIS)
- www.wcb.pe.ca/index.php3?number=60189 (Workers Compensation Board of PEI)
- www.gov.pe.ca/educ/index.php3?number=74951 (PEI Apprenticeship Training)
- www.irc.nrc-cnrc.gc.ca/codes/home_E.shtml (Canadian Codes Centre)
- www.jobsafecanada.ca/en/default.html (Job Safety Information)
- www.canoshweb.org/ (Canada's National Occupational Health and Safety Website)
- www.oshweb.com/ (Index of Occupational Health and Safety Resources)
- www.iapa.on.ca/about_iapa/about_intro.asp (Industrial Accident Prevention Association)
- www.cos-mag.com/ (Canadian Occupational Safety Magazine)
- www.nationalcodes.ca/ (National Code Documents)
- www.theglobeandmail.com/ (The Globe and Mail Newspaper)
- www.nationalpost.com/ (National Post Newspaper)
- www.theguardian.pe.ca/ (The Guardian Newspaper)
- www.cbc.ca/pei/ (CBC-PEI)
- www.cbc.ca (CBC-National)

Websites for Steamfitter-Pipefitters

- www.heatinghelp.com/steam_problems.cfm (Heating Help)
- www.pipingdesign.com/ (Piping Design)
- www.srv108.services.gc.ca/english/profiles/221.shtml (HRSDC Essential Skills Profile)
- www.ipexinc.com/Content/EN_CA/ (IPEX)
- www.allbusiness.com/construction/building-fixtures-mechanical-systems-hvac/6229374-1.html (Steamfitter-Pipefitter Information on Various Topics)
- www.process-heating.com/CDA/Archives/2bf9456e42368010VgnVCM100000f932a8c0 (Process heating)
- www.pmmag.com/ (Piping-related Information)
- www.plumbingandhvac.ca/ (Plumbing and HVAC Information)
- www.pipefitter.co.uk/home.htm (Piping-related Information)
- www2.worksafebc.com/Portals/Construction/Home.asp?_from=construction.healthandsafetycentre.org (Preventing injuries and illnesses in construction trades)
- www.ua.org/ (United Association of Journeymen and Apprentices of the Plumbing, Pipefitting and Sprinkler Fitting Industry of the United States and Canada)
- www.acornpipe.com/LearningCentre.htm (Acorn Pipe Systems Inc.)

Websites for Plumbers

- www.srv108.services.gc.ca/english/profiles/223.shtml (HRSDC Essential Skills Profile)
- www.plumbingweb.com/pub.html (Plumbing-related Publications)
- www.theplumber.com/ (Plumbing Information on Various Topics)
- www.allplumbingweb.com/ (Waterproofing and Plumbing)
- www.pmmag.com/ (Piping-related Information)
- www.plumbingmart.com/ (Plumbing Information on Various Topics)
- www.ciph.com/ (Canadian Institute of Plumbing and Heating)
- www.plumbingandhvac.ca/ (Plumbing and HVAC Information)
- www.plumbing.ca/ (Plumbing Information on Various Topics)
- www.b4ubuild.com/links/plumbing.shtml (Plumbing Information on Various Topics)
- www2.worksafebc.com/Portals/Construction/Home.asp?from=construction.healthandsafetycentre.org (Preventing injuries and illnesses in construction trades)
- www.advancedbuildings.org/ (Advanced Buildings)
- www.ccbda.org/ (Canadian Copper and Brass Development Association)
- www.ciph.com/Your_Industry_Trade_Section/About_Us/ (Canadian Institute of Plumbing and Heating)
- www.cwwa.ca/home_e.asp (Canadian Water and Wastewater Association)
- www.mcac.ca/ (Mechanical Contractors Association of Canada)
- www.phccweb.org/ (Plumbing Heating Cooling Contractors Association)
- www.pmihome.org/ (Plumbing Manufacturers Institute)
- www.diydata.com/plumbing/index.php (Plumbing-related Information on Various Topics)
- www.ua.org/ (United Association of Journeymen and Apprentices of the Plumbing, Pipefitting and Sprinkler Fitting Industry of the United States and Canada)
- www.worldplumbing.org/ (World Plumbing Council)

All online resources listed in this document were operational at time of publication.

Writing (W) Learning Outcome – Learners will write to communicate for a variety of purposes.

**W1 Plan the
Writing Process**

1.1 Identify purpose	1.2 Identify audience	1.3 Identify the most effective writing format for task

W2 Write Clear Words, Sentences and Paragraphs

2.1 Use words effectively	2.2 Write effective sentences	2.3 Write effective paragraphs

W3 Use Correct Mechanics

3.1 Use correct spelling	3.2 Use correct punctuation	3.3 Use correct capitalization	3.4 Use correct grammar

W4 Write Business Communications

4.1 Write lists	4.2 Complete forms	4.3 Write notes	4.4 Write memos	4.5 Write letters	4.6 Write résumés
4.7 Write reports					

W5 Edit Business Communications

5.1 Proofread for clarity, tone, accuracy and brevity	5.2 Rewrite for clarity, tone, accuracy and brevity

Learners will write to communicate for a variety of purposes

Introduction

Effective written communication is the backbone to any workplace or organization. More specifically, good communication skills reduce the chance of faulty interpretation, which, in turn, allows for maximum productivity.

As the economy changes, so too, does the workplace. Necessary reorganization and technological change demand that workers who would generally not be responsible for a high level of workplace writing are now expected to communicate internally and externally on a regular basis through memos, emails, faxes and reports.

The following guide is an introduction to the key writing skills workers need to deal effectively with everyday written correspondence and business communications and provides strategies to help learners improve their ability to write.

A list of resources (see Appendix A) has been outlined for each objective in the Writing Curriculum Framework and, where possible, includes online website materials that complement these resources. All information is presented in a generic manner; the contextualization to specific trades will be found in the expected writing tasks of each trade, determined by the instructor.

The following information has been designed to act only as a guide and may, therefore, need to be adapted to meet the needs of individuals or groups. It is the role of you, the instructor, to choose materials and deliver its content as it best suits individual learner needs. A variety of materials are listed under each set of competencies for this purpose.

Outlined below are examples of writing tasks performed by tradespeople. These tasks may be used as a basis for writing expectations.

Examples of Writing Tasks

- | | |
|--|-----------------------------------|
| ✓ Incident/accident reports | ✓ Emails/memos |
| ✓ Detailed lists of materials needed for a job | ✓ Quotations |
| ✓ Inventory lists | ✓ Material requests |
| ✓ Brief descriptions of work for invoices | ✓ Daily logbook |
| ✓ Progress notes | ✓ Informative notes to co-workers |
| ✓ Proposals | ✓ Safety guidelines |
| ✓ Meeting minutes | ✓ Technical service reports |

WR1 Plan the Writing Process

Upon completion of this objective, learners will be able to:

- 1.1 identify purpose
- 1.2 identify audience
- 1.3 identify the most effective writing format for task

Resources:

- Making Choices: Teaching Writing in the Workplace
- Applied Communication Skills for the Construction Trades
- Write for Business: A Compact Guide to Writing & Communicating in the Workplace
- Successful Technical Writing - A Practical Approach
- Workplace Communications - The Basics, Third Edition

Online Resources:

- <http://www.scribd.com/doc/63429/GP-BUSINESS-WRITING>
- <http://www.keyskillssupport.net/teacandlearresoa/>
- <http://www.learnatest.com/LearningExpressEBooks/download.cfm?b=1576854647&CFID=11332069&CFTOKEN=e85e76858482c2-E02C2DF7-BCDF-04A2-B71D21CCD13D388C>
- <http://www.khake.com/page66.html>

WR2 Write Clear Words, Sentences and Paragraphs

Upon completion of this learning objective, learners will be able to:

- 2.1 use words effectively
- 2.2 write effective sentences
- 2.3 write effective paragraphs

Resources:

- Applied Communication Skills for the Construction Trades
- Write for Business: A Compact Guide to Writing & Communicating in the Workplace
- Workplace Communications - The Basics, *3rd Edition*

Online Resources:

- <http://www.scribd.com/doc/63429/GP-BUSINESS-WRITING>
- <http://www.keyskillssupport.net/teacandlearresoa/>
- <http://www.learnatest.com/LearningExpressEBooks/download.cfm?b=1576854647&CFID=11332069&CFTOKEN=e85e76858482c2-E02C2DF7-BCDF-04A2-B71D21CCD13D388C>
- <http://www.khake.com/page66.html>

