****

**Skills for Success Curriculum Resource Cover Page**

**e-Channel Organization**

|  |
| --- |
| COFA |

**Curriculum Resource**

|  |
| --- |
| *Activité d’apprentissage supplémentaire en lien avec le cours Protocole téléphonique. Cette activité permettra à l’apprenant de mettre en pratique les notions de base d’une conversation téléphonique en milieu professionnel.* |

**OALCF Alignment**

|  |  |  |
| --- | --- | --- |
| **Competency** | **Task Group** | **Level** |
| **Competency B - Communicate Ideas and Information**  | **B1. Interact with others** | **2** |
| **Competency F - Engage with Ohers** | **N/A** | **N/A** |
| **Competency D - Use Digital Technology** | **N/A** | **1** |
| **Choose an item.** | **Choose an item.** | **Choose an item.** |
| **Choose an item.** | **Choose an item.** | **Choose an item.** |

**Goal Paths (check all that apply)**

|  |  |
| --- | --- |
| [x]  Employment [ ]  Apprenticeship [ ]  Secondary School Credit | [ ]  Postsecondary[ ]  Independence |

**Embedded Skills for Success (check all that apply)**

|  |  |
| --- | --- |
| [x]  Adaptability[x]  Collaboration[x]  Communication[ ]  Creativity and innovation[x]  Digital | [ ]  Numeracy[ ]  Problem Solving[ ]  Reading[ ]  Writing |

|  |
| --- |
| **Notes:** |