WR3 Use Correct Mechanics

Upon completion of this objective, learners will be able to:

- 3.1 use correct spelling
- 3.2 use correct punctuation
- 3.3 use correct capitalization
- 3.4 use correct grammar

Resources:

- Applied Communication Skills for the Construction Trades
- Write for Business: A Compact Guide to Writing & Communicating in the Workplace
- Successful Technical Writing - A Practical Approach
- Workplace Communications - The Basics, 3rd Edition

Online Resources:

- <http://www.scribd.com/doc/63429/GP-BUSINESS-WRITING>
- <http://www.keyskillssupport.net/teacandlearresoa/>
- <http://www.learnatest.com/LearningExpressEBooks/download.cfm?b=1576854647&CFID=11332069&CFTOKEN=e85e76858482c2-E02C2DF7-BCDF-04A2-B71D21CCD13D388C>
- <http://www.ucalgary.ca/UofC/eduweb/grammar/>
- <http://www.khake.com/page66.html>

WR4 Write Business Communications

Upon completion of this objective, learners will be able to:

- 4.1 write lists
- 4.2 complete forms
- 4.3 write notes
- 4.4 write memos
- 4.5 write letters
- 4.6 write resumés
- 4.7 write reports

Resources:

- Making Choices: Teaching Writing in the Workplace
- Applied Communication Skills for the Construction Trades
- Tools for Success: Soft Skills for the Construction Industry, *2nd Edition*
- Write for Business: A Compact Guide to Writing & Communicating in the Workplace
- Effective Workplace Communications-Skills for Success in Life and on the Job, *3rd Edition* (Chapter 6)
- Successful Technical Writing - A Practical Approach
- Workplace Communications - The Basics, *3rd Edition*

Online Resources:

- http://oregonstate.edu/dept/eli/buswrite/Business_Writing_Help.html
- <http://www.scribd.com/doc/63429/GP-BUSINESS-WRITING>
- <http://www.keyskillssupport.net/teacandlearresoa/>
- <http://www.learnatest.com/LearningExpressEBooks/download.cfm?b=1576854647&CFID=11332069&CFTOKEN=e85e76858482c2-E02C2DF7-BCDF-04A2-B71D21CCD13D388C>
- <http://www.khake.com/page66.html>

WR5 Edit Business Communications

Upon completion of this objective, learners will be able to:

- 5.1 proofread written work
- 5.2 rewrite written work for clarity, tone, accuracy and brevity

Resources:

- Applied Communication Skills for the Construction Trades
- Write for Business: A Compact Guide to Writing & Communicating in the Workplace
- Successful Technical Writing - A Practical Approach
- Workplace Communications - The Basics, *3rd Edition*

Online Resources:

- <http://www.scribd.com/doc/63429/GP-BUSINESS-WRITING>
- <http://www.keyskillssupport.net/teacandlearresoa/>
- <http://www.learnatest.com/LearningExpressEBooks/download.cfm?b=1576854647&CFID=11332069&CFTOKEN=e85e76858482c2-E02C2DF7-BCDF-04A2-B71D21CCD13D388C>
- <http://www.khake.com/page66.html>

Appendix A

Resource Materials:

Applied Communication Skills for the Construction Trades

Steven A. Rigolosi
Pearson Education Inc., 2002
ISBN: 0-13-093355-4

Effective Workplace Communications-Skills for Success in Life and on the Job, 3rd Edition

Marsha Ludden
JIST Works, 2007
ISBN: 978-1-59357-433-8
www.jist.com

Making Choices: Teaching Writing in the Workplace

Diane Millar
Instructional Activities Manual (ISBN: 1-894593-13-8)
Reference Manual (ISBN: 1-894593-12-X)
Grass Roots Press, 2002

Successful Technical Writing - A Practical Approach

Bill Wesley Brown
The Goodheart-Willcox Company Inc., 2000
ISBN: 1-56637-696-3
ISBN (Instructor's Guide): 13-978-1-56637-697-6

Tools for Success: Soft Skills for the Construction Industry, 2nd Edition

National Centre for Construction Education and Research
Contren Learning Series
Pearson Education Inc., 2004
ISBN: 0-13-160000-1

Workplace Communications - The Basics, 3rd Edition

George J. Searles
Pearson Education Inc., 2006
ISBN: 0-321-33068-4

Write for Business: A Compact Guide to Writing & Communicating in the Workplace

Verne Meyer, Pat Sebranek and John Van Rys

UpWrite Press, 2004

ISBN (hardcover): 1-932436-00-6

ISBN (spiral): 1-932436-01-4

All online resources listed in this document were operational at time of publication.

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SECTION 1 - INTRODUCTION

Points to Consider

- 80% of learning in a trade happens in the workplace.
- Every workplace in every province and territory has its own unique learning culture.
- Each journey person has their individual approach to guiding an apprentice.
- Every apprentice will write the **same** National exam.

Background

The road to a trade certification has many paths. For an apprentice who has not taken the pre-apprentice training and Block/Period/Level in-school route, it can be a difficult road to navigate. The primary focus appears to be accumulating enough hours for eligibility to challenge the Interprovincial (Red Seal) exam.

The one tool that is available, if an apprentice chooses the Block/Period/Level route, is the Provincial Log Book. This Log Book tracks the Blocks, Tasks and Sub-tasks that an apprentice has learned in the workplace. For apprentices who have chosen the route on which 100% of their learning happens in the workplace, it can be difficult to “know what you don’t know.” On this path the apprentices never had a Log Book so in order to challenge, they have their journey person sign off on the Blocks when they have accumulated the hours required to challenge the IP certification exam in their trade.

Provincial/Territorial Log Books are developed from the National Occupational Analysis (NOA) in a trade. Most apprentices are never introduced to the NOA of their trade even though it is used to develop trades curriculum, block/period/level tests and the IP exam.

Technical Skills Inventory (TSI)

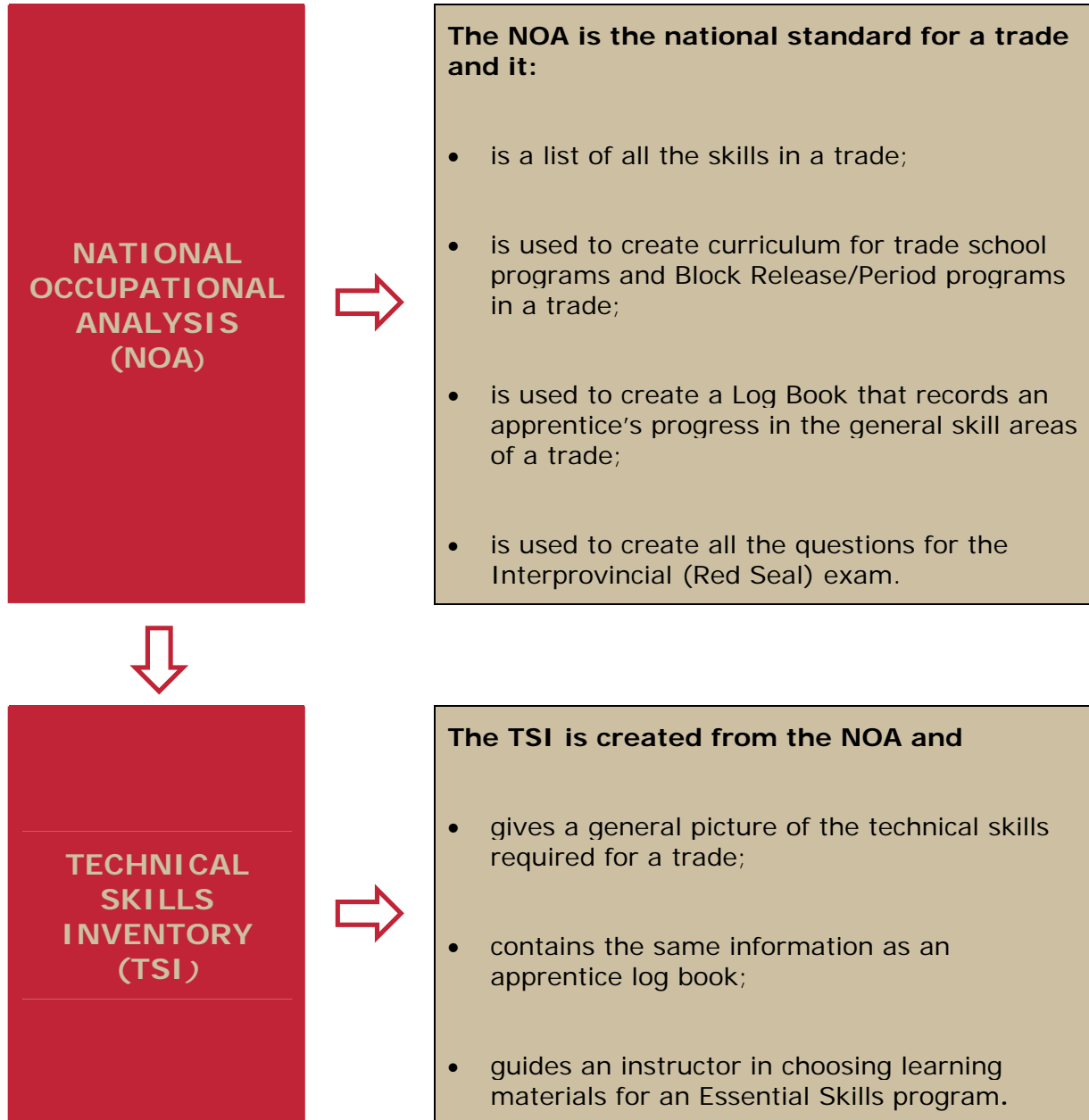
The Technical Skills Inventory (TSI) is created from the NOA. It is a self-assessment tool designed to give the apprentices the opportunity to reflect on their technical skills, identify skills gaps and make a plan to fill those gaps, **before** they challenge the IP exam.

The TSI also provides information for Essential Skills assessors to create technical skills learning plans for individual apprentices and Essential Skills program instructors. These learning plans are used by the instructor and the apprentice to select technical skills resources that support Essential Skills learning programs.

Feature

The TSI “Group Summary” has formulas imbedded so data can be easily extracted and manipulated for presentation in a pie chart format.

SECTION 2 - NATIONAL OCCUPATIONAL ANALYSIS (NOA) – TECHNICAL SKILLS INVENTORY (TSI) DIAGRAM



SECTION 3 - ASSESSOR'S GUIDE

STEP ONE: INTRODUCE PARTICIPANTS TO THE NATIONAL OCCUPATIONAL ANALYSIS (NOA)

Rationale

National Occupational Analysis (NOA)

The NOA is recognized as the national standard for all trades. There is an NOA for each trade in Canada and, although the NOAs are readily accessible online, few tradespeople take advantage of this information. (To access NOAs on line, go to www.red-seal.ca and click on national occupational analysis)

NOA Background

An NOA is reviewed and revised at least every 5 years. Each NOA is developed by a Joint Planning Committee and the Interprovincial Program Guide Working Group, comprised of industry and instructional representatives in a specific trade from each province and territory in Canada. All Joint Planning Committees operate under the auspices of the Canadian Council of Directors of Apprenticeship (CCDA) who recognize the NOA as the key document in an occupation. The CCDA consists of directors/managers of apprenticeship from every province and territory in Canada.

The NOA:

- Lists every technical skill requirement in a trade;
- Is used to create the Apprentice Log Book in a trade;
- Is used to develop curriculum for trades training programs; and
- Is used to develop the questions for Inter Provincial Exam (Red Seal).

Activity

Preparation

Have an NOA printed for each participant. Ensure each NOA has page indicators at these sections:

- Analysis
- Tools and Equipment
- Glossary
- Exam Components

NOTE: Move Pie Chart to the first page of the Exam Component section.

Timeline

The first night of class

Direction

Ask the participants if they have ever used or worked in an NOA before. If so, engage him/her in a discussion of where they used it and in what context. Then:

- Distribute an NOA to each participant;
- Review the development and layout of the document;
- Emphasize the use of the document, e.g., creating a log book, curriculum, possible exam questions, etc.; and
- Review each section of the document with particular attention to the Blocks, Tasks and sub-tasks in the Analysis section.

STEP TWO: INTRODUCE PARTICIPANTS TO THE TECHNICAL SKILLS INVENTORY (TSI)

Rationale

Technical Skills Inventory (TSI)

The TSI is created from the NOA. It gives a general picture of the technical skills required for a trade by listing the **Blocks**, **Tasks** and **Sub-tasks** in the trade. The TSI:

- Contains the same information as the Apprentice Log Book in a trade;
- Provides the participant with an opportunity to **self-assess** his/her general skills in their trade; and
- Guides the instructor in choosing contextualized resources for the Essential Skills program.

TSI Terminology

Two sets of terms can be used depending on where a participant learns and works in their trade. In this TSI Document, you will find the **common terminology** listed first. It is followed by the **competency-based terminology** in italics and underlined.

TSI Terminology

Blocks - Learning Categories: Tasks - Learning Outcomes:
Sub-tasks - Learning Objectives

By completing this Technical Skills Inventory (TSI) the participant will:

- be introduced to the **blocks** (*learning categories*), the **tasks** (*learning outcomes*), and the **sub-tasks** (*learning objectives*) in the NOA;
- reflect on his/her technical skills, then list what he/she knows and can do;
- document any technical skills gaps the participant may have;
- help create a group learning needs profile to assist curriculum developers and the instructor gather learning materials specific to a trade for an Essential Skills Program; and
- help the participant make a plan for any technical skills they may need to learn or improve

Activity

Preparation

Print an NOA Analysis Diagram for each participant.

Print a Learners Guide – Technical Skills Inventory (TSI).

Print a personalized TSI for each participant.

Timeline

The first night of class

Direction

Distribute an NOA Analysis Diagram to each participant in the program and review the content with him/her. Then:

- Distribute the Learner's Guide – Technical Skills Inventory (TSI) to each participant;
- Distribute the personalized TSI to each participant;
- Summarize the directions for completing the TSI;
- Advise the participants to review each sub-task and put a ✓ in the column that best describes their self-assessment of their skill:
 - Yes, I did this
 - I need to work on this
 - Not sure what this means
- Advise participants to include any comments they may have; and
- Collect TSIs when participants have completed them.

It should take approximately 20 minutes for a participant to complete their individual TSI. If some take longer, do not rush them.

Advise participants that you will meet with them at the **half-way** point of the program to give them feedback on their TSI. Advise them that in the meantime, you will be collecting the information from each TSI and compiling it for the instructor so he/she can prepare materials for the Essential Skills Program.

STEP THREE: COMPILE DATA FOR THE INSTRUCTOR

Rationale

The Essential Skills Programs at Trade Essentials are contextualized to the trade. This results in participants being easily engaged in their learning because they relate to the materials that support concepts and applications in their trade. Data collected through the TSI guides the instructor as to what contextual and technical resources will best engage his/her participants.

Timeline

Within 24 to 48 hours of the participants completing the TSI, provide the instructor with a **TSI Group Summary Chart** and **Group Learning Plan**.


Activity

Preparation

Develop a TSI Group Summary Chart

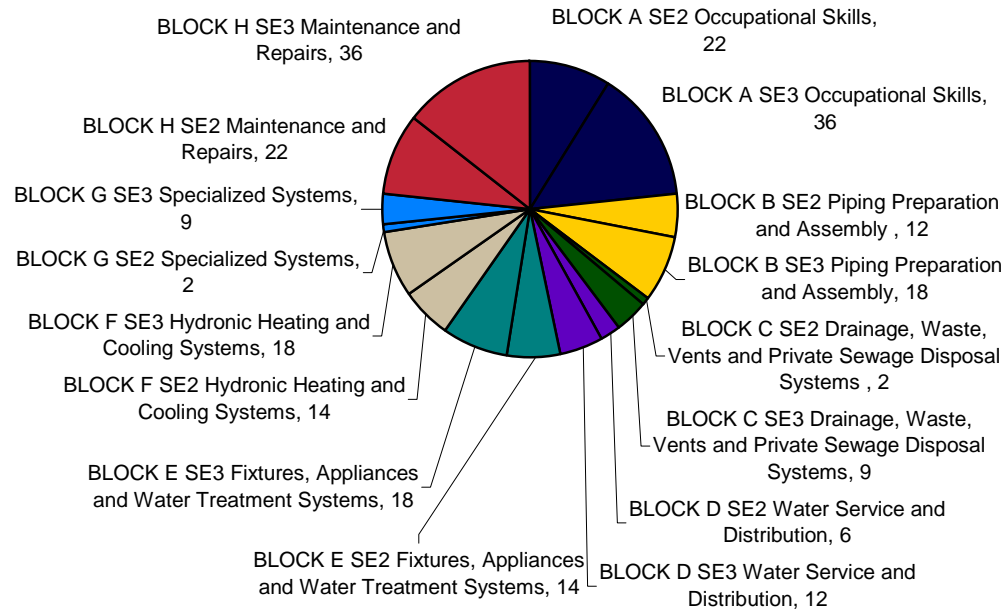
- Complete an Excel spreadsheet assigning one column to each participant;
- Assign the number code to each TSI column
 - 0 to the first column – Yes, I did this
 - 2 to the second column – I need to work on this
 - 3 to the third column – Not sure what this means
- Collect the data from the TSI and transfer it to the spreadsheet; and
- The 2s will automatically highlight in **yellow** and the 3s in **blue** so the instructor can easily identify a participant who has a learning need that differs significantly from the group;
- A group summary chart will appear at the bottom of your spreadsheet.

Direction

- Create a Pie Chart to produce a visual depiction of a group's learning needs
 - Highlight the entire "Summary Chart" on the last page of your spreadsheet.
 - On the tool bar, choose the "Chart Wizard" (Microsoft Office Excel 2003) 
 - Under chart "Chart type" choose "Pie"
 - Under "Chart Sub-Type" choose the first Pie picture
 - Click "Next"
 - Choose "Data Range" and "Columns" then click "Next"
 - Choose "Titles" and fill in "Chart Name" (Group Location and Trade)
 - On the same tool bar, choose "Legend" then "Bottom"
 - On the same tool bar choose "Data Labels" then choose "Category Name," "Value," and "Legend Key," then click "Next"
 - Under Chart Location choose "As New Sheet" and click "Finish"
 - To change a colour of a piece of the pie chart so 2s and 3s in the same piece of the pie match,
 - click inside the pie
 - click on the piece of pie you want to change
 - double click on that same piece and the colour chart will appear
 - choose your colour
 - To move or adjust items in the pie chart, right click on the pie chart, choose "Edit" then choose the item you want to adjust or move. Click outside the chart when you are finished
 - Choose "Edit", then "Copy" the pie chart and "Paste" it into the "Group Learning Plan"
- Provide the instructor with a copy of both the **TSI Group Summary Chart** and the **Group Learning Plan** within 24 to 48 hours so he/she can choose appropriate learning resources; and put one copy of the TSI Group Summary and the Group Learning Plan Pie Chart in the office files.

Sample Pie Chart

Group Learning Plan - Plumber, Charlottetown



- BLOCK A SE2 Occupational Skills
- BLOCK A SE3 Occupational Skills
- BLOCK B SE2 Piping Preparation and Assembly
- BLOCK B SE3 Piping Preparation and Assembly
- BLOCK C SE2 Drainage, Waste, Vents and Private Sewage Disposal Systems
- BLOCK C SE3 Drainage, Waste, Vents and Private Sewage Disposal Systems
- BLOCK D SE2 Water Service and Distribution
- BLOCK D SE3 Water Service and Distribution
- BLOCK E SE2 Fixtures, Appliances and Water Treatment Systems
- BLOCK E SE3 Fixtures, Appliances and Water Treatment Systems
- BLOCK F SE2 Hydronic Heating and Cooling Systems
- BLOCK F SE3 Hydronic Heating and Cooling Systems
- BLOCK G SE2 Specialized Systems
- BLOCK G SE3 Specialized Systems
- BLOCK H SE2 Maintenance and Repairs
- BLOCK H SE3 Maintenance and Repairs

STEP FOUR: ASSIST THE PARTICIPANT TO DEVELOP AN INDIVIDUAL TECHNICAL SKILLS LEARNING PLAN

Rationale

Information from the TSI is used to create an individual report for each participant. This report includes:

- Information on the TSI so the participant has a record of how he/she completed this tool;
- A Pie Chart that provides a visual depiction of the participant's learning needs; and
- A series of questions that result in each participant developing an individual technical skills learning plan.

Timeline

At the **mid-point** of the Essential Skills Program, provide participants with feedback on their TSI. This timeline:


- gives the participant an opportunity to focus entirely on their Essential Skills for the first few weeks of the program;
- gives the participant time to evaluate if, through their Essential Skills studies, they have discovered that their technical learning needs are more extensive than they previously assessed through their TSI;
- creates an opportunity for the participant to share how they are adjusting to a learning environment with someone other than the instructor; and
- provides an opportunity for the assessor to gather information from each participant to determine if resources and instruction are meeting their learning needs.

Activity

Preparation

Develop an Individual Learning Needs Plan Pie Chart for each participant to produce a visual depiction of a participant's learning needs.

Direction

- Transfer each participant's total for each Block both SE 2 - I need to work on this and SE 3 - Not sure what this means into a Pie Chart;
 - Highlight all of the Block titles in the "Summary Chart" on the last page of the spreadsheet
 - Hold down the Control Key (Ctrl) on your keyboard
 - Highlight one client column
 - On the tool bar, choose the "Chart Wizard" (Microsoft Office Excel 2003) 
 - Under chart "Chart type" choose "Pie"
 - Under "Chart Sub-Type" choose the first Pie picture
 - Click "Next"
 - Choose "Data Range" and "Columns" then click "Next"
 - Choose "Titles" and fill in "Chart Name" (Client name and Trade)
 - On the same tool bar, choose "Legend" then "Bottom"
 - On the same tool bar choose "Data Labels" then choose "Category Name," "Value," and "Legend Key," then click "Next"
 - Under Chart Location choose "As New Sheet" and click "Finish"
 - To change a colour of a piece of the pie chart so 2s and 3s in the same piece of the pie match,
 - click inside the pie
 - click on the piece of pie you want to change
 - double click on that same piece and the colour chart will appear
 - choose your colour
 - To move or adjust items in the pie chart, right click on the pie chart, choose "Edit" then choose the item you want to adjust or move. Click outside the chart when you are finished.
 - Choose "Edit", then "Copy" the pie chart and "Paste" it into the "Individual Learning Plan"

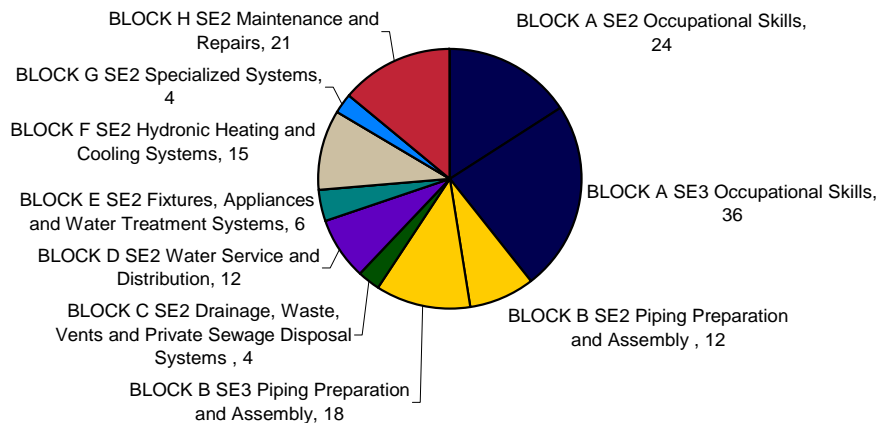
Feedback

- Schedule a one-on-one TSI feedback appointment with each participant during which you compare and discuss their Individual Learning Needs Pie Chart with the group Learning Needs Pie Chart
- Complete the **Individual Learning Plan** with the participant.
- Make 2 copies of the Individual Learning Plan. Put one copy in office file and one copy in your files.
- Give the original TSI and the original Individual Learning Plan back to the participant.

Each one-on-one meeting with a client should average 20 to 30 minutes.

Sample Pie Chart

J. Doe - Individual Learning Plan - Plumber, Charlottetown



- BLOCK A SE2 Occupational Skills
- BLOCK A SE3 Occupational Skills
- BLOCK B SE2 Piping Preparation and Assembly
- BLOCK B SE3 Piping Preparation and Assembly
- BLOCK C SE2 Drainage, Waste, Vents and Private Sewage Disposal Systems
- BLOCK D SE2 Water Service and Distribution
- BLOCK E SE2 Fixtures, Appliances and Water Treatment Systems
- BLOCK F SE2 Hydronic Heating and Cooling Systems
- BLOCK G SE2 Specialized Systems
- BLOCK H SE2 Maintenance and Repairs

SECTION 4 - LEARNER'S GUIDE

Key Document in your Trade

The National Occupational Analysis (NOA) is a trade document approved nationally and used in each Province and Territory across Canada. The NOA lists every technical skill required to be successful in your trade. Each NOA is used to:

- create the Apprentice Log Book in your trade;
- develop curriculum for trades training programs; and
- prepare questions for Red Seal exams.

Technical Skills Inventory (TSI)

The TSI is created from the NOA. It gives a general overview of the technical skills required for your trade by listing the Blocks, Tasks and Sub-Tasks in your trade. The TSI:

- contains the same information as the Apprentice Log Book in your trade; and
- gives you the opportunity to self-assess your general skills in your trade.

TSI Terms

Two sets of terms can be used depending on where you learn and work in your trade. In this TSI document you will find the **common terms** listed first. It is followed by the **competency-based terms** in italics and underlined. *(In the future, all NOA updates will be using competency-based terms.)*

TSI Terms

Common Terms

Competency-based Terms

Blocks _____ *Learning Categories*

Tasks _____ *Learning Outcomes*

Sub-tasks _____ *Learning Objectives*

Why complete a TSI?

By completing this Technical Skills Inventory (TSI) you will:

- be introduced to the **blocks** (*learning categories*), the **tasks** (*learning outcomes*), and the **sub-tasks** (*learning objectives*) in the NOA;
- help you think about your technical skills, then help you list what you know and can do;
- help you highlight any technical skills gaps you may have;
- help create a group learning needs profile to assist the instructor gather learning materials specific to your trade and your learning needs for your Essential Skills Program; and
- help you make a plan to get any technical skills you may need to learn or skills you may want to improve.

Directions

Review each sub-task and put a ✓ in the column that best describes your self-assessment of your skills:

- Yes, I did this
- I need to work on this
- Not sure what this means

Include any comments that may help the instructor choose learning materials for you.

NAME:

DATE:

Block A – *Learning Category*
OCCUPATIONAL SKILLS

Task 1 – Block A <i>Learning Outcome</i> Uses and maintains tools and equipment		Yes I did this	I need to work on this	Not sure what this means	Comments
A 1.01	Maintains hand tools				
A 1.02	Maintains power tools				
A 1.03	Maintains powder-actuated tools				
A 1.04	Maintains cutting and welding equipment				
A 1.05	Uses ladders and work platforms				
A 1.06	Uses rigging, hoisting and lifting equipment				
A 1.07	Uses personal protective equipment (PPE) and safety equipment				
Task 2 – Block A <i>Learning Outcome</i> Organizes works					
A 2.01	Uses documentation and reference material				
A 2.02	Communicates with others				
A 2.03	Organizes materials and supplies				
A 2.04	Organizes project tasks and procedures				
A 2.05	Maintains safe work environment				

Task 3 – Block A <u>Learning Outcome</u> Organizes works		Yes I did this	I need to work on this	Not sure what this means	Comments
A 3.01	Installs piping support and hanger systems				
A 3.02	Installs sleeves				
A 3.03	Tests piping and plumbing systems				
A 3.04	Commissions systems				
A 3.05	Performs lock-out and tag-out procedures				
A 3.06	Protects piping systems and equipment from damage				
A 3.07	Coordinates excavation and backfilling of trenches				
A 3.08	Installs fire stopping systems				
A 3.09	Inspects pipe, tube and fittings before installation				

Block B – *Learning Category*
PIPING PREPARATION AND ASSEMBLY

Task 4 – Block B <i>Learning Outcome</i> Prepares and joins copper tube, tubing and fittings		Yes I did this	I need to work on this	Not sure what this means	Comments
B 4.01	Cuts copper tube and tubing				
B 4.02	Bends copper tube and tubing				
B 4.03	Joins copper tube and tubing				
Task 5 – Block B <i>Learning Outcome</i> Prepares and joins plastic pipe					
B 5.01	Cuts plastic pipe				
B 5.02	Joins plastic pipe				
Task 6 – Block B <i>Learning Outcome</i> Prepares and joins plastic pipe					
B 6.01	Cuts steel pipe				
B 6.02	Joins steel pipe				
Task 7 – Block B <i>Learning Outcome</i> Prepares and joins cast iron pipe					
B 7.01	Cuts cast iron pipe				
B 7.02	Joins cast iron pipe				
Task 8 – Block B <i>Learning Outcome</i> Prepares and joins glass pipe					
B 8.01	Cuts glass pipe				
B 8.02	Joins glass pipe				

Task 9 – Block B <u>Learning Outcome</u> Prepares asbestos-cement pipe		Yes I did this	I need to work on this	Not sure what this means	Comments
B 9.01	Cuts asbestos-cement pipe				
B 9.02	Joins asbestos-cement pipe				

Block C – *Learning Category*
DRAINAGE, WASTE, VENTS AND PRIVATE SEWAGE DISPOSAL SYSTEMS

Task 10 – Block C <i>Learning Outcome</i> Installs sewers		Yes I did this	I need to work on this	Not sure what this means	Comments
C 10.01	Sizes pipe for sewers				
C 10.02	Installs manholes and catch basins				
C 10.03	Installs piping for sewers				
Task 11 – Block C <i>Learning Outcome</i> Installs private sewage disposal systems					
C 11.01	Plans installation of private sewage disposal systems				
C 11.02	Installs private sewage disposal system components				
Task 12 – Block C <i>Learning Outcome</i> Installs rough-in for interior drainage, waste and vent systems					
C 12.01	Sizes pipe for interior drainage, waste and vent systems				
C 12.02	Installs underground piping and components for interior drainage, waste and vent systems				
C 12.03	Installs embedded components				
C 12.04	Installs piping and components for interior drainage, waste and vent systems above-ground				

Block D – *Learning Category*
WATER SERVICE AND DISTRIBUTION

Task 13 – Block D <i>Learning Outcome</i> Installs water services		Yes I did this	I need to work on this	Not sure what this means	Comments
D 13.01	Sizes pipe for water services				
D 13.02	Installs piping for water services				
D 13.03	Installs water service equipment				
Task 14 – Block D <i>Learning Outcome</i> Installs potable water distribution systems					
D 14.01	Sizes piping and equipment for potable water distribution systems				
D 14.02	Installs piping for potable water distribution systems				
D 14.03	Installs potable water distribution equipment				
D 14.04	Installs cross-connection control devices				
Task 15 – Block D <i>Learning Outcome</i> Installs pressure systems					
D 15.01	Sizes pressure systems				
D 15.02	Installs piping for pumps				
D 15.03	Installs pumps and accessories				

Block E – *Learning Category*
FIXTURES, APPLIANCES AND WATER TREATMENT SYSTEMS

Task 16 – Block E <i>Learning Outcome</i> Installs plumbing fixtures and appliances		Yes I did this	I need to work on this	Not sure what this means	Comments
E 16.01	Installs fixture supports				
E 16.02	Installs plumbing fixtures				
E 16.03	Installs plumbing appliances				
Task 17 – Block E <i>Learning Outcome</i> Installs water treatment systems					
E 17.01	Sizes water treatment equipment				
E 17.02	Installs water treatment equipment				

Block F – *Learning Category*
HYDRONIC HEATING AND COOLING SYSTEMS

Task 18 – Block F <i>Learning Outcome</i> Installs hydronic heating and cooling piping systems		Yes I did this	I need to work on this	Not sure what this means	Comments
F 18.01	Installs piping for hydronic systems				
F 18.02	Installs circulating pumps				
F 18.03	Installs hydronic system components				
F 18.04	Installs piping and components for low pressure steam systems				
Task 19 – Block F <i>Learning Outcome</i> Installs hydronic heating and cooling generating systems					
F 19.01	Installs hydronic heating generating systems				
F 19.02	Installs hydronic cooling generating systems				
Task 20 – Block F <i>Learning Outcome</i> Installs hydronic system controls and transfer units					
F 20.01	Installs hydronic system controls				
F 20.02	Installs hydronic transfer units				

Block G – Learning Category
SPECIALIZED SYSTEMS

Task 21 – Block G <u>Learning Outcome</u> Installs piping and equipment for fuel systems		Yes I did this	I need to work on this	Not sure what this means	Comments
G 21.01	Installs piping for natural gas systems				
G 21.02	Installs piping for liquefied petroleum gas (LPG) systems				
G 21.03	Installs piping for petroleum systems				
G 21.04	Installs equipment for fuel systems				
Task 22 – Block G <u>Learning Outcome</u> Installs medical gas systems					
G 22.01	Installs piping for medical gas systems				
G 22.02	Installs equipment for medical gas systems				
Task 23 – Block G <u>Learning Outcome</u> Installs irrigation systems					
G 23.01	Installs piping for irrigation systems				
G 23.02	Installs equipment for irrigation systems				
Task 24 – Block G <u>Learning Outcome</u> Installs compressed air systems					
G 24.01	Installs piping for compressed air systems				
G 24.02	Installs equipment for compressed air systems				

Task 25 – Block G <i>Learning Outcome</i> Installs fire protection systems		Yes I did this	I need to work on this	Not sure what this means	Comments
G 25.01	Installs piping for standpipe systems (NOT COMMON CORE)				
G 25.02	Installs equipment for standpipe systems (NOT COMMON CORE)				
G 25.03	Installs fire protection systems for single family dwellings				
Task 26 – Block G <i>Learning Outcome</i> Installs process piping systems					
G 26.01	Installs piping for process piping systems				
G 26.02	Installs process piping system equipment				

Block H – *Learning Category*
MAINTENANCE AND REPAIRS

Task 27 – Block H <i>Learning Outcome</i> Maintains systems and components		Yes I did this	I need to work on this	Not sure what this means	Comments
H 27.01	Performs scheduled maintenance				
H 27.02	Monitors system performance				
Task 28 – Block H <i>Learning Outcome</i> Troubleshoots systems and components					
H 28.01	Diagnoses plumbing-related systems and components				
H 28.02	Repairs plumbing-related systems and components				

Trade Essentials
Technical Skills Inventory (TSI) Group Summary
Plumber - (NOA) National Occupational Analysis 2008)
NOC 7251 (National Occupational Classification)



		Client 1	Client 2	Client 3	Client 4	Client 5	Client 6	Client 7	Client 8	Client 9	Client 10		
BLOCK A (Learning Category) OCCUPATIONAL SKILLS													
Task 1 (Learning Outcome) - Uses and maintains tools and equipment													
Sub-Tasks (Learning Objectives)												TOTALS	
A 1.01	Maintains hand tools											0	A 1.01
A 1.02	Maintains power tools											0	A 1.02
A 1.03	Maintains powder-actuated tools											0	A 1.03
A 1.04	Maintains cutting and welding equipment											0	A 1.04
A 1.05	Uses ladders and work platforms											0	A 1.05
A 1.06	Uses rigging, hoisting and lifting equipment											0	A 1.06
A 1.07	Uses personal protective equipment (PPE) and safety equipment											0	A 1.07
Task 2 (Learning Outcome) - Organizes work												Task Total	0
Sub-Tasks (Learning Objectives)													
A 2.01	Uses documentation and reference material											0	A 2.01
A 2.02	Communicates with others											0	A 2.02
A 2.03	Organizes materials and supplies											0	A 2.03
A 2.04	Organizes project tasks and procedures											0	A 2.04
A 2.05	Maintains safe work environment											0	A 2.05
Task 3 (Learning Outcome) - Performs routine trade activities												Task Total	0
Sub-Tasks (Learning Objectives)													
A 3.01	Installs piping support and hanger systems											0	A 3.01
A 3.02	Installs sleeves											0	A 3.02
A 3.03	Tests piping and plumbing systems											0	A 3.03
A 3.04	Commissions systems											0	A 3.04
A 3.05	Performs lock-out and tag-out procedures											0	A 3.05
A 3.06	Protects piping systems and equipment from damage											0	A 3.06
A 3.07	Coordinates excavation and backfilling of trenches											0	A 3.07
A 3.08	Installs fire stopping systems											0	A 3.08
A 3.09	Inspects pipe, tube and fittings before installation											0	A 3.09
												Task Total	0
BLOCK A TOTALS		0	0	0	0	0	0	0	0	0	0		0
SE 2		0	0	0	0	0	0	0	0	0	0	0	
SE 3		0	0	0	0	0	0	0	0	0	0	0	

Date:
 Group Identification:
 Instructor:
PLUMBER

Technical Skills Inventory
 Self-Assessment Rating

0 - Yes, I did this
 2 - I need to work on this
 3 - Not sure what this means

BLOCK B (Learning Category) PIPING PREPARATION AND ASSEMBLY		Client 1Client 2Client 3Client 4Client 5Client 6Client 7Client 8Client 9Client 10													
Task 4 (Learning Outcome) - Prepares and joins copper tube, tubing and fittings												TOTALS			
Sub-Tasks (Learning Objectives)															
B 4.01	Cuts copper tube and tubing													0	B 4.01
B 4.02	Bends copper tube and tubing													0	B 4.02
B 4.03	Joins copper tube and tubing											0	B 4.03		
Task 5 (Learning Outcome) - Prepares and joins plastic pipe												Task Total	0		
Sub-Tasks (Learning Objectives)															
B 5.01	Cuts plastic pipe											0	B 5.01		
B 5.02	Joins plastic pipe											0	B 5.02		
Task 6 (Learning Outcome) - Prepares and joins steel pipe												Task Total	0		
Sub-Tasks (Learning Objectives)															
B 6.01	Cuts steel pipe											0	B 6.01		
B 6.02	Joins steel pipe											0	B 6.02		
Task 7 (Learning Outcome) - Prepares and joins cast iron pipe												Task Total	0		
Sub-Tasks (Learning Objectives)															
B 7.01	Cuts cast iron pipe											0	B 7.01		
B 7.02	Joins cast iron pipe											0	B 7.02		
Task 8 (Learning Outcome) - Prepares and joins glass pipe												Task Total	0		
Sub-Tasks (Learning Objectives)															
B 8.01	Cuts glass pipe											0	B 8.01		
B 8.02	Joins glass pipe											0	B 8.02		
Task 9 (Learning Outcome) - Prepares asbestos-cement pipe												Task Total	0		
Sub-Tasks (Learning Objectives)															
B 9.01	Cuts asbestos-cement pipe											0	B 9.01		
B 9.02	Joins asbestos-cement pipe											0	B 9.02		
												Task Total	0		
BLOCK B TOTALS		0	0	0	0	0	0	0	0	0	0			0	0
SE 2		0	0	0	0	0	0	0	0	0	0	0	0		
SE 3		0	0	0	0	0	0	0	0	0	0	0	0		

BLOCK C (Learning Category) DRAINAGE, WASTE, VENTS AND PRIVATE SEWAGE DISPOSAL SYSTEMS		Client 1										Client 2										Client 3										Client 4										Client 5										Client 6										Client 7										Client 8										Client 9										Client 10																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																							

Date:
Group Identification:
Instructor:
PLUMBER

Technical Skills Inventory
Self-Assessment Rating

0 - Yes, I did this
2 - I need to work on this
3 - Not sure what this means

		Client 1	Client 2	Client 3	Client 4	Client 5	Client 6	Client 7	Client 8	Client 9	Client 10		
BLOCK D (Learning Category) WATER SERVICE AND DISTRIBUTION													
Task 13 (Learning Outcome) - Installs water services													
Sub-Tasks (Learning Objectives)												TOTALS	
D 13.01	Sizes pipe for water services											0	D 13.01
D 13.02	Installs piping for water services											0	D 13.02
D 13.03	Installs water service equipment											0	D 13.03
Task 14 (Learning Outcome) - Installs potable water distribution systems												Task Total	0
Sub-Tasks (Learning Objectives)													
D 14.01	Sizes piping and equipment for potable water distribution systems											0	D 14.01
D 14.02	Installs piping for potable water distribution systems											0	D 14.02
D 14.03	Installs potable water distribution equipment											0	D 14.03
D 14.04	Installs cross-connection control devices											0	D 14.04
Task 15 (Learning Outcome) - Installs pressure systems												Task Total	0
Sub-Tasks (Learning Objectives)													
D 15.01	Sizes pressure systems											0	D 15.01
D 15.02	Installs piping for pumps											0	D 15.02
D 15.03	Installs pumps and accessories											0	D 15.03
BLOCK D TOTALS		0	0	0	0	0	0	0	0	0	0	Task Total	0
SE 2		0	0	0	0	0	0	0	0	0	0	0	0
SE 3		0	0	0	0	0	0	0	0	0	0	0	0

BLOCK E (Learning Category) FIXTURES, APPLIANCES AND WATER TREATMENT SYSTEMS													
Task 16 (Learning Outcome) - Installs plumbing fixtures and appliances													
Sub-Tasks (Learning Objectives)												TOTALS	
E 16.01	Installs fixture supports											0	E 16.01
E 16.02	Installs plumbing fixtures											0	E 16.02
E 16.03	Installs plumbing appliances											0	E 16.03
Task 17 (Learning Outcome) - Installs water treatment systems												Task Total	0
Sub-Tasks (Learning Objectives)													
E 17.01	Sizes water treatment equipment											0	E 17.01
E 17.02	Installs water treatment equipment											0	E 17.02
BLOCK E TOTALS		0	0	0	0	0	0	0	0	0	0	Task Total	0
SE 2		0	0	0	0	0	0	0	0	0	0	0	0
SE 3		0	0	0	0	0	0	0	0	0	0	0	0

BLOCK F (Learning Category) HYDRONIC HEATING AND COOLING SYSTEMS													
Task 18 (Learning Outcome) - Installs hydronic heating and cooling piping													
Sub-Tasks (Learning Objectives)												TOTALS	
F 18.01	Installs piping for hydronic systems											0	F 18.01
F 18.02	Installs circulating pumps											0	F 18.02
F 18.03	Installs hydronic system components											0	F 18.03
F 18.04	Installs piping and components for low pressure steam systems											0	F 18.04
Task 19 (Learning Outcome) - Installs hydronic heating and cooling generating												Task Total	0
Sub-Tasks (Learning Objectives)													
F 19.01	Installs hydronic heating generating systems											0	F 19.01
F 19.02	Installs hydronic cooling generating systems											0	F 19.02
Task 20 (Learning Outcome) - Installs hydronic system controls and transfer												Task Total	0
Sub-Tasks (Learning Objectives)													
F 20.01	Installs hydronic system controls											0	F 20.01
F 20.02	Installs hydronic transfer units											0	F 20.02
BLOCK F TOTALS		0	0	0	0	0	0	0	0	0	0	Task Total	0
SE 2		0	0	0	0	0	0	0	0	0	0	0	0
SE 3		0	0	0	0	0	0	0	0	0	0	0	0

Date:
Group Identification:
Instructor:
PLUMBER

Technical Skills Inventory
Self-Assessment Rating

0 - Yes, I did this
2 - I need to work on this
3 - Not sure what this means

		Client 1	Client 2	Client 3	Client 4	Client 5	Client 6	Client 7	Client 8	Client 9	Client 10		
BLOCK G (Learning Category) SPECIALIZED SYSTEMS													
Task 21 (Learning Outcome) - Installs piping and equipment for fuel systems													
Sub-Tasks (Learning Objectives)												TOTALS	
G 21.01	Installs piping for natural gas systems											0	G 21.01
G 21.02	Installs piping for liquefied petroleum gas (LPG) systems											0	G 21.02
G 21.03	Installs piping for petroleum systems											0	G 21.03
G 21.04	Installs equipment for fuel systems											0	G 21.04
Task 22 (Learning Outcome) - Installs medical gas systems												Task Total	0
Sub-Tasks (Learning Objectives)													
G 22.01	Installs piping for medical gas systems											0	G 22.01
G 22.02	Installs equipment for medical gas systems											0	G 22.02
Task 23 (Learning Outcome) - Installs irrigation systems												Task Total	0
Sub-Tasks (Learning Objectives)													
G 23.01	Installs piping for irrigation systems											0	G 23.01
G 23.02	Installs equipment for irrigation systems											0	G 23.02
Task 24 (Learning Outcome) - Installs compressed air systems												Task Total	0
Sub-Tasks (Learning Objectives)													
G 24.01	Installs piping for compressed air systems											0	G 24.01
G 24.02	Installs equipment for compressed air systems											0	G 24.02
Task 25 (Learning Outcome) - Installs fire protection systems												Task Total	0
Sub-Tasks (Learning Objectives)													
G 25.01	Installs piping for standpipe systems (NOT COMMON CORE)											0	G 25.01
G 25.02	Installs equipment for standpipe systems (NOT COMMON CORE)											0	G 25.02
G 25.03	Installs fire protection systems for single family dwellings											0	G 25.03
Task 26 (Learning Outcome) - Installs process piping systems												Task Total	0
Sub-Tasks (Learning Objectives)													
G 26.01	Installs piping for process piping systems											0	G 26.01
G 26.02	Installs process piping system equipment											0	G 26.02
BLOCK G TOTALS		0	0	0	0	0	0	0	0	0	0	Task Total	0
SE 2		0	0	0	0	0	0	0	0	0	0	0	0
SE 3		0	0	0	0	0	0	0	0	0	0	0	0

		Client 1	Client 2	Client 3	Client 4	Client 5	Client 6	Client 7	Client 8	Client 9	Client 10		
BLOCK H (Learning Category) MAINTENANCE AND REPAIRS													
Task 27 (Learning Outcome) - Maintains systems and components													
Sub-Tasks (Learning Objectives)												TOTALS	
H 27.01	Performs scheduled maintenance											0	H 27.01
H 27.02	Monitors system performance											0	H 27.02
Task 28 (Learning Outcome) - Troubleshoots systems and components												Task Total	0
Sub-Tasks (Learning Objectives)													
H 28.01	Diagnoses plumbing-related systems and components											0	H 28.01
H 28.02	Repairs plumbing-related systems and components											0	H 28.02
BLOCK H TOTALS		0	0	0	0	0	0	0	0	0	0	Task Total	0
SE 2		0	0	0	0	0	0	0	0	0	0	0	0
SE 3		0	0	0	0	0	0	0	0	0	0	0	0

Group Summary Chart

BLOCK A SE2 Occupational Skills	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK A SE3 Occupational Skills	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK B SE2 Piping Preparation and Assembly	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK B SE3 Piping Preparation and Assembly	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK C SE2 Drainage, Waste, Vents and Private Sewage Disposal Systems	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK C SE3 Drainage, Waste, Vents and Private Sewage Disposal Systems	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK D SE2 Water Service and Distribution	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK D SE3 Water Service and Distribution	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK E SE2 Fixtures, Appliances and Water Treatment Systems	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK E SE3 Fixtures, Appliances and Water Treatment Systems	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK F SE2 Hydronic Heating and Cooling Systems	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK F SE3 Hydronic Heating and Cooling Systems	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK G SE2 Specialized Systems	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK G SE3 Specialized Systems	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK H SE2 Maintenance and Repairs	0	0	0	0	0	0	0	0	0	0	0	0	0
BLOCK H SE3 Maintenance and Repairs	0	0	0	0	0	0	0	0	0	0	0	0	0

Date:
Group Identification:
Instructor:
PLUMBER

Technical Skills Inventory
Self-Assessment Rating

0 - Yes, I did this
2 - I need to work on this
3 - Not sure what this means

SECTION 7 - GROUP LEARNING PLAN AND PIE CHART (SAMPLE)

Group Learning Plan – Group ID	
Date TSI Completed	
Instructor	

The Technical Skills Inventory (TSI) is designed to:

- introduce apprentices to the blocks (*learning categories*), the tasks (*learning outcomes*), and sub-tasks (*learning objectives*) in the National Occupational Analysis (NOA).
- have apprentices **reflect** and then **self-assess** their tasks (*learning outcomes*) and sub-tasks (*learning objectives*) in their trade.
- compile information from the TSI to **create a group profile** of technical skills learning needs.
- provide information from the TSIs to assist instructors in choosing contextualized and technical skills resources to support Essential Skills curriculum that will support client needs.

The TSI assessment tool lists the block (*learning categories*), tasks (*learning outcomes*) and sub-tasks (*learning objectives*) identified in the National Occupational Analysis (NOA) of each trade. The TSI is a **self-assessment** tool through which an apprentice reflects and records their personal evaluation on each task and sub-task. Self Evaluation (SE) categories for the tasks (*learning outcomes*) and sub-tasks (*learning objectives*) are:

SE 0 – Yes, I did this

SE 2 – I need to work on this

SE 3 – Not sure what this means

GENERAL GROUP PROFILE: Plumber Group - Charlottetown

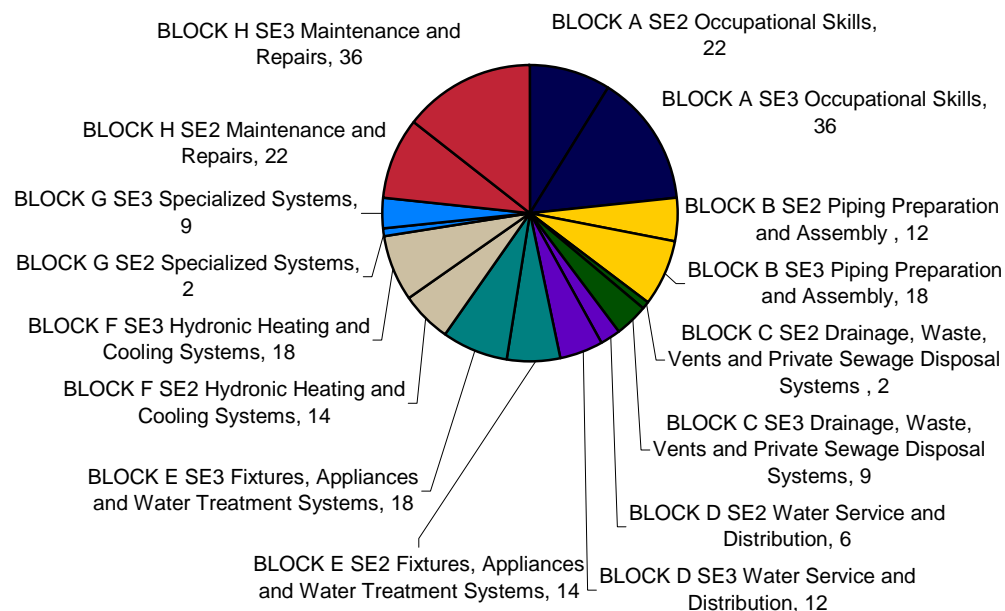
Eight Plumber learners are participating in this program. The geographic territory covers from the central part to Southern Kings, PEI. Trade expertise within the group ranges from those working in specific sections of the trade to those who own their own business. Four have previously challenged but were unsuccessful in the Red Seal exam. All have attended pre-apprenticeship training in a post-secondary institution.

Group Learning Plan Pie Chart Technical Skills Inventory (TSI) Group Learning Needs Profile

NOTE: Any divided sections with the same colour that may occur in the chart, highlights where both SE 2 and SE 3 are recorded in the same block.

Self-evaluation (SE)	0 – Yes, I can do this
Self-evaluation (SE)	2 – I need to work on this
Self-evaluation (SE)	3 – Not sure what this means

Group Learning Plan - Plumber, Charlottetown



- BLOCK A SE2 Occupational Skills
- BLOCK A SE3 Occupational Skills
- BLOCK B SE2 Piping Preparation and Assembly
- BLOCK B SE3 Piping Preparation and Assembly
- BLOCK C SE2 Drainage, Waste, Vents and Private Sewage Disposal Systems
- BLOCK C SE3 Drainage, Waste, Vents and Private Sewage Disposal Systems
- BLOCK D SE2 Water Service and Distribution
- BLOCK D SE3 Water Service and Distribution
- BLOCK E SE2 Fixtures, Appliances and Water Treatment Systems
- BLOCK E SE3 Fixtures, Appliances and Water Treatment Systems
- BLOCK F SE2 Hydronic Heating and Cooling Systems
- BLOCK F SE3 Hydronic Heating and Cooling Systems
- BLOCK G SE2 Specialized Systems
- BLOCK G SE3 Specialized Systems
- BLOCK H SE2 Maintenance and Repairs
- BLOCK H SE3 Maintenance and Repairs

SECTION 8 - INDIVIDUAL LEARNING PLAN AND PIE CHART (SAMPLE)

The Technical Skills Inventory (TSI) is designed to:

- introduce you to the **blocks** (*learning categories*), the **tasks** (*learning outcomes*), and **sub-tasks** (*learning objectives*) in the National Occupational Analysis (NOA).

These three sections of the NOA are used in provinces and territories to create an Apprenticeship Log Book. The log book is used by apprentices and journeypersons to record and sign- off technical skill areas learned on the job.

- help you **think about** your technical skills, then help you **list** what you know and can do;
- help you **know what technical skills to focus** on as you go through both your **school training** and while you are working under the **direction of a journeyperson**
- help you make a **technical skills learning plan** to highlight your technical skills learning needs
- help you prepare to complete a Professional Skills Record (PSR) (if needed) which lists the details and all the skill requirements in your trade

Self-Assessment (SE) ratings assigned to interpret and record data are:

- SE 0 – Yes, I did this
- SE 2 – I need to work on this
- SE 3 – Not sure what this means

Through the completion of your TSI, you have indicated you do not have any immediate learning needs in the following block(s):

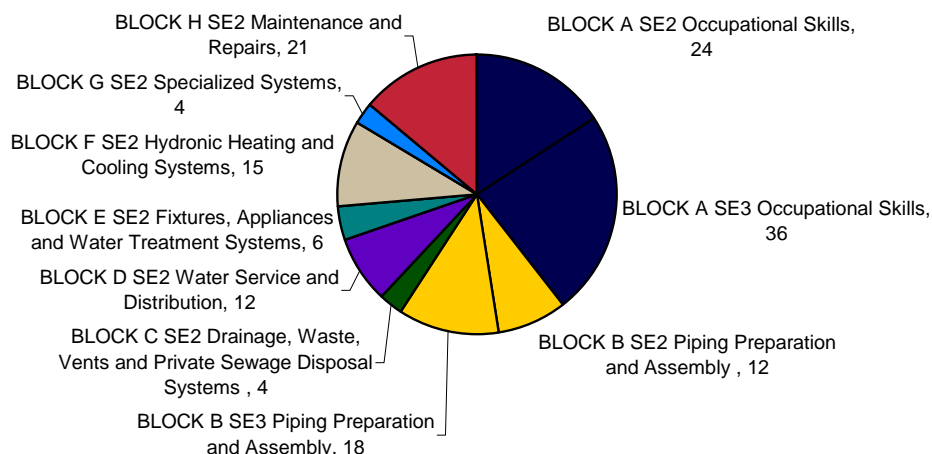
- **Block C - Drainage, Waste, Vents and Private Sewage Disposal Systems**

Individualized Learning Plan

The pie chart represents the learning needs you have identified in your TSI are listed from the most need to the least need.

NOTE: Any divided section of the same colour, that may occur in your chart, highlights where you recorded both SE 2 and SE 3 in the same block.

J. Doe - Individual Learning Plan - Plumber, Charlottetown



- BLOCK A SE2 Occupational Skills
- BLOCK A SE3 Occupational Skills
- BLOCK B SE2 Piping Preparation and Assembly
- BLOCK B SE3 Piping Preparation and Assembly
- BLOCK C SE2 Drainage, Waste, Vents and Private Sewage Disposal Systems
- BLOCK D SE2 Water Service and Distribution
- BLOCK E SE2 Fixtures, Appliances and Water Treatment Systems
- BLOCK F SE2 Hydronic Heating and Cooling Systems
- BLOCK G SE2 Specialized Systems
- BLOCK H SE2 Maintenance and Repairs

Technical Skills Personal Learning Plan _____ NAME _____

Technical Skills Goal:

Path to reach goal	Yes	No	How will I reach my goal?
Enter an apprenticeship Block Release program			
Enter a 6-week IP exam preparation (technical skills trade refresher program)			
Technical skills self-study			
Other (explain)			

NOTE: To complete an in-depth, detailed self-assessment of technical skills in a trade, a Professional Skills Record (PSR) is available. (A PSR is the self-assessment tool used in a Recognizing Prior Learning (RPL) Assessment Process). Information on this process is available through the Apprenticeship Section through the Department of Innovation and Advanced Learning. This document is designed to be used by an Apprentice in the workplace and must be signed off by a Licensed Journey person.)

Additional Comments:

Apprentice Signature

Date

Trade Essential Signature(s)

